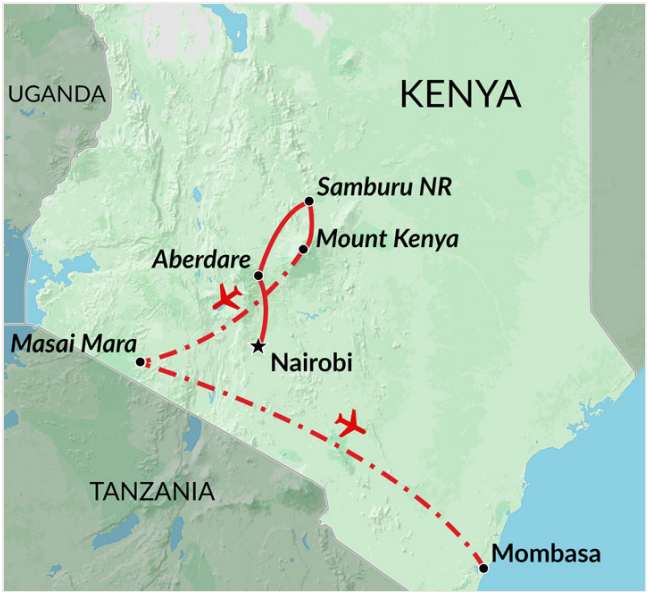
ENCOUNTERS TRAVEL

Your passport to adventure

Classic Kenya

COUNTRY(IES)	Kenya
TOUR TYPE	Private
TRANSPORT	4x4 safari vehicle & internal flights
GROUP SIZE	Min: 0 | Max: 0
DURATION	1 days
STARTS	Nairobi, Kenya
ENDS	Mombasa, Kenya
MEALS	Breakfasts - 12, Lunches - 7, Dinners - 7

TOUR ROUTE MAP **1 Days**



ROUTE: **Nairobi** (Start) → **Game Drive Safari Kenya** → **Samburu National Reserve** → **Fairmont Mount Kenya Safari Club** → **Maasai Mara National Reserve** → **Masai Mara National Reserve** → **Maasai Mara National Reserve** → **Mombasa** (End)

HIGHLIGHTS

Stunning African landscapes, big game viewing, the mountainous Aberdares Reserve, Samburu National Reserve. snow-capped Mount Kenya Reserve, Masai Mara National Reserve, prinstine Indian Ocean beaches

Itinerary

DAY 1 Arrive in Nairobi & transfer to hotel

Meet the local team on arrival at Nairobi Airport and travel directly to the hotel. Once there, the rest of the day is free for rest and recovery after the flight. Use the open time to settle into the accommodation and prepare for the safari or overland journey ahead, keeping the arrival day easy and unhurried.

ACTIVITIES

- **Drive from Nairobi Airport to Nairobi City Hotel**
  Travel from Nairobi Airport to your hotel in the city. Enjoy free time for relaxation.

- **Free Time in Nairobi**

  Enjoy free time in Nairobi to relax at camp after your flight or arrange an optional local excursion. This is a gentle start to your family overland adventure.

OVERNIGHT	MEALS	EXTRAS
Nairobi hotel	None	Extra day in Nairobi - pre-tour, Single room supplement (KETMCK)

DAY 2 Drive to the Aberdare Forests

The included programme is the highland drive, lunch at Aberdare Country Club and onward travel into the forest for the overnight at The Ark. Karatina Market is explicitly time permitting and should remain optional or conditional. Wildlife may be seen from the decks at the floodlit waterhole, but sightings depend on natural conditions and cannot be guaranteed.

ACTIVITIES

- **Journey to the Aberdare Forests**

  Heading north into the Kenyan highlands, the road passes tea and coffee plantations, smallholdings and farming villages. The climb is steady before the route enters the dense forests of the Aberdare mountains.

- **Discover Karatina Market, Time Permitting**

  If time permits, a stop is made at Karatina, reputed to be the largest open-air market in East Africa. Stalls piled with highland produce line the way and the trading is worth watching.

- **Lunch at the Aberdare Country Club**

  A lunch stop at the Aberdare Country Club, set in gardens on the lower slopes of the range, provides a relaxed pause before the road climbs into the forest.

- **Overnight Wildlife Viewing at The Ark**

  The Ark, a forest lodge built above a floodlit waterhole, is your overnight base. Wildlife may gather to drink as you watch from the open-air decks through the evening and into the night.

