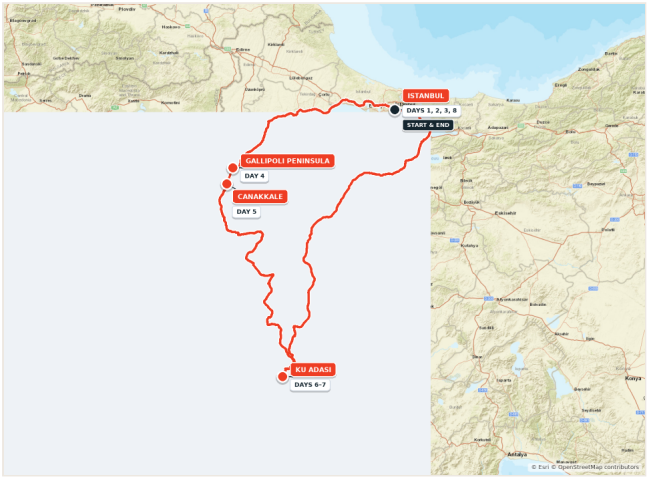
ENCOUNTERS TRAVEL

Your passport to adventure

ANZAC Day - 8 Day

COUNTRY(IES)	Turkey
TOUR TYPE	Small Group
TRANSPORT	A/C minibus, domestic flight
GROUP SIZE	Min: 2 | Max: 20
DURATION	8 days
STARTS	Istanbul, Turkey
ENDS	Istanbul, Turkey
MEALS	Breakfasts - 7, Lunches - 0, Dinners - 4

TOUR ROUTE MAP **8 Days**



ROUTE: **Istanbul** (Start) → **Gallipoli Peninsula** → **Canakkale** → **Ku Adasi** → **Istanbul** (End)

HIGHLIGHTS

Istanbul, Gallipoli, ANZAC Day - Dawn Service and ANZAC Memorial Services, Istanbul City Tour to the Blue Mosque, St. Sophia Museum, Topkapi Palace, the Hippodrome and the Grand Bazaar, ancient Troy, Ephesus, Sirince, Kusadasi, Pamukkale

Itinerary

DAY 1 Arrive in Istanbul, transfer to hotel

Begin your journey in Turkey with a smooth arrival into Istanbul, where East meets West at the crossroads of history and modern life. After landing at Istanbul Airport, you are transferred directly to your hotel, allowing you to settle in comfortably and take in your first views of the city. The remainder of the day is free to explore at your own pace, whether that means wandering local streets, enjoying Turkish cuisine, or resting after your journey. This introduction sets a relaxed tone while offering flexibility to experience Istanbul's atmosphere independently. It provides a gentle transition into the cultural, historical, and urban layers that define the city.

ACTIVITIES

- **Arrive at Istanbul Airport**

  You arrive at Istanbul Airport in Istanbul, Turkey, marking the beginning of your journey in this historic

transcontinental city.

- **Drive from Istanbul Airport to Istanbul Hotel**
  You are transferred from Istanbul Airport to your hotel in central Istanbul, Turkey, passing through vibrant urban districts.
- **Free Time in Istanbul**
  You enjoy free time to explore Istanbul, Turkey, discovering its streets, markets, and historic landmarks at your own pace.

OVERNIGHT	MEALS	EXTRAS
Istanbul hotel	None	Extra day in Istanbul - pre-tour

DAY 2 Istanbul, old city tour

Istanbul's imperial and sacred heritage fills the day. The Blue Mosque opens the visit with its immense dome and decorative tiles, with Hagia Sophia beside it joining Byzantine and Ottoman worlds. The Hippodrome revives Constantinople's ceremonial life, while the Grand Bazaar buzzes with commerce. Topkapi Palace reveals the sultans' courtyards, the Hagia Irene and the Harem.

ACTIVITIES

- **Explore Blue Mosque in Istanbul**
  You visit the Blue Mosque in Istanbul, Turkey, admiring its grand domes, minarets, and intricate Ottoman-era tilework.
- **Explore Hagia Sophia in Istanbul**
  You explore Hagia Sophia in Istanbul, Turkey, a monumental structure reflecting Byzantine and Ottoman history.
- **Explore Hippodrome of Constantinople in Istanbul**
  You visit the Hippodrome of Constantinople in Istanbul, Turkey, once the ceremonial and sporting center of the Byzantine Empire.
- **Explore Grand Bazaar in Istanbul**
  You visit the Grand Bazaar, one of the largest covered markets in the world. The bazaar contains thousands of shops selling textiles, jewellery, spices, and souvenirs.
- **Explore Topkapi Palace in Istanbul**
  You tour Topkapi Palace in Istanbul, Turkey, the former residence of Ottoman sultans filled with courtyards and royal chambers.
- **Explore Hagia Irene in Istanbul**
  You visit Hagia Irene in Istanbul, Turkey, a historic church within the Topkapi Palace complex with a long Byzantine past.
- **Explore Harem**
  Step inside the Harem and discover the private world of the Ottoman court, from its ornate rooms to the stories of those who once lived there.

