

## Your passport to adventure

## **Israel Uncovered**

Country(ies): Israel

Tour type: Private

Transport: A/C car/minibus

Group size: Min: 1 | Max: 0

Days: 8 Days

Start location: Tel Aviv, Israel

End location: Jerusalem, Israel

Departs On: Any day

Meals: Breakfasts - 7, Lunches - 0, Dinners - 0

#### Highlights:

Modern Tel Aviv, old streets of Jaffa, Roman ruins at Caesarea, port city of Haifa, Acre's crusader castle, Biblical sites at the Sea of Galilee, Nazareth, float in the Dead Sea, old Jerusalem, Bethlehem birth place of Jesus

**Places Visited:** Tel Aviv, Caesarea, Haifa, Acre, Tiberias, Nazareth, Beith Shean, Jericho, Bethlehem & Jerusalem



## Itinerary

### Day 1: Arrive into Tel Aviv. Transfer to hotel

Upon arrival you'll be met in the airport by one of our representatives who will then transfer you to your hotel. The rest of the day is then free for you to settle in, relax after your flight, and have a look around the area independently before meeting the group and starting the first sightseeing tours tomorrow morning.

OVERNIGHT: Tel Aviv hotel MEALS: None EXTRAS: Extra night in Tel Aviv - pre-tour || Single room supplement (ISTMIU)

### Day 2: Tel Aviv, Caesarea, Haifa, Acre & Galilee

After breakfast we check out of our Hotel for a tour of the vibrant Tel Aviv City. We then proceed to Jaffa for a tour of the Old City and the Old Port. Continuing on we visit Caesarea's aqueduct, Roman Theatre, Hippodrome and the Crusader Fortress. We then explore Haifa and her surroundings before visiting the famous Crusader city of Acre. After a jam packed day of sightseeing we have a short drive to Galilee where we have dinner and spend the night.

OVERNIGHT: Galilee Kibbutz MEALS: Breakfast EXTRAS: None

### Day 3: Sea of Galilee, Tiberias, Nazareth & Cana

This morning we head to Tiberias, and visit the sites around the Sea of Galilee including Capernaum, where Jesus and some of his apostles lived and preached. We will also take in other important Christian miraculous sites, including the Feeding of the 5000, the Sermon on the Mount and the Wedding at Cana. We continue onto Nazareth, the hometown of Jesus, where we visit the Church of the Annunciation.

**OVERNIGHT:** Galilee Kibbutz **MEALS:** Breakfast **EXTRAS:** None

### Day 4: River Jordan, Beith Shean, Jericho & Dead Sea

This morning we start at the River Jordan, where Jesus was baptised by John the Baptist. We then travel to the ancient city of Beith Shean, where we can explore impressive Roman excavations. Then we pass into the West Bank and south to Jericho. We enjoy a dip in the Dead Sea before heading to Jerusalem.

OVERNIGHT: Jerusalem hotel MEALS: Breakfast EXTRAS: None

### Day 5: Mt of Olives, Museums, Ein Karem & Bethlehem

We start our day visiting the Mount of Olives, an important site in Christianity, Judaism and Islam. We will also visit various important churches and the Garden of Gethsemane. The Holocaust Museum and Israeli Museum will pose a sobering, reflective time. We then head to Ein Karem to visit St John the Baptist Church and the Church of the Visitation. Finally we arrive in Bethlehem, the birthplace of Jesus, and our home for the night.

OVERNIGHT: Jerusalem hotel MEALS: Breakfast EXTRAS: None

### Day 6: Jerusalem, the old city

This morning we start with a walking tour of the old city of Jerusalem, including the Church of St Anne, the pool of Bethesda, the Holy Sepulchre Church, and Mt Calvary. We will visit the empty Tomb of Jesus and then the Jewish Quarter and the Wailing Wall. We then can take in the stunning panoramic view from the Dome of the Rock, with a visit to the Aqsa Mosque.

OVERNIGHT: Jerusalem hotel MEALS: Breakfast EXTRAS: None

### Day 7: Jerusalem, free day

Free day for further exploration of this intriguing city, or pottering around the shops.