OVERNIGHT	MEALS
Aberdare hotel	Breakfast,Lunch,Dinner

DAY 3 Drive to Samburu & afternoon game drives

Travel from the Mount Kenya area to Samburu, with lunch followed by afternoon game drives. The source highlights the Ewaso Nyiro River as an important feature of the reserve and confirms the overnight at Samburu Intrepids Club. Wildlife sightings are not specified and should not be guaranteed. No additional village visit, evening activity or named species should be added to this collection.

ACTIVITIES

- **Afternoon Safari Drive – Samburu**
  Enjoy an afternoon game drive along the river where wildlife gathers. Look for elephants, lions and other species unique to northern Kenya.

OVERNIGHT	MEALS
Samburu hotel	Breakfast,Lunch,Dinner

DAY 4 Full day at Samburu

We have a full day at Samburu today where you may encounter Lions, Elephants, Oryx, Gerenuk, Reticulated Giraffe, Kudu and maybe even Hippo along the river trail. Tonight will be spent at the Samburu Intrepids club. Wildlife sightings and animal behaviour vary naturally with local conditions. Game viewing changes naturally from one outing to the next, so each drive is shaped by the animals active at the time.

ACTIVITIES

- **Full Day Game Drive in Samburu**
  Spend a full day exploring Samburu National Reserve. Look out for rare species such as gerenuk, oryx and reticulated giraffe.

OVERNIGHT	MEALS
Samburu hotel	Breakfast,Lunch,Dinner

DAY 5 Drive to Mount Kenya

Drive to the Mount Kenya Safari Club for the stated two-night stay. The source notes its location on the lower slopes of Mount Kenya, its development by William Holden and partners, and a range of room, suite and cottage categories. Views of the twin peaks are weather dependent. No safari, guided hotel tour, meal or other activity is specified for this collection and should not be added.

ACTIVITIES

- **Journey to Mount Kenya Safari Club**
  A morning transfer returns you to the Kenyan highlands for a two-night stay at the Mount Kenya Safari Club, set on the lower slopes of the mountain itself.
- **Stay Overnight at Mount Kenya Safari Club**
  Mount Kenya's twin peaks are visible from the club's lawns when the weather is clear. Once the private home turned members' club of actor William Holden, it now offers rooms, suites and garden cottages.

OVERNIGHT	MEALS
Mount Kenya hotel	Breakfast,Lunch,Dinner

DAY 6 Full day at Mount Kenya

We have a full day at Mount Kenya today where you can relax by the heated pool or enjoy the many facilities available at the club such as golf, croquet, bowling, table-tennis or the health club. For those looking for a little more activitiy then we have a number of activities available today such as visiting an animal orphanage, taking a guided walk through the forest reserve, bird-watching walks, horse-riding, mountain biking, fly fishing and also game drives in the nearby Sweetwaters private reserve (entrance fees to be paid locally). This evening will also be spent at the Mount Kenya Safari club.

ACTIVITIES

- **Time at Leisure at Mount Kenya Safari Club**
  The day is yours to spend at the club as you see fit. The heated pool, golf, croquet, bowling, table tennis and health club are all available on the grounds.
- **Optional Excursion to the Mount Kenya Animal Orphanage**
  An optional visit to the nearby animal orphanage is available, where orphaned and rescued animals receive care. Entrance fees for the extra activities on this day are paid locally.
- **Optional Mount Kenya Forest Reserve Guided Walk**
  An optional guided walk through the forest reserve on the mountain's lower slopes is on offer, along with birdwatching. Horse riding, mountain biking and fly fishing can be arranged in the same way.
- **Afternoon Safari Drive – Sweetwaters**
  Explore Sweetwaters Conservancy on an afternoon game drive. The area is known for rhinos and chimpanzee viewing.

OVERNIGHT	MEALS
Mount Kenya hotel	Breakfast,Lunch,Dinner

DAY 7 Fly to the Masai Mara & afternoon game drives

Fly across the Rift Valley into the Masai Mara and exchange the highland scenery for one of Kenya’s most famous wildlife regions. After arrival, spend the remainder of the day on game drives through open savannah and river landscapes, with opportunities to look for wildlife under natural conditions. The next two nights are spent at Mara Safari Club beside a bend in the Mara River, where hippos may sometimes be seen from the lodge area.

ACTIVITIES

- **Afternoon Safari Drive – Masai Mara**
  Experience an afternoon game drive across the vast Mara plains. Look out for big cats, elephants and large herds of grazers.

