

## Jordan Encounters

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**Country(ies):** Jordan

**Tour type:** Small Group

**Transport:** AC minivan/minibus & Bedouin jeep

**Group size:** Min: 2 | Max: 14

**Days:** 8 Days

**Start location:** Amman, Jordan

**End location:** Amman, Jordan

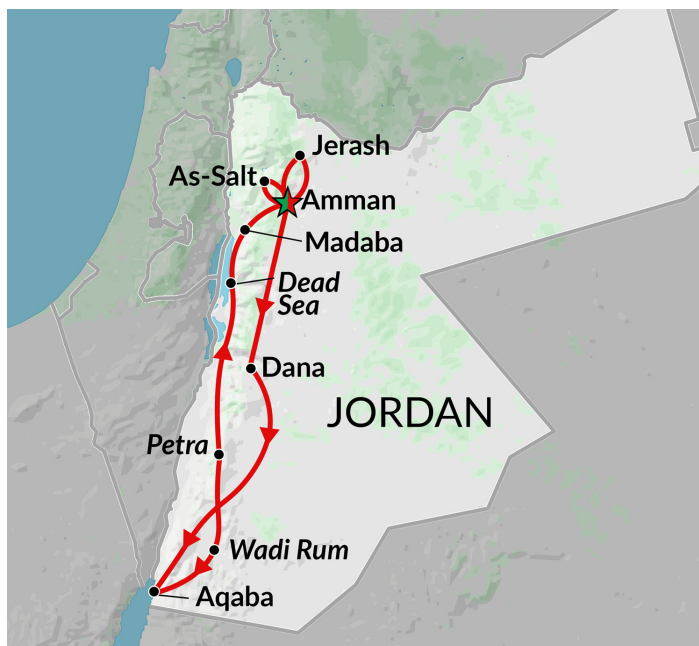
**Departs On:** Saturday

**Meals:** Breakfasts - 15, Lunches - 4, Dinners - 4

**Highlights:**

As-Salt, Amman Food Tasting, Dana Hike, Red Sea in Aqaba, Wadi Rum Bedouin Experience, Petra Reverse Hike, Dead Sea and Wadi Mujib Hike, Madaba, Mount Nebo, Jerash

**Places Visited:** As-Salt, Amman Food Tasting, Dana Hike, Red Sea in Aqaba, Wadi Rum Bedouin Experience, Petra Reverse Hike, Dead Sea and Wadi Mujib Hike, Madaba, Mount Nebo, Jerash



# Itinerary

## Day 1: Arrive in Amman, airport to hotel transfer included

After arriving at Queen Alia International Airport just outside Amman, one of our staff members will be there to meet and greet you before transferring you to your hotel in Amman. You have the rest of the day free to relax in your hotel or to start exploring Amman.

**OVERNIGHT:** Amman hotel

**MEALS:** None

**EXTRAS:** Single room supplement (JOSGJE) || Extra day in Amman - pre tour

## Day 2: As-Salt, Amman City and Local Food Tasting

Our first visit today is to the hilltop town of As-Salt, around 40 minutes drive from Amman. As-Salt was an important trading link between the Jordan Valley and Eastern Desert, and once the capital of Amman. The town developed its old Islamic architecture using yellow limestone, which was the finest at the time and many impressive buildings can still be seen today, as well as tiny narrow streets packed with shops and stalls. Today the town provides an example of religious and cultural friendship between the local Muslim and Christian population and we take a walking tour on its self-designed 'Harmony Trail' to learn more about the town and local life in Jordan.

In the afternoon we continue with a city tour of Amman. Amman is rich in history, dating back many millennia. Archaeological discoveries have uncovered remains from the Neolithic period as well as the Hellenistic and late Roman to Arab Islamic Ages. We'll start by making our way to the Citadel - the former home of the ancient Temple of Hercules, The Umayyad Palace, the Byzantine Church before we make our way to the 6000-seater Roman theatre, which was built during the Roman Period. The ancient theatre is still in use today, playing host to numerous cultural events.

Whilst in Downtown Amman, we also include a food tasting tour. During the tour we'll try several different dishes (which will vary from departure to departure), starting with a snack of either Manakish (with its various toppings of egg, white cheese or za'atar) or a classic falafel sandwich. Perhaps the Jordanian national dish of Mansaf, slow cooked lamb with rice and yoghurt sauce. Finally we'll try one of the cities famous desserts like Knafeh from one of the popular local sweet shops.