OVERNIGHT: Jerusalem hotel MEALS: Breakfast EXTRAS:

### Day 8: Departure airport transfer

After breakfast, your time is free until we pick you up from your hotel and transfer you to the airport for your departure.

**OVERNIGHT:** N/A **MEALS:** Breakfast **EXTRAS:** Extra night in Jerusalem - post-tour

### Included

- · All accommodation as stated in the itinerary
- All transport and transfers
- 24-hour airport arrival & departure transfer service
- English speaking guide during touring days
- All national park and entrance fees
- Meals as indicated in the itinerary

### Excluded

- International Flights
- Visa Fees
- Travel Insurance (compulsory)

- Meals not indicated in the itineraryDrinks, snacks, tips and other personal expenses (e.g. laundry)
- Tips for tour leader
- Any other items not mentioned above

# Options

Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting.

However, we do also offer some extra options to complement the tour and add some additional sightseeing or activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements.

Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements - full details are given on the tour reservation form or on request.

#### 1. Accommodation

We use good quality 4-star hotels on this tour. Accommodation is based on twin, triple or double en-suite rooms with air conditioning. Please visit the accommodation tab of this tour for examples of the hotels normally used on this tour. If you have any specific accommodation requests please let us know and we'll be happy to provide you with a customised quotation.

#### 2. Transport

Our trips feature a mix of different transport options. We want you to feel like you're really experiencing the country you're travelling through, but at the same time we want you to finish journeys refreshed enough to enjoy the next stage of the tour. Our routes in Israel and the small distances involved mean that we use private vehicles throughout this tour.

#### 3. Transfers

Your airport transfers are only included on the first and last day of the set tour itinerary, plus on any additional days if you book your hotel room with us. If you make your own arrangements for additional accommodation at either the beginning or the end of the tour then you will need to arrange your own airport transfers on these days.

#### 4. International Flights

We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people with varying travel plans, we don't include your international flights in the main tour price. We are however very happy to suggest flights to go with the tour. Please contact us with your preferred dates and departure airport and we'll give you a selection of airlines, times and fares to choose from.

Your airport arrival & departure transfers are included on the first and last days of the tour. All our group tours in Israel start and finish at Ben Gurion airport in Tel Aviv (TLV). Private and tailor-made tours may arrive into Tel Aviv or Eilat.

We do also sometimes advertise flight inclusive packages from selected airports. Where these are shown on our website, prices are correct at the time of quoting, but are subject to continued availability of the fare used. Prices will be reconfirmed at the time of booking, and we will also provide the flight times and airline details before tickets are issued.

Flight inclusive prices are based on the cheapest Economy ticket class available which is generally non-refundable and non-changeable unless the flight is cancelled for reasons such as Covid-19, in which case the airlines are more flexible. More flexible ticket options, as well as Premium Economy and Business Class tickets are available on request for an additional supplement. Any changes made to flight inclusive bookings will be subject to the airline rules on your ticket.

#### Flight CO2 Emissions:

Traveling by air is an amazing way to explore the world, but flights also contribute to carbon dioxide (CO2) emissions that impact the environment. By considering the airline's CO2 emissions when you choose your flight, you can help minimize your travel footprint.

When selecting your international flights and airline, we do therefore recommend that you try and also take into account the flight CO2 emissions. Some airlines and flight search websites (eg. Google Flights, Skyscanner) do publish this information, so you can compare between your flight options and make an informed decision. Thankfully, many airlines are working towards sustainability efforts, and choosing a greener option allows you to contribute to positive change while still enjoying your incredible adventure.

#### 5. Group Size/Tour Leaders/Guides

As we don't offer guaranteed group departures on this tour we can run the itinerary for however many people you happen to be travelling with, starting from 1 upwards. The prices given for this tour are based on a minimum of 2 passengers travelling, so if you have a different number of passengers in your group please contact us for a customised quotation.

In Israel we provide fully trained, local English-speaking guides to act as your tour guides for any sightseeing tours included in your itinerary. At Encounters Travel we only use local guides and reps. We feel this gives you the best experience of the country and the sites you are seeing. Please check our website for more details and profiles of some of our most famous guides.