OVERNIGHT	MEALS
Masai Mara lodge	Breakfast,Lunch,Dinner

DAY 8 Full day at the Masai Mara

The whole of today will be spent viewing game in the Mara. Elephant and Buffalo abound in the riverine forests, while out on the grasslands Impala and Thompson's gazelle can be seen together with their attendant predators such as Lion, Cheetah, Hyena and Jackal. The northern part of the Mara conservation area where the Mara Safari Club is situated has excellent game viewing throughout the year and is one of the best places to see Cheetah. Lesser known species such as Topi, Hartebeest, Waterbuck, Eland and many small mammals create a kaleidoscopic picture of wildlife.

ACTIVITIES

- **Full Day Game Drive in Masai Mara**
  Spend a full day exploring the Masai Mara on game drives. Traverse open grasslands and riverine areas in search of the Big Five, cheetah, zebra and abundant birdlife.

OVERNIGHT	MEALS
Masai Mara lodge	Breakfast,Lunch,Dinner

DAY 9 Fly to Mombasa for beach stay

Transfer to the airstrip after breakfast for the short flight to Mombasa, then continue by road to the coast for a three-night beach stay. The itinerary is based on Pinewood Village in Galu, a quieter resort area beside the Indian Ocean. After arrival, settle into the coastal setting and enjoy the resort facilities at your own pace, while any watersports or upgraded suite arrangements depend on the accommodation option selected.

ACTIVITIES

- **Flight to Mombasa**
  A short flight after breakfast carries you down to Mombasa, saving a long day on the road and placing you on the coast by the same morning.
- **Transfer: Mombasa Airport to Galu Beach**
  The road from Mombasa runs south to the coast at Galu, your resort base for the next few nights. The beach here sits well away from the main tourist strip and is quieter for it.
- **Beach Time at Pinewood Village on Galu Beach**
  Three nights beside the Indian Ocean at Pinewood Village are settled into on arrival. The hotel is small and informal, with a watersports centre, tennis and squash courts and a games room.

OVERNIGHT	MEALS
Mombasa hotel	Breakfast

DAY 10

Mombasa beach, full day

Today is a full day spent at your beach resort. You can relax and unwind on the beach and enjoy the warm waters of the Indian Ocean or take part in one of the many options available in and around the resort. Any free period can be used at your own pace for rest or independent plans. Use the available hours in a way that suits you, while any separately offered excursions remain entirely optional.

ACTIVITIES

- **Time at Leisure at Mombasa Beach**
  A full day at the resort with nothing planned. Sand, warm Indian Ocean waters, and the coastal rhythm provide relaxation.
- **Optional Galu Resort and Coastal Activities**
  Optional resort activities offer an alternative to a full day on the beach. Your hotel can point you towards what is running during your stay.

OVERNIGHT	MEALS
Mombasa hotel	Breakfast

DAY 11

Mombasa beach, full day

Today is a full day spent at your beach resort. You can relax and unwind on the beach and enjoy the warm waters of the Indian Ocean or take part in one of the many options available in and around the resort. Any free period can be used at your own pace for rest or independent plans. Use the available hours in a way that suits you, while any separately offered excursions remain entirely optional.

ACTIVITIES

- **Time at Leisure at Mombasa Beach**
  A full day at the resort with nothing planned. Sand, warm Indian Ocean waters, and the coastal rhythm provide relaxation.
- **Optional Galu Resort and Coastal Activities**
  Optional resort activities offer an alternative to a full day on the beach. Your hotel can point you towards what is running during your stay.

OVERNIGHT	MEALS
Mombasa hotel	Breakfast

DAY 12

Mombasa beach, full day

Today is a full day spent at your beach resort. You can relax and unwind on the beach and enjoy the warm waters of the Indian Ocean or take part in one of the many options available in and around the resort. Any free period can be used at your own pace for rest or independent plans. Use the available hours in a way that suits you, while any separately offered excursions remain entirely optional.

ACTIVITIES

- **Time at Leisure at Mombasa Beach**
  A full day at the resort with nothing planned. Sand, warm Indian Ocean waters, and the coastal rhythm provide relaxation.
- **Optional Galu Resort and Coastal Activities**
  Optional resort activities offer an alternative to a full day on the beach. Your hotel can point you towards what is running during your stay.

OVERNIGHT	MEALS
Mombasa hotel	Breakfast

DAY 13

Transfer to Mombasa airport for departure

Today your tour ends with a transfer back to Mombasa International airport for your flight home. Most of the remaining time is spent travelling between the named places, with the surroundings changing along the way. The journey itself provides time to watch the landscape change between the departure point and the next destination.