OVERNIGHT	MEALS
Istanbul hotel	Breakfast

DAY 3 Transfer from Istanbul to Gallipoli

Leave Istanbul in the morning and travel by road to Çanakkale. After arriving and checking in at the hotel, take time to rest before departing again around midnight. Cross the Dardanelles by ferry to the Gallipoli Peninsula, then continue by road to Anzac Cove. Arrival is expected at around 1:00 am, allowing time to find a place and settle in for the overnight wait before the Dawn Service.

ACTIVITIES

- **Drive from Istanbul to Canakkale**
  You drive from Istanbul to Canakkale, Turkey, travelling toward the Gallipoli Peninsula and the Dardanelles region.
- **Travel from Ferry Çanakkale to Gallipoli**
  Cross the Dardanelles by ferry from Çanakkale to Gallipoli, enjoying views across the strait as you approach the historic peninsula.
- **Explore ANZAC Cove in Gallipoli**
  You arrive at ANZAC Cove on the Gallipoli Peninsula in Turkey, settling in at this iconic coastal site associated with the ANZAC landings.

OVERNIGHT	MEALS
Çanakkale hotel	Breakfast,Dinner

DAY 4 ANZAC Day Dawn Service in Gallipoli.

Attend the ANZAC Day Dawn Service before continuing to the scheduled Australian and New Zealand memorial ceremonies at Lone Pine and Chunuk Bair. These formal commemorations provide the full focus of the day, with no additional touring inserted between them. After the services conclude, board the coach and return through the Gallipoli peninsula towards Çanakkale, completing the organised programme after the memorial events.

ACTIVITIES

- **Join ANZAC Day Dawn Service – Gallipoli**
  You attend the ANZAC Day Dawn Service at Gallipoli in Turkey, taking part in a solemn commemoration honoring those who served and fell.
- **Join Australian Memorial Service at Lone Pine**
  Gather at Lone Pine for the Australian Memorial Service, one of the main commemorations held during the day.
- **Join New Zealand Memorial Service at Chunuk Bair**
  Attend the New Zealand Memorial Service at Chunuk Bair before preparing for the return journey to Istanbul.

- **Drive from Chunuk Bair to Çanakkale**
  Leave Chunuk Bair behind and journey by road towards Çanakkale, descending from the Gallipoli battlefields towards the straits and the town that overlooks them.

OVERNIGHT	MEALS
Çanakkale hotel	Breakfast,Dinner

DAY 5 Ancient Troy and Troy Museum

Leave Istanbul and travel into northwestern Anatolia towards Troy, where mythology and archaeology meet across layers of ancient settlement. Visit the Museum of Troy for historical context before exploring the archaeological site itself and seeing the remains associated with one of the ancient world's most enduring stories. Afterwards, continue south by road to Kuşadası, completing a long day that links epic history with the Aegean coast.

ACTIVITIES

- **Drive from Canakkale to Troy**
  You make a short drive from Canakkale to the ancient city of Troy in northwestern Turkey.
- **Explore Museum of Troy**
  You explore the Museum of Troy near Canakkale, Turkey, viewing artifacts linked to the legendary city.
- **Explore Troy Archaeological Site**
  You visit the archaeological ruins of Troy near Canakkale, Turkey, exploring layers of ancient civilizations.
- **Drive from Troy to Kusadasi**
  You continue by road from Troy to Kusadasi, Turkey, along the Aegean coast.

OVERNIGHT	MEALS
Kusadasi hotel	Breakfast,Dinner

DAY 6 Kusadasi, Ephesus Roman ruins tour & Sirince

Leave Kuşadası for Ephesus and spend time among the archaeological remains before continuing to the Temple of Artemis. The next stop is Şirince, followed by a carpet village where handcrafted weaving is demonstrated. Once the cultural visits are complete, travel back to Kuşadası. The day remains focused on the named ancient sites, village setting and carpet-making tradition without adding further stops.