**OVERNIGHT:** Amman hotel

**MEALS:** Breakfast, Dinner

**EXTRAS:** None

## Day 3: Dana Biosphere Reserve hike. Drive to Aqaba

Today, we'll make our way down the Desert Highway, to the Dana Biosphere Reserve where we'll stop for a relatively easy hike in the beautiful scenery and hills of the reserve. This is Jordan's largest nature reserve, and there are great views of the valleys and hills on the various trails around the restored Dana village. Spring is a particularly lovely time to visit with the terrain surprisingly green and full of flowers. We'll stop for an included picnic lunch and take a walk before continuing on to the Red Sea city of Aqaba where you'll have a free evening (and morning tomorrow).

**OVERNIGHT:** Aqaba Resort

**MEALS:** Breakfast, Lunch

**EXTRAS:** None

## Day 4: Free morning in Aqaba and overnight Wadi Rum Bedouin Camp

This morning is free for you to relax beside the red sea, explore Aqaba or enjoy the many water sports which Aqaba has to offer. The crystal blue waters and colourful reefs around Aqaba offer some of the Red Seas best diving. Morning boat trips to go snorkelling on the nearby reefs are available too.

After joining our arrivals from Egypt this afternoon, we leave Aqaba and drive into the spectacular desert scenery of Wadi Rum where friendly Bedouin hosts are ready to greet us at a comfortable camp beneath the towering rocks and cliffs. We spend the evening and night relaxing at the camp and enjoying a delicious traditional Jordanian meal which normally includes the option of 'Zarb' a Jordanish dish normally comprising of Lamb and Chicken that is cooked underground in Bedouin style. Options this evening include a sunset camel ride or star gazing with telescopes.

**OVERNIGHT:** Wadi Rum Bedouin Camp

**MEALS:** Breakfast, Dinner

**EXTRAS:** None

## Day 5: A jeep safari and Bedouin experience in Wadi Rum, travel to Petra

After breakfast in the camp, we take a jeep safari through the sands and beneath the towering 'jebels' of Wadi Rum, stopping to climb sand dunes and to see some of the strange rock formations, including a spectacular rock bridge.

We'll also do some local activities inspired from the Bedouin traditions, walking with a local shepherd with his sheep and goats to a Bedouin tent.

We can also join in and learn about other traditional Bedouin activities such as shearing the sheep & goats' hair, milking, grinding grains, making bread and roasting coffee until our lunch is ready. Finally, after really getting a feel for nomadic Bedouin life, we return by jeep to our camp and then drive to Petra.

You have the option for a spectacular and atmospheric introduction to Petra tonight, with the Petra by Night tour. Here you walk through the Siq to the Treasury, the whole way being atmospherically lit up by hundreds of candles.

**OVERNIGHT:** Petra hotel

**MEALS:** Breakfast, Lunch

**EXTRAS:** None

## Day 6: Reverse-route mountain hike to Petra via Little Petra

Today is all about exploring the Nabatean site of Petra. It was once the ancient capital of the Nabataean commercial empire until the Romans finally took over in 106AD. For a long period of time, Petra was forgotten - except by the local Bedouins - before it was rediscovered in 1812 by Swiss explorer Johann Ludwig Burckhardt. Petra can be found at the edge of the Wadi Aruba desert, where canyon walls and towering hills make it virtually impossible to reach, except via a narrow cleft in the rock, known as the Siq. There are very few free-standing buildings in Petra, as the Nabateans chose to carve their dwellings into the multi coloured sandstone cliffs. Petra has become one of Jordan's main tourist attractions and the Jordanian Government is well aware of this. The tourism infrastructure in the adjoining village of Wadi Musa is booming, though, thankfully, once you enter through the Siq, the site is protected, there aren't that many touts or souvenir sellers, and all the building feels miles away.

We have most of the day available today to explore this ancient city, though as an added bonus, we'll be exploring Petra via the back-route which starts at Little Petra. Before embarking on our hike into Petra, we'll explore the small but equally interesting site of Little Petra, or Siq al-Barid. From here we'll take a short jeep ride to the start of the mountail trail which links Little Petra to the Monastery and main site of Petra.

The back-route into Petra makes for an interesting and much less crowded way of visiting, and what's more, you'll be rewarded with incredible mountain views towards the Holy Land. Whilst hiking the back-route you'll still have the opportunity to see all of the same monuments visited on the normal route, with the addition of Little Petra and the Monastery. The route starts with the ascent of a number of rock hewn steps and paths which straddle the mountain edge. After reaching a plateau, there is an opportunity to stop for refreshments at a small cafe from where you'll have some fantastic photo opportunities. From here the path continues until you'll have a glimpse of 'Ad-Deir' (or the Monastery) where you can have a well deserved rest before descending down into the main site of Petra.