ACTIVITIES

- **Transfer: Mombasa International Airport**
  A road transfer delivers you to Mombasa International Airport in time for your flight. Your driver sees you to the terminal.
- **End of Tour in Mombasa**
  The Classic Kenya tour concludes in Mombasa. Your guide and travelling companions are bid farewell before check-in for the journey home.

OVERNIGHT	MEALS	EXTRAS
N/A	Breakfast	Extra day in Mombasa - post-tour

INCLUDED

- All accommodation
- Transport and transfers
- All meals as indicated in the itinerary
- Internal flights as mentioned in the itinerary
- Comprehensive pre-departure material

EXCLUDED

- International flights (can be arranged on request)
- Departure taxes
- Visas
- Tips
- Meals, drinks & snacks not mentioned in the itinerary
- Any other items not mentioned in the itinerary

Tour Options

Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting. However, we do also offer some extra options to complement the tour and add some additional sightseeing or activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements. Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements , full details are given on the tour reservation form or on request.

No additional options available for this tour.

Important Notes

1 **Accommodation**

This can be considered a luxury tour which uses 5-star hotels and lodges throughout. Accommodation is based on twin, triple or double en-suite rooms. Please visit the accommodation tab of this tour for examples of the hotels normally used on this tour. If you have any specific accommodation requests please let us know and we'll be happy to provide you with a customised quotation.

2 **Transport**

This is a scheduled road safari using a 7-seat minibus with guaranteed window seats and a lifting roof for great wildlife viewing. This helps to keep your costs down making it a very accessible way of seeing the animals in

various different parks in Kenya at a low price. Slightly longer and shorter versions of the tour are also available on request, and we can also run the tour privately using 4x4 landcruiser style vehicles if you prefer.

3 Transfers

Your airport transfers are only included on the first and last day of the set tour itinerary, plus on any additional days if you book your hotel room with us. If you make your own arrangements for additional accommodation at either the beginning or the end of the tour then you will need to arrange your own airport transfers on these days.

4 Group Size/Tour Leaders/Guides

As we don't offer guaranteed group departures on this tour we can run the itinerary for however many people you happen to be travelling with, starting from 1 upwards. The prices given for this tour are based on a minimum of 2 passengers travelling, so if you have a different number of passengers in your group please contact us for a customised quotation.

On our Africa safari's we use local English-speaking guides and drivers for all of the sightseeing tours. Whilst staying at certain lodges we may also make use of the in-house guides for safari activities. All tours and safari activities will be guided in English. At Encounters Travel we only use local guides and reps. We feel this gives you the best experience of the country and the sites you are seeing. Please check our website for more details and profiles of some of our most famous guides.

5 Dates & Prices

We run regular small-group departures on this tour throughout the year. All departures are guaranteed to run with a minimum of 2 people. Departure dates and prices are listed on our website and on a separate dates & prices sheet available on request..

You can visit Kenya at anytime however peak tourist seasons tend to tie into the rainfall patterns. Travelling during the dry season does offer a number of advantages, other than the weather – game viewing is much better due to animal populations being concentrated around diminishing water holes. July and August are probably the best months overall for game-viewing.

A particularly exciting time to visit Kenya is during the Great Migration which occurs annually, normally between June and August, reaching the Masai Mara sometime between August and September. During this time thousands of wildebeest and zebras migrate from the southern plains of the Serengeti to greener pastures as the seasons change and the circle of life and death continues. Predators follow the Wildebeest Migration closely, waiting for an opportunity to strike weak prey as they make their way into different territories. If you do want to view the migration then please speak to us about the best locations and lodges to stay in to fit your dates (though bear in mind that the movement of the animals does change slightly from year to year).

If you are visiting Kenya for diving then the best months would be from October through to April when the water is warm and clear. The best visibility normally occurs during November, February and March.

6 Entrance Fees

The tour price includes entrance fees to all the tourist sites mentioned in the itinerary. You will need to cover the cost of entrance to any other extra sites that you may wish to visit.

7 Time

The time in Kenya is GMT plus 3 hours. Daylight saving adjustments are not observed.

8 Money

The local currency in Kenya is the Kenyan Shilling (KES). Kenya Shillings can be ordered from most major currency suppliers prior to departure or hard currency can be easily exchanged in all major cities, the currency of preference being US Dollars however Sterling and Euros are also widely accepted.