ACTIVITIES

- **Drive from Kusadasi to Ephesus**
  You travel from Kusadasi to the ancient Roman city of Ephesus in western Turkey.
- **Explore Ephesus Archaeological Site**
  You explore the Roman ruins of Ephesus near Kusadasi, Turkey, walking marble streets and grand monuments.

- **Explore Temple of Artemis in Ephesus**
  You visit the Temple of Artemis near Ephesus, Turkey, a major historic site linked to the ancient sanctuary.
- **Drive from Ephesus to Sirince**
  You travel from Ephesus to the hillside village of Sirince near Kusadasi, Turkey.
- **Explore Sirince Village**
  You visit Sirince village near Kusadasi, Turkey, known for fruit wines and traditional architecture.
- **Explore Traditional Carpet Village**
  Visit a traditional carpet village in Şirince and learn how local carpets are made using techniques passed down through generations.
- **Drive from Sirince to Kusadasi**
  You return by road from Sirince to Kusadasi, Turkey.

OVERNIGHT	MEALS
Kusadasi hotel	Breakfast,Dinner

DAY 7 Drive to Pamukkale and Hieropolis. Fly to Istanbul

From the Kuşadası region, where a leather workshop display introduces craftsmanship, the journey heads towards Pamukkale. The travertine terraces are among Turkey's most distinctive sights, their white pools formed by thermal water. Exploring the ancient city of Hierapolis and the hot springs links the natural and historical character of the site before the flight to Istanbul.

ACTIVITIES

- **Explore Leather Workshop Display in Kusadasi Region**
  Step inside a local leather workshop near Kuşadası to watch the careful handcrafting of leather goods by skilled regional artisans.
- **Drive from Kusadasi to Pamukkale**
  You travel inland from Kusadasi to Pamukkale in southwestern Turkey.
- **Explore Pamukkale Travertines**
  You visit the white travertine terraces of Pamukkale, Turkey, formed by mineral-rich thermal waters.
- **Explore Hierapolis Ancient City**
  You explore the ancient city of Hierapolis in Pamukkale, Turkey, including Roman ruins and thermal pools.
- **Explore Thermal Hot Springs**
  Unwind in Pamukkale's warm thermal waters, where ancient columns and ruins create a truly memorable setting.
- **Drive from Pamukkale to Denizli Airport**
  You travel from Pamukkale to Denizli Airport in Turkey for your domestic return journey.
- **Travel from Flight Denizli to Istanbul**
  You take a domestic flight from Denizli to Istanbul, Turkey, returning to the country's cultural hub.

OVERNIGHT	MEALS
Istanbul hotel	Breakfast

DAY 8 Istanbul, free time, transfer to airport

Enjoy your final hours in Istanbul at your own pace before departure. The free period can be used for last-minute shopping, revisiting a favourite area, walking nearby streets or simply relaxing before leaving the city. Later, transfer from your hotel to Istanbul Airport for the onward flight, creating a straightforward conclusion that combines flexible personal time with the final included departure service.

ACTIVITIES

- **Free Time in Istanbul**
  You enjoy free time to explore Istanbul, Turkey, discovering its streets, markets, and historic landmarks at your own pace.
- **Drive from Istanbul Hotel to Istanbul Airport**
  You are transferred from your hotel in Istanbul to Istanbul Airport, Turkey, for your onward departure.
- **Departure from Istanbul Airport**
  Your tour concludes at Istanbul Airport, where you complete departure formalities and continue with your onward flight.

OVERNIGHT	MEALS	EXTRAS
N/A	Breakfast	Extra day in Istanbul - post-tour

INCLUDED

- All accommodation as stated in the itinerary
- All transport and transfers
- Arrival and Departure Airport Transfers
- Denizli to Istanbul Flight
- Services of a local tour leader throughout
- Entrance fees for included sightseeing
- Meals as indicated in the itinerary
- Tipping kitty

EXCLUDED

- International flights (available on request)
- Visa fees
- Travel insurance (compulsory, get a quote here)
- Meals not indicated in the itinerary
- Drinks, snacks and other personal expenses (e.g. laundry)
- Tips for guide & driver
- Any other items not mentioned above

Tour Options

Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting. However, we do also offer some extra options to complement the tour and add some additional sightseeing or

activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements. Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements , full details are given on the tour reservation form or on request.