Once in Petra the valley opens out, and you'll see tombs carved into the rock on both sides. You'll get a glimpse of the ruined Roman amphitheatre and colonnaded streets. As we continue through the ancient city of Petra, we'll eventually reach The Khazneh (Treasury) which is probably the most familiar monument of Petra.

Whilst the back-route hike into Petra isn't particularly difficult, as a number of ascents/descents and a significant number of steps are required, this route is only suitable for those who have no issue in hiking in this type of terrain for a minimum of 2-3 hours as far as the Monastery and then a further few hours walking on sandy terrain, whilst exploring the main site of Petra.

For those with less mobility or who are worried about the distance, horse carriages are available for around 20JD (USD 28) for an agreed period of time (only available within the main site of Petra, not on the hiking route). We do not recommend riding the horses that are available.

**OVERNIGHT:** Petra hotel

**MEALS:** Breakfast

**EXTRAS:** None

## **Day 7: Dead Sea road to Wadi Mujib - Siq Trail Hike. Dead Sea 'swim'**

After enjoying breakfast in Petra, we'll head north along the Dead Sea road to Wadi Mujib, where we'll hike along the exciting Siq Trail. Along the way we'll be rewarded with great views of the Salt Flats at the southern end of the Dead Sea. As we continue along the shores of the Dead Sea we eventually reach the visitor centre of Wadi Mujib. You'll have time to have lunch here (not included) before entering the water and embarking on the hike.

Descending down into the gorge we enter the Wadi Mujib Nature Reserve where between months of April and October (see note below for periods outside of this) it's possible to take an exciting hike through the shallow waters that fill the gorge. Along the way you'll climb up small waterfalls where steps have being installed to make it easier, until eventually you'll reach the end of the gorge where you can relax beneath a large waterfall. The entire hike generally takes 2 to 3 hours roundtrip.

We highly recommend bringing along a dry-bag (so your camera or mobile phone don't get wet) and water shoes. It is possible to hire a dry bag at the visitors centre for around US\$7.00 and purchase water shoes for US\$7.00).

Note: In the months from November to March, when it isn't possible to hike along the Siq Trail, we'll include a visit to the Baptism site in Bethany. This is a relatively recently excavated site believed to be the biblical 'Bethany-beyond-the-Jordan' where John baptised Jesus Christ. Several churches, caves and pools dating from Roman and Byzantine periods have been discovered here. Both Pope John Paul II, and Pope Benedict XVI have visited. An electric minibus takes you from the visitor centre to the three sites: Tell Mar Elias, the Baptism Pools and John the Baptist's Church.

After a day of activities, we'll make our way down to our resort right on the banks of the Dead Sea, where you have

some free time to swim - or rather float - in its incredibly salty waters and to relax by the hotel pool. Don't forget a newspaper or magazine for your iconic Dead Sea photo!

**OVERNIGHT:** Dead Sea hotel

**MEALS:** Breakfast

**EXTRAS:** None

## Day 8: Madaba, Mount Nebo and Roman Jerash

After a restful night we head to nearby Madaba, where we'll marvel at the Byzantine mosaics and the 'Madaba Map' - which is the oldest preserved map of the Holy Land. From Madaba, we'll make our way to Mount Nebo, the place where the prophet Moses looked across the Promised Land and is also his burial place. On a clear day, which is most of the time, you get great views towards Jericho and beyond from here.

Our final visit of the day is to the ancient city of Jerash - known for being one of the largest and well-preserved Greco-Roman cities outside of Europe. Once we arrive in Jerash, we'll visit the Forum, explore its Roman colonnaded streets, the Nymphaeum and the Temple of Artemis - built on one of the highest points in the city.

We end our day with a return drive to Amman, where we'll spend our final night in Jordan.

**OVERNIGHT:** Amman hotel

**MEALS:** Breakfast

**EXTRAS:** None

## Day 9: Free time in Amman, hotel to airport transfer included

Your time is free in Amman today until we pick you up from your hotel and transfer you to the airport for your departure. Further sightseeing tours are available today if you have a late afternoon or evening flight, including a trip to the Baptism Site at Bethany on the Jordan River. This tour also connects well with several of our Egypt and Israel tours; please contact us for ideas and help with connections.