Credit cards are accepted in Kenya but aren’t widely used. ATM’s are available in larger cities but aren't generally widely available outside of cities. Travellers’ cheques can be exchanged at banks within Nairobi but aren’t generally accepted in the rest of the country (these are being slowly fazed out in many countries) so instead, travellers are advised to bring sufficient hard currency.

Bank opening hours are generally Monday – Friday 0830-1400, Saturdays 0900-1200.

9 Tipping

Tipping isn't part of Kenyan culture, however there's never any harm in rounding up a bill by a few shillings if you've been particularly pleased with the services you've received. In upmarket hotels, porters will generally expect a small tip and in many restaurants a service charge of around 10% is often added.

At the end of a tour it's common to tip your tour guide/safari guide if you feel that you've received good service from them and whilst there is no set amount for this, we're often asked for recommendations. On our Kenya tours an average tip would be around $5-$10 per person per day, however you shouldn't feel oblidged to tip any specific amount.

10 Voltage

Sockets are three rectangular pronged and 220 volts (British BS-1363). Universal adaptors are available in most airport shops if you don't have one already. If you've travelled to the UK previously and have an adaptor for here or if you are travelling from the UK then the plugs in Kenya are the same. All hotel rooms have electrical sockets where you can re-charge cameras, phones etc. Hair dryers are normally available on request from the hotel reception if not in your room already.

If you have US appliances (110 volts) you will need a voltage converter as well as a plug adapter.

11 Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please contact us if you would like any more information or have any questions before making a booking.

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12 Financial Security

We are a UK registered company and are committed to providing our customers with financial protection to provide peace of mind and to allow you to book with confidence.
We have therefore partnered with Trust My Travel Ltd., which provides financial protection services to over 2000 partners around the world. Funds paid to us by our customers are protected via an Insurance policy held by Trust My Travel. Each traveller and the description of services sold is declared against Trust My Travel's insurance policy directly against our financial failure. In the event of our insolvency, you will be refunded for any unfulfilled products and/or repatriation to the UK (where applicable). Please see our website or booking conditions for more information.

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13 Responsible Tourism

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However, it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.
The following are a few simple tips that require very little effort on your part but which will help ensure that any effect you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse or inferior, just different.
- Communicate: Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- Conserve energy: Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.
- Don't litter: No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water

bottles).

- Choose environmentally friendly products: By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- Respect local customs and traditions: As you are a guest in these countries, you should also comply with the local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your experience. It's important to follow dress and behaviour guidelines especially when visiting religious or sacred sites (your tour leader will advise you how best to do this).
- If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

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14 Follow Us Online

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel news in our destination countries, special offers and discounts and other interesting travel related news and information.

www.facebook.com/encounterstravel

https://x.com/encounterstravl (yes, without the 'e')

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15 Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event).

Considering travel insurance for your trip? World Nomads Travel Insurance offers coverage for more than 150 adventure activities as well as emergency medical, lost luggage, trip cancellation and more.

If your tour includes car hire, or if you plan to arrange a hot air balloon flight locally or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of the tour.

Covid-19

Before purchasing any travel insurance, please check the coverage provided for situations related to Covid-19, and for the rules about government travel advice. Your normal policy may not be suitable.

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16 Before you travel

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current official government travel advice for your destination. We are registered partners with the UK Foreign Office's 'Travel Aware' campaign which provides further useful and invaluable information.

travel aware
gov.uk/travelaware

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17 Reduce Plastic Waste with Water-to-Go Filter bottles

Traveling responsibly means minimizing plastic waste, but staying hydrated on the go is essential. At Encounters Travel we are committed to reducing single-use plastics, which is why we've partnered with Water-to-Go. Their portable filtration system removes over 99.9% of contaminants from any non-saltwater source, turning even questionable water sources into safe drinking water.

Given that tap water is un-safe to drink in many of the countries in which we operate, we recommend purchasing a Water-to-Go bottle prior to departure. This will help you avoid the use of single use plastic bottles and keep you hydrated on the go.

Save big! Get a huge 25% off your Water-to-Go bottle and other Water-to-Go products (such as filters, lids, and carriers). Use code **ENCOUNTERS25** at checkout (valid in the UK, USA and Canada).

How Water-to-Go Technology works:

- Their reusable, BPA free water bottles contain their own unique 3-in-1 filtration technology effectively providing clean safe drinking water from any non-salt water source around the world.

- Three different (1 traditional and 2 nano) technologies are combined in one filter cartridge to remove up to 99.9999% of microbiological contaminants in water.