Extra day in Istanbul - post-tour

Min numbers: 1

This option adds an extra day to the end of your tour, staying in the same hotel as the main tour itself (subject to availability). On tours which includes airport transfers, these are still included on your extra day. Prices shown are per person and based on two people sharing.

Note: Single room and peak season supplements apply.

Extra day in Istanbul - pre-tour

Min numbers: 1

This option adds an extra day to the start of your tour, staying in the same hotel as the main tour itself (subject to availability). On tours which includes airport transfers, these are still included on your extra day. Prices shown are per person and based on two people sharing.

Note: Single room and peak season supplements apply.

Important Notes

1 Dates & Prices

We run regular small-group departure on this tour all year round starting on a Saturday with additional departures on Tuesdays through the summer months. All departures are guaranteed to run with a minimum of 2 travellers and a maximum of 20. Departure dates and prices are listed on our website and on a separate dates & prices sheet available on request.

2 ANZAC Day Departures

ANZAC Day means many different things to different people. To some it is a true memorial service to pay respects to and remember family members or countrymen who lost their lives defending their homeland in World War I, while to others it symbolises a sense of community or belonging to the New Zealand and Australian way of life. For non Anzac nationals it remains a moving and important ceremonial day that brings thoughts of the sacrifices that previous generations have made for us, wherever we may come from.

Whichever may apply to you, this is a very special event that brings together many thousands of people every year on the shores of the Gallipoli peninsular on the western coast of Turkey.

We run special ANZAC day departures on all of our Turkey tours. The standard itineraries for each tour are adjusted slightly on these departures to coincide with the memorial services and to make the most of your time at Gallipoli. These special departures are indicated on the dates & prices table for each tour. Due to demand, group sizes on these dates may increase to a maximum of 45.

All of our ANZAC departures arrive at Gallipoli Cove early in the afternoon on the 24th giving us enough time to visit the museum and secure space for our groups. We then spend the night outdoors at the Cove waiting for the evocative dawn service to start. Afterwards, depending on the makeup of our group, the Australians will head to Lone Pine and the New Zealanders to Chunuk Bair for their country's individual memorial service. Rest assured though that these special departures are not just about the ANZAC service. They all have their standard itineraries built around the service so you will still get to experience the history, culture and amazing sites that Turkey has to offer.

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3 Health and Vaccinations

You should ensure you are fully insured for medical emergencies including emergency evacuation and repatriation.

Recommended vaccinations and other health protection measures vary according to the country you are visiting and where you are travelling from. We recommend you contact your GP/medical practitioner or a travel clinic for current information on vaccinations needed for your destination.
You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions. In addition, additional courses or boosters normally recommended for Turkey are Hepatitis A and Tetanus.

More information is available here: Turkey
Malaria map - there is low risk malaria in some south eastern regions, not visited on our tours.
Yellow fever certificates are not required.

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4 Passports and Visas

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements are subject to change by the local authorities.

Most foreign nationals require a visa to enter Turkey, and need to obtain it in advance online through http://www.evisa.gov.tr. Applicants just need to log on to the following link, provide the requested information, (after the application is approved) make online payment and download their e-Visa. More information is available here http://www.mfa.gov.tr/visa-information-for-foreigners.en.mfa

From the 2nd March 2020 all UK nationals **will not** need to obtain a visa for Turkey (for visits of up to 90 days in each 180 day period). This will also apply to citizens of the Schengen area countries Austria, Belgium, the Netherlands, Spain and Poland.

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5 Transport

Our trips feature a mix of different transport options. We want you to feel like you're really experiencing the country you're travelling through, but at the same time we want you to finish journeys refreshed enough to enjoy the next stage of the tour. The distances involved in Turkey mean that we use private vehicles and tourist coaches throughout this tour.

6 Transfers

The majority of our Turkey tours include an airport meet and greet and transfer service on the first day of your tour (a limited number of our Turkey Tours do not include airport transfers - please be sure to check the individual tour page inclusions/exclusions). This is available from/to both of Istanbul's airports; Istanbul Ataturk (IST) and Sabiha Gokcen (SAW). Our representative will be holding an Encounters Travel signboard with your name displayed for easy identification. If you can't find our representative, our emergency contact numbers are given in your tour confirmation voucher.

No refund is available on missed transfers or portions of your trip owing to incorrect flight details being provided or delayed flight arrival. Any additional cost incurred in order to meet up with your group is at your own expense.