**OVERNIGHT:** N/A

**MEALS:** Breakfast

**EXTRAS:** Extra day in Amman - post-tour

## Included

- 5 nights in 3 to 4-star hotels, 2 nights at resorts in Aqaba and the Dead Sea & overnight Bedouin camp in Wadi Rum in comfortable tents
- The Back Route hike into Petra
- Siq Trail Hike in Wadi Mujib
- 24-hour airport arrival & departure transfer service
- All transport and transfers in AC vehicles
- 4x4 jeep safari and Bedouin experience in Wadi Rum
- English speaking tour leader and guides
- Meals as indicated in the itinerary

## Excluded

- International flights (available on request)
- Visa fees (available free as part of the Jordan Pass)
- Entrance fees (discounted package included in the Jordan Pass, available in advance for JD70)
- Travel insurance (compulsory, [available from Encounters Travel](#))

- Meals not indicated in the itinerary
- Hotel gala dinner supplements if applied on Christmas & New Year's Eve
- Drinks, snacks and other personal expenses (e.g. laundry)
- Tips
- Any other items not mentioned above

# Options

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Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting.

However, we do also offer some extra options to complement the tour and add some additional sightseeing or activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements.

Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements - full details are given on the tour reservation form or on request.

## Snorkelling in the Red Sea

**Min numbers:** 1

This snorkelling trip takes around 3-4 hours by boat, and gives you a chance to swim over some of the Red Sea's beautiful coral reefs.&nbsp; All transfers, snorkelling equipment and lunch are included.

**Price:** Starting from - \$70

## Extra day in Amman - pre tour

**Min numbers:** 1

This option adds an extra day to the start of your tour, staying in the same hotel as the main tour itself (subject to availability). Your airport arrival transfer is still included. Prices shown are per person and based on two people sharing. Note: Single room and peak season supplements apply.

**Price:** Starting from - \$60

## Extra day in Amman - post-tour

**Min numbers:** 1

This option adds an extra day to the end of your tour, staying in the same hotel as the main tour itself (subject to availability). Your airport arrival transfer is still included. Prices shown are per person and based on two people sharing. Note: Single room and peak season supplements apply.

**Price:** Starting from - \$60

## Single room supplement

**Min numbers:** 1

This tour is based on twin-share accommodation, with single bookers paired up with another traveller of the same sex in the group. If the final group make-up means that no room share is available, you do not need to pay this supplement. However, if you would like to guarantee yourself a single room throughout the tour, then please add this option to your booking. Note: Single supplement prices may vary seasonally.

**Price:** Starting from - \$360

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## 1. Accommodation

The hotels used on this tour are rated at the Jordanian 3 and 4-star level. Local star ratings may vary from international standards but we ensure we use some of the best hotels available at the level stated. We have also aimed to use hotels in Amman that have a better location than most, with a range of cafes and restaurants within easy walking distance. Accommodation is based on twin or double en-suite rooms with air conditioning. All couples will have a private double room.

In Wadi Rum we use a Bedouin camp located inside the Wadi Rum Protected Area. Accommodation is in permanent traditional goat hair tents with proper beds and all bedding provided. Bathrooms are separate, though some en-suite tents are also available and subject to availability you can upgrade to these locally if you wish. You can also bring a sleeping bag if you wish, and find a sheltered spot on the rocks on the edge of the camp and sleep under the stars.

Please check the Single Room Supplement option for details on room sharing options and charges for solo travellers on this tour.

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## 2. Transport

Our trips feature a mix of different transport options. We want you to feel like you're really experiencing the country you're travelling through, but at the same time we want you to finish journeys refreshed enough to enjoy the next stage of the tour. The small distances involved in Jordan mean that we use private vehicles throughout this tour. These will be minivans, minibuses or coaches, depending on the number of travellers in the group.

The jeeps used in Wadi Rum are provided by the local Bedouins we work with, and while suitable for your desert safari, they may fall below the normal safety and quality standards for vehicles we use during the rest of our tours.

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## 3. Transfers

Your airport transfers are included on the first and last day of the set tour itinerary, plus on any additional days if you book your hotel room with us. If you make your own arrangements for additional accommodation at either the beginning or the end of the tour then you will need to arrange your own airport transfers on these days. We will provide detailed instructions of where to meet us in the airport, along with international and local emergency contact numbers, when we send you your final tour confirmation voucher about 2 weeks before departure.

On some of our group tours we do offer an optional upgrade to a higher level of hotels. If some people in the group take this upgrade, this will mean that there may be two pick-ups and drop-offs each day. We do endeavour to ensure that all hotels used are close to each other and to streamline and time arrangements to limit any extra driving time as much as possible.

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## 4. Entrance fees & Jordan Pass

The tour price does not include entrance fees to the sites visited on the tour.

We strongly recommend that you purchase a **Jordan Pass** prior to your travel to Jordan. This is a special package that has been designed by the Jordanian Ministry of Tourism and Antiquities for tourists visiting Jordan. As well as including a discounted package of entrance fees covering all the sites in Jordan that you will visit on this tour (plus many others), the Jordan Pass also provides free downloadable digital brochures on each attraction, plus a free tourist visa for entering the country (40JD if obtained on arrival in Jordan). It also allows us to speed up our entry to each site as if everyone has the Jordan Pass we won't need to queue for tickets.