#### 6. Entrance Fees

The tour price includes entrance fees to all the tourist sites mentioned in the itinerary. If you visit any sites not mentioned in the itinerary then you will need to cover the entrance fee costs.

#### 7. Tipping

Tipping is common practice in Israel, as a sign of appreciation for services provided. You may therefore wish to tip your guide and driver at the end of the tour. You should not feel obliged to tip any particular amount, and should consider your personal budget. We are often asked to provide a guide however, and can suggest that approx. GBP 5 / USD 8 per person per day would be appropriate.

#### 8. Passports & Visas - Israel & OPT

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements are subject to change by the local authorities.

Many nationalities (including UK, European, USA, Canadian, Australian, New Zealand, South African) do not need to obtain a visa to enter Israel as a period as long as your stay is for less than 3 months. Other nationalities should check with their local consulate.

Most of our tours visiting Israel also enter the Occupied Palestinian Territories (OPT). No special visas are required but check points and border posts are operated by the Israeli authorities and access is sometimes limited or restricted.

#### 9. Money - Israel

The local currency in Israel and the Occupied Palestinian Territories is the Israeli Shekel (ILS). You do not need to arrange to bring any Shekels with you as exchange facilities are available in the international airports and in most hotels, banks and bureau de changes in major towns. You should try to obtain and keep hold of small denomination notes or coins on you during the tour as these are useful for toilets, tips and small purchases. ATMs are readily available in major towns and many local shops will accept VISA/Mastercard or Amex, but may charge fees of up to 10% - check before you pay. Travellers cheques are not recommended as they can not be changed in many places

now, and can incur high fees.

While in Israel and the OPT you will need sufficient funds to cover meals not included in the itinerary, drinks, snacks, souvenirs and personal expenses such as laundry. These should generally all be paid for in local currency, though tips for guides and drivers may be paid in hard currency (GBP, USD, EUR).

It is difficult to recommend a level of personal spending money which will suit everyone as this can differ greatly, but as a guideline, we would suggest allowing USD 25-35 per person per day as a minimum. Allow more if you plan on doing lots of shopping, or buying many alcoholic drinks.

#### 10. What to take

**Luggage:** Suitcases, rucksacks or fabric holdalls are all fine to bring with you to Israel. You should also bring a small daypack/bag to take out during the day. Your main luggage will normally be left in the hotel during your sightseeing trips – you will not need to carry it far, and there are nearly always hotel porters to assist.

**Luggage limits:** There is no luggage limit for this tour. However, most airlines restrict you to between 20kg and 25kg for your hold luggage and between 5kg and 10kg for hand luggage. Please check with your airline before travelling to the airport.

**Clothing:** The climate in Israel varies widely from hot days in the summer to cool and sometimes wet days in the winter months. At night, especially in the deserts, the temperatures can drop quite dramatically. So you must pack for cool conditions. Formal dress (eg. suits & ties) is not required. When visiting any mosques, legs and arms should be covered.

**Other items:** We also recommend you bring a sun hat, sunscreen, sunglasses, a basic first aid kit, toiletries, money belt, small torch, camera & charger.

#### 11. Dates & Prices

This tour is designed as a sample tailor-made tour itinerary. As such we do not offer set group departure dates that you can join. Rather, the tour is available for you to do privately starting on any date of the year. Guideline seasonal prices are given below, based on 2 people travelling. If you would like to adjust the tour itinerary, or there will be more or less people travelling, please contact us and we will customise a price for you.

#### 12. Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please <u>contact us</u> if you would like any more information or have any questions before making a booking.

#### 13. Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event). More information...

You may arrange your own insurance, or you can take advantage of a comprehensive policy that we can arrange for you through Endsleigh Insurance which has been designed to be suitable for our tours. The policy is available to travellers of all nationalities and you do not need to live in the UK to take out the policy. For full details of cover provided, prices and to apply for one of our policies, please complete travel insurance application form.

Note: Any country that borders the Mediterranean is considered as 'Europe' for the purposes of travel insurance (including Turkey, Israel, Egypt and Morocco). If you are doing a tour that visits one country in 'Europe' and one that is 'Worldwide' (for example, an Egypt and Jordan tour), then you need a 'Worldwide' policy. When completing the form you should enter your travel dates including any extra days involved in overnight flights or connecting travel between your home and the tour. Our policies are not able to cover any extra time or activities other than your tour and options booked with us and your travel to & from home.