If your flights arrive/depart before/after the tour starts/ends then we will be very happy to arrange additional accommodation and airport transfers for you. We will aim to book these in the same hotel as the main tour, though this will be subject to availability (upgraded hotels are also available on request). If you do not book your additional accommodation through us, then our arrival/departure service is not included and you will need to make your own airport transfer arrangements.

Welcome meeting: Our group tours will commence with a welcome meeting at 7pm in the reception of your hotel, where you will have the chance to meet your guide and the rest of your tour group. For those arriving after 7pm, details regarding Day 2 activities will be left at reception.

7 Entrance Fees

The tour price includes entrance fees to all the tourist sites mentioned in the itinerary . You will need to cover the cost of entrance to any other extra sites that you may wish to visit **(this excludes tours which feature a gulet - on these tours entrance fees are not included and any required entrance fees should be paid locally).**

Camera Fees: Photography is restricted in various ways at different sites. Often flash photography is often forbidden to protect the exhibits and ancient pigments, and sometimes cameras are not allowed in at all. Please respect these rules as they are there partly for your benefit. Tickets are not required for normal cameras, but if you have a video camera, if its use is permitted there will normally be a charge.

8 Tipping

Tipping or Bahsis (bahk-sheesh) is common practice in Turkey, as a sign of appreciation for services provided for everything from table service in a restaurant to a massage in a Turkish bath. Wages for service staff in Turkey are very low and tips are a necessary supplement to meagre incomes.. Your tour price includes a contribution to

various tips that your tour guide and driver will make along the way to ensure the smooth running of your tour.

This tipping kitty does not cover your tour guide or driver though. You may therefore wish to tip them at the end of the time they spend with you. You should not feel obliged to tip any particular amount, and should consider your personal budget and your satisfaction with the service provided. We are often asked to provide a guide however:

Restaurants and taxis: Local markets and basic restaurants - leave the loose change. For more up-market restaurants we suggest 5% to 10% of your bill.

Local guides: Throughout your trip you may at times have a local guide in addition to your tour guide or tour leader. We suggest around GBP 1.50 / EUR 2.0 / USD 2 per person per day for local guides.

Drivers: You may have a range of private drivers on your trip. Some may be with you for a short journey while others may be with you for several days. We would suggest a higher tip for those more involved with the group however GBP 1.50 / EUR 2 / USD 2 per person per day is generally appropriate.

Gulet Boat Trips: If you are travelling through Southern Turkey on a Gulet boat trip we suggest GBP 1.50 / EUR 2 / USD 2 per person per day for the boat staff.

Tour guide: As a guideline we suggest around GBP 20-35 / USD 35-50 / EUR 25-45 per person for the whole tour, but this is ultimately up to you.

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9 Time

Turkey Time is GMT plus 2 hours. Daylight saving adjustments of 1 hour are applied, starting at the end of March and finishing at the end of October.

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10 What to take

Luggage: Suitcases, rucksacks or fabric holdalls are all fine to bring with you to Turkey. You should also bring a small daypack/bag to take out during the day. Your main luggage will normally be left in the hotel during your sightseeing trips – you will not need to carry it far, and there are nearly always hotel porters to assist.

Luggage limits: There is no luggage limit for this tour. However, most airlines restrict you to between 20kg and 25kg for your hold luggage and between 5kg and 10kg for hand luggage. Please check with your airline before travelling to the airport.

Clothing: Turkey’s climate changes drastically, with cold winters and hot summers. In western Turkey from late March to May, spring brings with it average temperatures of around 15C, though the weather does gradually warm up with sunny days interspersed with rain showers. From May to the end of October, the climate is hot and sunny, getting cooler as the year progresses. In Central Turkey around Cappadocia, the climate is cold with regular snowfalls from the end of November until late February. With spring the weather warms and the snow disappears altogether, though it still remains cold at night and first thing in the morning. Summer starts from May onwards, with temperature reaching around the mid 30’s. The East of Turkey from late May has warmed up considerably, and stays hot until late September with sunny days, but the night time temperatures start to drop. By the end of October you can expect the first of the winter snows. So you must pack for cool and potentially wet conditions late in the year.

Modesty rates highly in some parts of Turkey, especially for women and in the East, so please ensure clothes are loose fitting and not too revealing. Loose shorts are OK in tourist sites, as are T-shirts, but these should not show too much bare flesh (your shoulders should remain covered). In Eastern Turkey villages, and any mosques throughout the country, legs and arms should be covered. Attidudes are more relaxed in the seaside resorts.