A handful of sites that we visit on our tours are not covered by the Jordan Pass (eg. Mt. Nebo, St. George's Church at Madaba, and the Shawmuri & Azraq Reserves), so to keep things simple for you while you are in Jordan, where these are visited in our itineraries, the entry fees are included in your tour price. If you visit any other sites not covered by the Jordan Pass during your free time or on additional tours you arrange while in Jordan, you will need to pay the entrance fee at the site.

The cost for the **Jordan Wanderer Pass** which is suitable for all our tours which visit Petra on one day is JD70 (approx. US\$99). You should also check if your tour visits the Baptism Site at Bethany and if it does, add on the supplement for this site (an extra JD8, discounted from the JD12 payable at the site). Passes are available by completing a simple online form before you travel, taking care to make sure your passport details are entered correctly as this doubles as your visa application. Your Jordan Pass will then be emailed to you as a pdf document, which you should print out and bring with you. You will then need to show this print out at the immigration desk on arrival in Jordan to obtain your free entry visa, and also at each attraction where it will be scanned to confirm your entry. [Obtain your Jordan Pass here](#)

If you do not obtain the Jordan Pass before arriving in Jordan, you will need to pay the entry fees when you arrive at each site and also pay JD40 for your Jordan visa when you enter the country (or arrange your visa in advance).

[More information about the Jordan Pass.](#)

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## **5. Group Size/Tour Leaders/Guides**

We are committed to being a small group operator, as we feel this gives everyone in the group the best chance to get to know their fellow travellers and to hear and make the most of their guide. So, on our small group tours we won't ever put you in a full size coach packed with other people and just one guide.

This tour has a minimum group size of 2, and maximum of 14.

To accompany you on the tour we provide an English speaking local tour leader/driver and specialist guides in Jerash, Amman and Petra. Groups of 6 or more will have both a driver and a professional guide throughout the trip.

At Encounters Travel we only use local Jordanian guides and reps. We feel this gives you the best experience of the country and the sites you are seeing.

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## **6. International Flights**

We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people with varying travel plans, we don't include your international flights in the main tour price. We are however very happy to suggest flights to go with the tour. Please contact us with your preferred dates and departure airport and we'll give you a selection of airlines, times and fares to choose from.

Your airport arrival & departure transfers are included on the first and last days of the tour.

Nearly all our Jordan tours start and finish at Amman airport (AMM). Private and tailor-made tours may also start or finish in Aqaba (AQJ).

We do also sometimes advertise flight inclusive packages from selected airports. Where these are shown on our website, prices are correct at the time of quoting, but are subject to continued availability of the fare used. Prices will be reconfirmed at the time of booking, and we will also provide the flight times and airline details before tickets are issued.

Flight inclusive prices are based on the cheapest Economy ticket class available which is generally non-refundable and non-changeable unless the flight is cancelled for reasons such as Covid-19, in which case the airlines are more flexible. More flexible ticket options, as well as Premium Economy and Business Class tickets are available on

request for an additional supplement. Any changes made to flight inclusive bookings will be subject to the airline rules on your ticket.

### **Flight CO2 Emissions:**

Traveling by air is an amazing way to explore the world, but flights also contribute to carbon dioxide (CO2) emissions that impact the environment. By considering the airline's CO2 emissions when you choose your flight, you can help minimize your travel footprint.

When selecting your international flights and airline, we do therefore recommend that you try and also take into account the flight CO2 emissions. Some airlines and flight search websites (eg. Google Flights, Skyscanner) do publish this information, so you can compare between your flight options and make an informed decision. Thankfully, many airlines are working towards sustainability efforts, and choosing a greener option allows you to contribute to positive change while still enjoying your incredible adventure.

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## **7. Activity level**

This tour includes several walks or hikes in Jordan and while you do not need to be super fit by any means, you should bring suitable footwear.

In Wadi Mujib we'll hike along the Siq Trail which is a water trail through the canyons of Wadi Mujib. The majority of this hike is relatively easy, however there are a number of small waterfalls which must be ascended in order to reach the end of the route. At these waterfalls, ladders and ropes are provided for assistance. We highly recommend bringing along a dry-bag (so your camera or mobile phone don't get wet) and water shoes. It is possible to hire a dry bag at the visitors centre for around US\$7.00 and purchase water shoes for US\$7.00).

In Dana Biosphere Reserve we'll take a short walk through the hills around the restored Dana village. Trails are generally always dry and a little rocky but we won't be taking one of the longer more challenging hikes here.