The three technologies used in a Water-to-Go filter are:

- Mechanical filtration – A tiny pore size, so small contaminants can't fit through.
- Electrical – A positive charge reduces the pore size even further and attracts contaminants like a magnet, trapping them inside the filter.
- Activated Carbon – Unlike most carbon based filters, instead of using adhesives to glue the carbon particles together, (which vastly reduces the carbon's efficiency) it is contained within the membrane, helping to reduce contaminants whilst eliminating bad tastes and odours. Try filtering water from your tap at home and taste the difference!

Water-to-Go filter bottles deliver safe, healthy water worldwide

- Water-to-Go filters remove bacteria, viruses, waterborne disease, protozoa, heavy metals such as lead as well as harmful chemicals.
- Their filters remove Chlorine and Fluoride from tap water.
- The filter will eliminate harmful contaminants from the water but allow beneficial minerals such as sodium and magnesium to pass through leaving you with the healthiest water possible.
- Water-to-Go filters have been independently tested against internationally recognised standards by industry specialists including The London School of Hygiene & Tropical Medicine (UK), BCS Laboratories (USA), Bangalore Test House (India) and IMI (China).

Use Water-to-Go products and you'll be healthier, wealthier and helping to make the world a better place!

- Depending on filter size, each Water-to-Go filter is able to replace 260 or 400 single-use plastic water bottles!
- They ensure you have access to safe water anywhere in the world without ever having to buy environmentally damaging bottled water.
- Their water bottles deliver safe, clean drinking water at just 5p per litre.
- The filter membrane is biodegradable and the shrouds are recyclable.
- The water bottles are used and approved by everyone from backpackers to commuters, gym users to expecting mums. Perfect for everyday, outdoor and travel.

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18 Private & Tailor-made Tours

While our group departures offer a fantastic way to explore with like-minded travellers, we understand that some guests prefer a more exclusive experience. Most of our group tours can be booked on a private basis, allowing you to enjoy the same expert-led routes with your own dedicated party. The primary advantage of choosing a private arrangement is the flexibility it provides; we can easily customise the itinerary to include your preferred style of accommodation or adjust the pace to suit your needs. Private tours can be run on the same start days as our group tours, or on other dates. However, some activities within our trips are restricted to particular days of the week - we

will advise you on anything like this that we need to work around. Pricing will be based on the number of travellers in your party, and any customisations you may like to make.

For those seeking something truly unique, our specialist sales team is available to collaborate with you on a completely tailor-made tour, designed from the ground up to match your specific interests, accommodation level and requirements.

To request a quotation for a private or tailor-made tour, please contact us.

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19 Health and Vaccinations

You should ensure you are fully insured for medical emergencies including emergency evacuation and repatriation.

Recommended vaccinations and other health protection measures vary according to the country you are visiting and where you are travelling from. We recommend you contact your GP/medical practitioner or a travel clinic for current information on vaccinations needed for your destination. You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions. In addition, additional courses or boosters normally recommended for the countries in this region are:

South Africa: Additional vaccinations: Hepatitis A. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Namibia: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from an infected area.
Botswana: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted or travelled through an infected area.
Zimbabwe: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Zambia: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Malawi: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Tanzania: Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Kenya: Additional vaccinations: Diphtheria, Hepatitis A, Poliomyelitis, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from an infected area.
Uganda: Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid, Yellow Fever. Malaria map. Yellow Fever certificate: Required if arriving from an infected area.
Sudan: Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid, Yellow Fever. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area. A certificate may also be required for those departing Sudan.
Morocco: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria not normally present. Yellow Fever certificate not required.
Tunisia: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria not normally present. Yellow Fever

certificate not required.

The above information can change at short notice. For up to date health information & vaccination requirements we recommend that you contact your medical practitioner or a travel clinic.

Malaria: Vaccinations are not available against Malaria, which is a disease transmitted by mosquitoes that can be very serious and sometimes fatal. You should avoid mosquito bites by covering up bare skin with clothing such as long sleeves and long trousers and applying insect repellents to exposed skin. When necessary, sleep under a mosquito net. Mosquitoes are most active during and after sunset. You should consult with your GP/medical practitioner/travel clinic about the most appropriate malaria prophylactic medication to take for the regions you are visiting.

Yellow Fever: This disease is spread by infected mosquitoes that bite during the day. A Yellow Fever Certificate of vacinnation is often required as a condition of entry depending on which country you are arriving from, or that you have travelled or transitted through recently (including connecting flights with stopovers of over 12 hours). You can view this US CDC information about where the virus is present and follow the links to further information detailing which countries need you to have a Yellow Fever vaccination as part of their entry requirements. Please ensure you have this certificate organised in advance and with you and to hand during the trip.