Other items: We also recommend you bring a sun hat, sunscreen, sunglasses, a basic first aid kit, toiletries, money belt, small torch, camera & charger.

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11 Accommodation

Our tours in Turkey use a range of hotels at the local 3, 4 and 5-star level with some boutique style properties also used on some tours. Please check the Accommodation section for more information on the normal hotels used on this tour. This list is given as a guide though and hotels may change from time to time to others of a similar standard.
Accommodation levels and hotels are slightly different in Turkey to general Western standards. We regularly inspect all the hotels we use to ensure that the service you receive is as close as possible to your expectations. Please check your hotel room when you first arrive (hot water, cleanliness etc.), as our rep or your guide will be available to assist in case of any problems.

Please check the Single Room Supplement option for details on room sharing options and charges for solo travellers on this tour.

We will contact you with your arrival hotel details normally a couple of weeks before departure.

Check-in Times: Official hotel check- in times in Turkey are between 14.00 and 15.00. However, we do always try to ensure that if you arrive early, you can check into your room as soon as possible. We can nearly always get you into your hotel rooms well before midday, but please understand that it is out of our control if the hotel is full and it takes a little longer. You will have full use of the hotel facilities while you wait if there is a short delay.

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12 International flights

We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people with varying travel plans, we don’t include your international flights in the main tour price. We are however very happy to suggest flights to go with the tour. Please contact us with your preferred dates and departure airport and we’ll give you a selection of airlines, times and fares to choose from.

Your airport arrival & departure transfers are included on the first and last days of the tour. Nearly all our Turkey tours start and finish in Istanbul and are served by Istanbul airport (IST). Transfers from other airports are also available on request but may incur an extra fee.

We do also sometimes advertise flight inclusive packages from selected airports. Where these are shown on our website, prices are correct at the time of quoting, but are subject to continued availability of the fare used. Prices will be reconfirmed at the time of booking, and we will also provide the flight times and airline details before tickets are issued.
Flight inclusive prices are based on the cheapest Economy ticket class available which is generally non-refundable and non-changeable unless the flight is cancelled for reasons such as Covid-19, in which case the airlines are more

flexible. More flexible ticket options, as well as Premium Economy and Business Class tickets are available on request for an additional supplement. Any changes made to flight inclusive bookings will be subject to the airline rules on your ticket.

Flight CO2 Emissions:

Traveling by air is an amazing way to explore the world, but flights also contribute to carbon dioxide (CO2) emissions that impact the environment. By considering the airline's CO2 emissions when you choose your flight, you can help minimize your travel footprint.

When selecting your international flights and airline, we do therefore recommend that you try and also take into account the flight CO2 emissions. Some airlines and flight search websites (eg. Google Flights, Skyscanner) do publish this information, so you can compare between your flight options and make an informed decision. Thankfully, many airlines are working towards sustainability efforts, and choosing a greener option allows you to contribute to positive change while still enjoying your incredible adventure.

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13 Group Size/Tour Leaders/Guides

We are committed to being a small group operator, as we feel this gives everyone in the group the best chance to get to know their fellow travellers and to hear and make the most of their guide. There's no point in us providing great guides if you have to peer over 30-40 shoulders to see them! So, we won't ever put you in a 50-seater coach with 49 other people and just one guide. Instead, we set our Turkey group departures to have a maximum of between 12 and 20 travellers (dedicated Anzac Day tour groups may be larger). Please check the tour page for the maximum group size on your chosen trip.

In Turkey we provide a fully trained, local English-speaking guide for all of the sightseeing tours. Our local reps in some of the towns and cities en-route are also at your service. At Encounters Travel we try to use local Turkish guides and reps as much as possible. We feel this gives you the best experience of the country and the sites you are seeing.

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14 Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please contact us if you would like any more information or have any questions before making a booking.

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15 Financial Security

We are a UK registered company and are committed to providing our customers with financial protection to provide peace of mind and to allow you to book with confidence.
We have therefore partnered with Trust My Travel Ltd., which provides financial protection services to over 2000

partners around the world. Funds paid to us by our customers are protected via an Insurance policy held by Trust My Travel. Each traveller and the description of services sold is declared against Trust My Travel's insurance policy directly against our financial failure. In the event of our insolvency, you will be refunded for any unfulfilled products and/or repatriation to the UK (where applicable). Please see our website or booking conditions for more information.