In Petra, you will be doing a lot of walking to explore the site. This tour includes the back route hike from Little Petra, to the Monastery and then through the main site of Petra. Whilst the back-route hike into Petra isn't particularly difficult, as a number of ascents/descents and a significant number of steps are required, this route is only suitable for those who have no issue in hiking in this type of terrain for a minimum of 2-3 hours as far as the Monastery and then a further few hours walking on sandy terrain, whilst exploring the main site of Petra. You can take everything at your own pace, but do be prepared for a long day. Again comfortable walking shoes and a daypack are required.

There are no walks of similar durations on the Egypt section of the tour. However, access on and off the feluccas is by way of planks and steps, and you do need to be fairly mobile for this part of the trip.

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## **8. Passports and Visas - Jordan**

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements are subject to change by the local authorities.

To promote tourism to the country, the Jordanian government has designed the **Jordan Pass**. This provides adults of most nationalities with a free single entry Jordan visa (for stays of 3 nights or more), a discounted package of entrance fees, and free digital brochures for the various sites in Jordan. Please check the Jordan Pass tour note for more information.

Double or multi entry visas for Jordan are no longer available and you will need to arrange two visas if you are doing a combination tour (eg. with Egypt and/or Israel) that visits Jordan more than once. Exceptions may occur if you are crossing to and from Israel via the King Hussein Bridge - please contact us for details.

If you wish to arrange your visa separately in advance, or if your stay will be shorter than four days/3 nights, then a visa fee of 40JD (approx. USD 57) will be due.

Families with children under 12 are recommended not to purchase the Jordan Pass for the children as entrance fees are not charged in Jordan for children under 12. Instead, the adults should purchase a Jordan Pass and we will arrange a free visa for the children which you will receive when we meet you on arrival into Amman airport.

Other nationalities may require a visa prior to arrival and to obtain this in advance, please contact your local Jordanian embassy or consulate or a visa agency for details. In addition, if you plan to enter Jordan via the southern Wadi Araba crossing (Eilat-Aqaba) or the Allenby Bridge/King Hussein border with Israel in the north, you will need to obtain your Jordan visa in advance as these are not available on arrival at the border.

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## **9. Money - Jordan**

The local currency in Jordan is the Jordanian Dinar (JD). You do not need to arrange to bring any Jordanian Dinar with you to Jordan as exchange facilities are available in the international airports and in most hotels, banks and bureau de changes in major towns. You should try to obtain and keep hold of small denomination notes or coins on you during the tour as these are useful for toilets, tips and small purchases. ATMs are readily available in major towns and many local shops will accept VISA/Mastercard or Amex, but may charge fees of up to 10% - check before you pay. Travellers cheques are not recommended as they can not be changed in many places now, and can incur high fees.

While in Jordan you will need sufficient funds to cover meals not included in the itinerary, drinks, snacks, souvenirs and personal expenses such as laundry. These should generally all be paid for in Jordanian Dinar, though tips for guides and drivers may be paid in hard currency (GBP, USD, EUR).

It is difficult to recommend a level of personal spending money which will suit everyone as this can differ greatly, but as a guideline, we would suggest allowing USD 15-25 per person per day as a minimum. Allow more if you plan on doing lots of shopping, or buying many alcoholic drinks.

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## **10. Tipping**

Tipping for services provided is part of the local culture in Jordan, is often expected, and will be very gratefully received. While the amount you tip is subject to your satisfaction with the services provided and your personal budget, we are often asked for help and guidelines and can therefore suggest that you allow approx.:

Tour guides: US\$8-10 per person per day

Drivers: US\$3-5 per person per day

Restaurants: 10% or leave the change

Petra horse boys: US\$2-5 (we recommend against riding the horses for animal welfare and safety concerns, but the boys may still expect a tip)

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## **11. Health and Vaccinations**

You should ensure you are fully insured for medical emergencies including emergency evacuation and repatriation.

Recommended vaccinations and other health protection measures vary according to the country you are visiting and where you are travelling from. We recommend you contact your GP/medical practitioner or a travel clinic for current information on vaccinations needed for your destination. You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions.

In addition, additional courses or boosters normally recommended for the countries in this region are:

Egypt: Tetanus, Typhoid, Hepatitis A

Jordan: Tetanus, Hepatitis A

Israel: Hepatitis A, Poliomyelitis

Lebanon: Diphtheria, Hepatitis A

Malaria is not generally present unless it has been contracted abroad; you do not need to take malaria prophylactics.