Please inform us of any pre-existing conditions such as diabetes or asthma and any prescription medicine you may be taking. We also need to know about any food allergies or physical disabilities that you may have.
If you are travelling on an Overland tour or your trip includes wildlife safaris then please bear in mind that you may be travelling on bumpy roads and/or rough ground for several hours at a time. This can be very uncomfortable or painful if you have a bad back, and make such conditions worse. Please contact us if you have any concerns.

Health Declaration: As many of our Africa tours travel through very remote regions, where medical facilities are limited, we are asking all of our travellers 65 years and over who are joining one of our Africa Overland Adventures to complete the attached medical questionnaire. The information provided to Encounters Travel and our local operational partners will be held to the strictest confidence and will be used only to the extent to provide necessary emergency medical care and/or evaluate physical health and fitness for travel.

We will request this from you approximately 30 days before your trip starts, so that your GP can sign your form based on your current health conditions. Please don't submit this several months in advance, as it is important for us to know you are fit for travel just before the trip departs.

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20 Passports and Visas

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements are subject to change by the local authorities. Encounters Travel will not be held responsible if travellers are denied entry because they are not in possession of the relevant visas. We therefore recommend you re-check requirements with the relevant embassy/consulate around 4 weeks before travel.

You should also be in possession of a valid onward or return flight ticket, or proof of other means of transport enabling you to leave the country that your tour passes through or finishes in. In addition you should carry proof of sufficient funds to cover you during your time in the country (eg. credit card).

Should your tour be re-entering a country, please ensure that you have a multiple entry visa that allows this. Some countries have a visa on arrival service which can be more convenient and cheaper. However, for peace of mind and to speed up the border crossing process, Encounters Travel advises that you to get your visas prior to your trip if possible.

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21 International Flights and Airport Transfers

International Flights: We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people living in different places and with varying travel plans, except on some Escorted Tours and package promotions, we don't include your international flights in the main tour price. We are however very happy to suggest flights to go with the tour. Please contact us with your preferred dates and departure airport and we'll give you a selection of airlines, times and fares to choose from.

The vast majority of our tours are designed such that you can arrive and depart at any time on the first and last days of the set tour itinerary, with your arrival and departure airport transfers included in the tour price. However, on our **Overland tours,** you should not arrange your onward international flights or other travel for the day the tour is due to end (unless the final day does not involve any travelling and finishes after breakfast). Similarly, many of our Overland tours depart their first port of call on the first morning, and you will therefore need to plan for any flights to arrive at least one day beforehand.

Airport Transfers:

Arrival and departure airport transfers are included on most of our Small Group, Shoestring (excluding the 5 & 6-day Garden Route tours where Airport Transfers are not included, however a pickup from a Central Cape Town location is included on day 1 of the tour) and Tailor-made tours but available as extra options on all our African Overland tours, as long as you have accommodation booked with us on that day. If you add extra accommodation before and/or after the tour that you do not book with us, then you will also need to arrange your own airport transfers.

On our **Sebatana Package**, airport transfers for arrival and departure are included, however these transfers operate on a schedule, so a short wait may be required after landing before the transfer departs to the accommodation. To coincide with the transfer departures, your arrival flight should land in Johannesburg before 11am on day 1 and depart after 6pm on day 8. If your flights arrive/depart outside of these times, we would recommend adding an additional night to your trip.

Departure Taxes: Various countries may require that you pay an Airport Departure Tax when departing on an international flight. Please note that all departure taxes must be paid in hard cash currency and US Dollars are normally the best currency to use for this. Departure taxes can vary from US$10 - US$60 depending on the departure point.

Flight inclusive packages: We do also sometimes advertise flight inclusive packages from selected airports. Where these are shown on our website, prices are correct at the time of quoting, but are subject to continued availability of the fare used. Prices will be reconfirmed at the time of booking, and we will also provide the flight times and airline details before tickets are issued.

Flight inclusive prices are based on the cheapest Economy ticket class available which is generally non-refundable and non-changeable unless the flight is cancelled for reasons such as Covid-19, in which case the airlines are more

flexible. More flexible ticket options, as well as Premium Economy and Business Class tickets are available on request for an additional supplement. Any changes made to flight inclusive bookings will be subject to the airline rules on your ticket.