16 Responsible Tourism

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However, it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.
The following are a few simple tips that require very little effort on your part but which will help ensure that any effect you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse or inferior, just different.
- Communicate: Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- Conserve energy: Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.
- Don't litter: No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water bottles).
- Choose environmentally friendly products: By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- Respect local customs and traditions: As you are a guest in these countries, you should also comply with the local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your experience. It's important to follow dress and behaviour guidelines especially when visiting religious or sacred sites (your tour leader will advise you how best to do this).
- If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

17 Follow Us Online

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel news in our destination countries, special offers and discounts and other interesting travel related news and

information.

www.facebook.com/encounterstravel

https://x.com/encounterstravl (yes, without the 'e')

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18 Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event).

Considering travel insurance for your trip? World Nomads Travel Insurance offers coverage for more than 150 adventure activities as well as emergency medical, lost luggage, trip cancellation and more.

If your tour includes car hire, or if you plan to arrange a hot air balloon flight locally or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of the tour.

Covid-19

Before purchasing any travel insurance, please check the coverage provided for situations related to Covid-19, and for the rules about government travel advice. Your normal policy may not be suitable.

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19 Before you travel

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current official government travel advice for your destination. We are registered partners with the UK Foreign Office's 'Travel Aware' campaign which provides further useful and invaluable information.

travel aware
gov.uk/travelaware

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20 Reduce Plastic Waste with Water-to-Go Filter bottles

Traveling responsibly means minimizing plastic waste, but staying hydrated on the go is essential. At Encounters Travel we are committed to reducing single-use plastics, which is why we've partnered with Water-to-Go. Their portable filtration system removes over 99.9% of contaminants from any non-saltwater source, turning even questionable water sources into safe drinking water.

Given that tap water is un-safe to drink in many of the countries in which we operate, we recommend purchasing a Water-to-Go bottle prior to departure. This will help you avoid the use of single use plastic bottles and keep you hydrated on the go.

Save big! Get a huge 25% off your Water-to-Go bottle and other Water-to-Go products (such as filters, lids, and carriers). Use code **ENCOUNTERS25** at checkout (valid in the UK, USA and Canada).

How Water-to-Go Technology works:

- Their reusable, BPA free water bottles contain their own unique 3-in-1 filtration technology effectively providing clean safe drinking water from any non-salt water source around the world.
- Three different (1 traditional and 2 nano) technologies are combined in one filter cartridge to remove up to 99.9999% of microbiological contaminants in water.

The three technologies used in a Water-to-Go filter are:

- Mechanical filtration – A tiny pore size, so small contaminants can’t fit through.
- Electrical – A positive charge reduces the pore size even further and attracts contaminants like a magnet, trapping them inside the filter.
- Activated Carbon – Unlike most carbon based filters, instead of using adhesives to glue the carbon particles together, (which vastly reduces the carbon’s efficiency) it is contained within the membrane, helping to reduce contaminants whilst eliminating bad tastes and odours. Try filtering water from your tap at home and taste the difference!

Water-to-Go filter bottles deliver safe, healthy water worldwide

- Water-to-Go filters remove bacteria, viruses, waterborne disease, protozoa, heavy metals such as lead as well as harmful chemicals.
- Their filters remove Chlorine and Fluoride from tap water.
- The filter will eliminate harmful contaminants from the water but allow beneficial minerals such as sodium and magnesium to pass through leaving you with the healthiest water possible.

- Water-to-Go filters have been independently tested against internationally recognised standards by industry specialists including The London School of Hygiene & Tropical Medicine (UK), BCS Laboratories (USA), Bangalore Test House (India) and IMI (China).

Use Water-to-Go products and you'll be healthier, wealthier and helping to make the world a better place!

- Depending on filter size, each Water-to-Go filter is able to replace 260 or 400 single-use plastic water bottles!
- They ensure you have access to safe water anywhere in the world without ever having to buy environmentally damaging bottled water.
- Their water bottles deliver safe, clean drinking water at just 5p per litre.
- The filter membrane is biodegradable and the shrouds are recyclable.
- The water bottles are used and approved by everyone from backpackers to commuters, gym users to expecting mums. Perfect for everyday, outdoor and travel.