More information is available here: [Egypt](#), [Jordan](#), [Israel](#), [Lebanon](#)

Note: We are aware of some places in Egypt using 'black henna' instead of pure brown henna. Black henna contains a chemical dye PPD (paraphenylenediamine) which can result in severe allergic reactions and resultant scarring. To be safe we recommend avoiding any henna tattoos while in Egypt unless you are certain they are using pure brown henna.

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## 12. Time

The time in Egypt, Jordan, Israel and Lebanon is GMT plus 2 hours and in UAE GMT plus 3 hours. Daylight saving adjustments have historically been applied in some years but not others. At present it appears that there will be no daylight saving changes in Egypt 2016 and beyond, though this may change at short notice (with a resulting impact on flight times and schedules). In Jordan and Israel, daylight saving of one hour is generally applied between the end of March and the end of October, making it GMT plus 3 hours. Exact dates vary from year to year and sometimes the changes may be scrapped altogether.

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## 13. Voltage

Sockets are two round pronged and 220 volts (Type C). Universal adaptors are available in most airport shops if you don't have one already. Standard European adapters will work fine, though sometimes they may feel a little loose in the sockets. All hotel rooms have electrical sockets where you can re-charge cameras, phones etc. Hair dryers are normally available on request from the hotel reception if not in your room already.

If you have US appliances (110 volts) you will need a voltage converter as well as a plug adapter.

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## 14. What to take

**Luggage:** Suitcases, rucksacks or fabric holdalls are all fine to bring with you to Jordan. You should also bring a small daypack/bag to take out during the day. Your main luggage will normally be left in the hotel during your sightseeing trips - you will not need to carry it far, and there are nearly always hotel porters to assist.

**Luggage limits:** There is no luggage limit for this tour. However, most airlines restrict you to between 20kg and 25kg for your hold luggage and between 5kg and 10kg for hand luggage. Please check with your airline before travelling to the airport.

**Clothing:** The climate in Jordan varies widely from hot days in the summer to cool and sometimes wet days in the winter months. At night, especially in the deserts, the temperatures can drop quite dramatically. So you must pack for cool conditions. Formal dress (eg. suits & ties) is not required. Modesty rates highly in Jordan, especially for women, so to respect the local culture and people, please ensure all clothes are loose fitting and not revealing.

Shorts (not hot-pants) are OK in tourist sites, as are T-shirts, but these should not show too much bare flesh (we suggest that your shoulders should remain covered). When visiting any mosques, legs and arms should be covered.

**Other items:** If your tour includes an overnight Bedouin camp then bedding is provided but we recommend bringing a light sleeping sheet or sleeping bag liner for comfort all year round (even with the best efforts, sand does find its way pretty much everywhere). In the winter months, or if you think you would like to sleep under the stars instead of in your tent, then we recommend you bring a sleeping bag with you as it can get very cold at night. We also recommend you bring a sun hat, sunscreen, sunglasses, a basic first aid kit, toiletries, money belt, small torch, camera & charger.

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## 15. Dates & Prices

We run regular small-group departures on this tour throughout the year. All departures are guaranteed to run with a minimum of 2 travellers and maximum of 14. Departure dates and prices are listed on our website (please check for up-to-date prices and special offers).

The tour can also be run privately on any other dates for a small supplement, with the itinerary then being customisable to fit your personal requirements and budget.

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## 16. Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please [contact us](#) if you would like any more information or have any questions before making a booking.

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## 17. Financial Security

We are a UK registered company and are committed to providing our customers with financial protection to provide peace of mind and to allow you to book with confidence.

We have therefore partnered with Trust My Travel Ltd., which provides financial protection services to over 2000 partners around the world. Funds paid to us by our customers are protected via an Insurance policy held by Trust My Travel. Each traveller and the description of services sold is declared against Trust My Travel's insurance policy directly against our financial failure. In the event of our insolvency, you will be refunded for any unfulfilled products and/or repatriation to the UK (where applicable). Please see [our website](#) or [booking conditions](#) for more information.

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## 18. Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event). [More information...](#)

You may arrange your own insurance, or you can take advantage of a comprehensive policy that we can arrange for you through Endsleigh Insurance which has been designed to be suitable for our tours. The policy is available to travellers of all nationalities and you do not need to live in the UK to take out the policy. For full details of cover provided, prices and to apply for one of our policies, please complete [travel insurance application form](#).

Note: Any country that borders the Mediterranean is considered as 'Europe' for the purposes of travel insurance (including Turkey, Israel, Egypt and Morocco). If you are doing a tour that visits one country in 'Europe' and one that is 'Worldwide' (for example, an Egypt and Jordan tour), then you need a 'Worldwide' policy. When completing the form you should enter your travel dates including any extra days involved in overnight flights or connecting travel between your home and the tour. Our policies are not able to cover any extra time or activities other than your tour and options booked with us and your travel to & from home.