Flight CO2 Emissions:

Traveling by air is an amazing way to explore the world, but flights also contribute to carbon dioxide (CO2) emissions that impact the environment. By considering the airline's CO2 emissions when you choose your flight, you can help minimize your travel footprint.

When selecting your international flights and airline, we do therefore recommend that you try and also take into account the flight CO2 emissions. Some airlines and flight search websites (eg. Google Flights, Skyscanner) do publish this information, so you can compare between your flight options and make an informed decision. Thankfully, many airlines are working towards sustainability efforts, and choosing a greener option allows you to contribute to positive change while still enjoying your incredible adventure.

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22 What to take

LUGGAGE ALLOWANCES: Most international airlines restrict you to between 20kg and 23kg per person of luggage to go in the hold of the plane. Domestic flights often have smaller allowances around 15kg. As airline rules vary we recommend that you take no more than 20kg of luggage if your tour just includes international flights, and no more than 15kg if there are any domestic flights included in your itinerary. Please ask us for details if you are unsure about luggage allowances on your tour. Any excess baggage fees will be your responsibility to cover. Most airlines allow between 5kg and 10kg for hand luggage so we suggest that you take no more than 5kg unless you have confirmed that your airline(s) will allow more than this.

OVERLAND AND SAFARI TOURS: Please keep in mind that these are adventure tours in an adventure vehicle (truck or 4x4) and luggage should not include any solid Samsonite style suitcases. On our accommodated overland tours most of our trucks have lockers for the luggage (locker sizes: 37,5 cm high, 32 cm wide, 80 cm deep). Only a soft bag will fit in these lockers. A suitcase is far more difficult to store and make secure in our vehicle and this is part of the reason we ask for a backpack or tote bag to be used as your luggage. The other reason is that you need to walk from the truck to the accommodation and often over sand or uneven terrain. Your luggage on our Overland tours is limited to ONE backpack and ONE daypack weighing no more than 20kg. As a general rule, if you cannot lift your own luggage - you've got too much stuff! Most people make the mistake of bringing too many clothes. A quick reminder - **suitcases are not suitable on our overland tours** – especially huge Samsonite-style cases! **Small** wheeled cases are OK for safari tours.

SUGGESTED PACKING LIST: Kit for all weather conditions including: • 2/3 shorts/skirts • 1 jacket/anorak • Tracksuit/pullover • 2 pairs of long pants/jeans • 2 pairs of walking shoes/boots/trainers • 1 pair of sandals • 3 or 4 T-shirts/short sleeve shirts or sundresses • 2/3 Long Sleeve Shirts • Smart casual change of clothes • Swimwear • Underwear & socks • Sun Hat – preferably that covers the back of your neck. • Raincoat • Kikoi/sarong

Your clothing should be easy to wash and dry and should preferably not need ironing. Avoid synthetics, which can

be very uncomfortable in hot weather. Many people underestimate how cold Africa can be – remember that jersey/jacket! There are also nights that are warm but you must still wear clothes that cover arms and legs from mosquitoes. Take a set of casual but smart clothes for the occasional evening out in a restaurant or club. If you wear glasses (or contacts) it is also advisable to bring a spare pair.

While on wildlife safaris it is important to wear dull coloured clothing - olive, mushroom, brown, khaki, stone are ideal.
You should avoid white (stands out too much), black or blue (attracts tsetse flies), and camouflage (illegal in many countries for civilians)

Additional Items: • Towel & facecloth • Baby wipes/ Wet Wipes • Personal toiletries • Sleeping bag • Torch & enough spare batteries • Camera & spare batteries and memory cards • Water bottle. (A 2-litre Coke bottle works well...) • Penknife • Insect and Mosquito repellent • Suntan lotion, sun block & after sun lotion • Sunglasses • Watch • Biodegradable laundry detergent • Passport (plus a copy of your passport & visas) • Extra passport photos • Vaccination certificate • Money • Travel plug • Neck pillow • Small sewing kit • Plastic bags • Clothes line and pegs • Small scrubbing brush • a small padlock for your luggage locker in the truck • Small basic First Aid kit (painkillers, band aids, after-sun lotion, eye drops, anti-diarrhoea tablets etc.)

DAY PACKS: Please check the itinerary for your specific tour if you will need a little daypack. For example on our Cape Town to Vic Falls overland tour you will need a smaller bag, big enough to bring basic equipment (toiletries and clothes) for 2 nights. The daypack is for your Okavango Delta Excursion, where you cannot bring your entire luggage.