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21 Private & Tailor-made Tours

While our group departures offer a fantastic way to explore with like-minded travellers, we understand that some guests prefer a more exclusive experience. Most of our group tours can be booked on a private basis, allowing you to enjoy the same expert-led routes with your own dedicated party. The primary advantage of choosing a private arrangement is the flexibility it provides; we can easily customise the itinerary to include your preferred style of accommodation or adjust the pace to suit your needs. Private tours can be run on the same start days as our group tours, or on other dates. However, some activities within our trips are restricted to particular days of the week - we will advise you on anything like this that we need to work around. Pricing will be based on the number of travellers in your party, and any customisations you may like to make.

For those seeking something truly unique, our specialist sales team is available to collaborate with you on a completely tailor-made tour, designed from the ground up to match your specific interests, accommodation level and requirements.

To request a quotation for a private or tailor-made tour, please contact us.

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22 Voltage

Sockets are two round pronged and 220 volts (Type C). Universal adaptors are available in most airport shops if you don't have one already. Standard European adapters will work fine, though sometimes they may feel a little loose in the sockets. All hotel rooms have electrical sockets where you can re-charge cameras, phones etc. Hair dryers are normally available on request from the hotel reception if not in your room already.
If you have US appliances (110 volts) you will need a voltage converter as well as a plug adapter.

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23 Money - Turkey

The Turkish lira was re-valued at the end of 2004 to become the ‘New Turkish Lira’. The word ‘New’ has now been dropped, and we are back to ‘Turkish Lira’ again (TRY).

It is normally cheaper to convert money to Turkish Lira in Turkey than at home. Using an ATM or a credit card will often get you the best possible exchange rates; the post and telephone office (PTT) and banks offer very reasonable rates, too. Try to use ATM machines that are attached to banks while they are open, so that if your card is swallowed you can go into the bank and get it released back to you.

It is difficult for us to specify the money that you will spend per day, however, as a general rule USD 20-50 per day can provide you with additional meals, tipping, snacks & drinks. Should you wish to purchase many souvenirs or other luxuries, of which there is a diverse range, you will have to budget for these.

A mixture of cash and credit cards are the best forms of currency. Credit cards are accepted in most restaurants, bars and pubs. MasterCard and Visa are most welcomed; American Express cards work at some ATMs and AmEx offices. Credit cards are also useful for cash advances, which allow you to withdraw Lira instantly from associated banks and ATMs throughout Turkey. Cash cards and ATM’s are widespread in most of Turkey including in Istanbul, Canakkale, Selcuk, Marmaris, Pamukkale, Fethiye, Kas, Cappadocia, and Ankara.

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24 Language - Turkey

The official language of Turkey is Turkish. In addition, between 10 per cent and 15 per cent of the population speaks a different mother tongue, usually Kurdish or Arabic. Turkish words are spelled with an adapted Roman alphabet. The language is phonetic; each letter has only one sound that is always pronounced distinctly.

You'll find you won't have much of a problem with the language barrier. English is well communicated by many Turks. Below you will find some important phrases that will have you sounding like a Turk in no time!

Yes = Evet (eh-vet)
No = Hayir (hah-yuhr)
Maybe = Belki (behl-key)
Please = Lutfen (loot-fen)
Thank you = Tesekkur (tesh-eccur)
Pardon me = Pardon (phar-don)
Who = Kim (kim)
When = Ne zaman (neh zah-mahn)
Today = Bugun (boo-ghoon)
Yesterday = Dun (dhuen)
Tomorrow = Yarin (yar-in)
I'm sorry = Ozur dilerim (oz-oor del-eh-rim)
Help = Imdat (eem-daht)
Police = Polis (po-lis)
Hello = Merhaba (mehrhaba)
Goodbye = Hoscakal (hosh-cha-khal)
Good night = Iyi geceler (ee-yee geh-jeh-lehr)
How are you ? = Nasilsin ? (nah-sil-sihn)
Open = Acik (ach-oek)
Closed = Kapali (kap-ah-lee)
Bad = Kotu (koh-too)
Good = Iyi (eeh-yea)
Hot = Sicak (sijark)
Cold = Soguk (sooh-ook)
Bill, please = Hesap lutfen (hesarp, lewtfen)
My name is Paul = Ismim Paul (Eas-meem Paul)
I am a vegetarian = Vejeteryanim (vej-e-tar-ian-eam)
I need a doctor = Doktora ihtiyacim (dohk-tor-ah eeh-tee-yajum)
Do you speak English ? = Ingilizce biliyor musun (een-geal-je bee-leh-your-moe-sean)
I don't speak Turkish. = Turkce bilmiyorum (Terkche-bil-me-you-room)

I don't understand = Anlamiyorum (ahn-luh-mee-your-room)