Note - to comply with insurance sales regulations, our travel insurance policies are only available to customers booking directly with us. If you have booked through a travel agent you will need to arrange your own insurance.

If your tour includes car hire, or if you plan to arrange a hot air balloon flight locally or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

*IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of the tour.*

## **Covid-19**

**Before purchasing any travel insurance, please check the coverage provided for situations related to Covid-19, and for the rules about government travel advice. Your normal policy may not be suitable. Details about our own policies cover levels are given [on our website](#).**

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## **19. Responsible Tourism**

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However, it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.

The following are a few simple tips that require very little effort on your part but which will help ensure that any effect you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse or inferior, just different.
- Communicate: Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- Conserve energy: Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.
- Don't litter: No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water bottles).
- Choose environmentally friendly products: By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- Respect local customs and traditions: As you are a guest in these countries, you should also comply with the local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your

experience. It's important to follow dress and behaviour guidelines especially when visiting religious or sacred sites (your tour leader will advise you how best to do this).

- If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

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## 20. Follow Us Online

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel news in our destination countries, special offers and discounts and other interesting travel related news and information.

[www.facebook.com/encounterstravel](http://www.facebook.com/encounterstravel)

[www.twitter.com/encounterstravel](https://twitter.com/encounterstravel) (yes, without the 'e')

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## 21. Before you travel

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current [official government travel advice](#) for your destination. We are registered partners with the UK Foreign Office's '[Travel Aware](#)' campaign which provides further useful and invaluable information.

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## **22. Reduce Plastic Waste with Water-to-Go Filter bottles**

Traveling responsibly means minimizing plastic waste, but staying hydrated on the go is essential. At Encounters Travel we are committed to reducing single-use plastics, which is why we've partnered with Water-to-Go. Their portable filtration system removes over 99.9% of contaminants from any non-saltwater source, turning even questionable water sources into safe drinking water.

Given that tap water is un-safe to drink in many of the countries in which we operate, we recommend purchasing a Water-to-Go bottle prior to departure. This will help you avoid the use of single use plastic bottles and keep you hydrated on the go.

Save big! Get a huge 25% off your Water-to-Go bottle and other Water-to-Go products (such as filters, lids, and carriers). Use code **ENCOUNTERS25** at checkout (valid in the UK, USA and Canada).

### **How Water-to-Go Technology works:**

- Their reusable, BPA free water bottles contain their own unique 3-in-1 filtration technology effectively providing clean safe drinking water from any non-salt water source around the world.
- Three different (1 traditional and 2 nano) technologies are combined in one filter cartridge to remove up to 99.9999% of microbiological contaminants in water.

### **The three technologies used in a Water-to-Go filter are:**

- Mechanical filtration – A tiny pore size, so small contaminants can't fit through.
- Electrical – A positive charge reduces the pore size even further and attracts contaminants like a magnet, trapping them inside the filter.
- Activated Carbon – Unlike most carbon based filters, instead of using adhesives to glue the carbon particles together, (which vastly reduces the carbon's efficiency) it is contained within the membrane, helping to reduce contaminants whilst eliminating bad tastes and odours. Try filtering water from your tap at home and taste the difference!

### **Water-to-Go filter bottles deliver safe, healthy water worldwide**

- Water-to-Go filters remove bacteria, viruses, waterborne disease, protozoa, heavy metals such as lead as well as harmful chemicals.
- Their filters remove Chlorine and Fluoride from tap water.
- The filter will eliminate harmful contaminants from the water but allow beneficial minerals such as sodium and

magnesium to pass through leaving you with the healthiest water possible.

- Water-to-Go filters have been independently tested against internationally recognised standards by industry specialists including The London School of Hygiene & Tropical Medicine (UK), BCS Laboratories (USA), Bangalore Test House (India) and IMI (China).

**Use Water-to-Go products and you'll be healthier, wealthier and helping to make the world a better place!**

- Depending on filter size, each Water-to-Go filter is able to replace 260 or 400 single-use plastic water bottles!
- They ensure you have access to safe water anywhere in the world without ever having to buy environmentally damaging bottled water.
- Their water bottles deliver safe, clean drinking water at just 5p per litre.
- The filter membrane is biodegradable and the shrouds are recyclable.
- The water bottles are used and approved by everyone from backpackers to commuters, gym users to expecting mums. Perfect for everyday, outdoor and travel.

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**Note:** Please [download an up-to-date copy](#) of these tour notes shortly before you travel as itineraries and information does change from time to time.

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