Note - to comply with insurance sales regulations, our travel insurance policies are only available to customers booking directly with us. If you have booked through a travel agent you will need to arrange your own insurance.

If your tour includes car hire, ior if you plan to arrange a hot air balloon flight locally or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of the tour.

#### Covid-19

Before purchasing any travel insurance, please check the coverage provided for situations related to Covid-19, and for the rules about government travel advice. Your normal policy may not be suitable. Details about our own policies cover levels are given <u>on our website</u>.

#### 14. Financial Security

We are a UK registered company and are committed to providing our customers with financial protection to provide peace of mind and to allow you to book with confidence.

We have therefore partnered with Trust My Travel Ltd., which provides financial protection services to over 2000 partners around the world. Funds paid to us by our customers are protected via an Insurance policy held by Trust My Travel. Each traveller and the description of services sold is declared against Trust My Travel's insurance policy directly against our financial failure. In the event of our insolvency, you will be refunded for any unfulfilled products and/or repatriation to the UK (where applicable). Please see <u>our website</u> or <u>booking conditions</u> for more information.

#### 15. Responsible Tourism

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However,

it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.

The following are a few simple tips that require very little effort on your part but which will help ensure that any effect you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse or inferior, just different.
- Communicate: Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- Conserve energy: Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.
- Don't litter: No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water bottles).
- Choose environmentally friendly products: By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- Respect local customs and traditions: As you are a guest in these countries, you should also comply with the local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your experience. It's important to follow dress and behaviour guidelines especially when visiting religious or sacred sites (your tour leader will advise you how best to do this).
- If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

#### 16. Follow Us Online

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel news in our destination countries, special offers and discounts and other interesting travel related news and information.

www.facebook.com/encounterstravel

www.twitter.com/encounterstravl (yes, without the 'e')

#### 17. Before you travel

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current <u>official government travel advice</u> for your destination. We are registered partners with the UK Foreign Office's <u>'Travel Aware' campaign</u> which provides further useful and invaluable information.



Recommended vaccinations and other health protection measures vary according to the country you are visiting and vine vou are traveling from. We recommend you contact your GP/medical practitioner or a travel clinic for current information on vaccinations needed for your destination. You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions.

In addition, additional courses or boosters normally recommended for the countries in this region are:

Egypt: Tetanus, Typhoid, Hepatitis A Jordan: Tetanus, Hepatitis A Israel: Hepatitis A, Poliomyelitis Lebanon: Dipheria, Hepatitis A

Malaria is not generally present unless it has been contracted abroad; you do not need to take malaria prophylactics.

More information is available here: Egypt, Jordan, Israel, Lebanon

Note: We are aware of some places in Egypt using 'black henna' instead of pure brown henna. Black henna contains a chemical dye PPD (paraphenylenediamine) which can result in severe allergic reactions and resultant scarring. To be safe we recommend avoiding any henna tattoos while in Egypt unless you are certain they are using pure brown henna.

#### 19. Time

The time in Egypt, Jordan, Israel and Lebanon is GMT plus 2 hours and in UAE GMT plus 3 hours. Daylight saving adjustments have historically been applied in some years but not others. At present it appears that there will be no daylight saving changes in Egypt 2016 and beyond, though this may change at short notice (with a resulting impact on flight times and schedules). In Jordan and Israel, daylight saving of one hour is generally applied between the end of March and the end of October, making it GMT plus 3 hours. Exact dates vary from year to year and sometimes the changes may be scrapped altogether.

#### 20. Voltage

Sockets are two round pronged and 220 volts (Type C). Universal adaptors are available in most airport shops if you don't have one already. Standard European adapters will work fine, though sometimes they may feel a little loose in the sockets. All hotel rooms have electrical sockets where you can re-charge cameras, phones etc. Hair dryers are normally available on request from the hotel reception if not in your room already.

If you have US appliances (110 volts) you will need a voltage converter as well as a plug adapter.

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**Note:** Please <u>download an up-to-date copy</u> of these tour notes shortly before you travel as itineraries and information does change from time to time.