

## Jordan & Egypt Explorer

**Country(ies):** Egypt & Jordan

**Tour type:** Small Group

**Transport:** A/C car/minibus, Bedouin jeep & felucca sailboat, overnight train

**Group size:** Min: 2 | Max: 18

**Days:** 15 Days

**Start location:** Amman, Jordan

**End location:** Cairo, Egypt

**Departs On:** Sunday

**Meals:** Breakfasts - 14, Lunches - 3, Dinners - 3

**Highlights:**

Hidden Petra, Swim in The Dead Sea, Wadi Rum desert safari, the Pyramids & Sphinx, Huge Karnak Temple complex, Island Philae Temple, The Valley of the Kings, Felucca cruise on the Nile

**Places Visited:** Amman, Bethany, Salt, Jerash, Madaba, Kerak, Petra, Wadi Rum, Cairo, Aswan & Luxor



# Itinerary

## Day 1: Welcome to Jordan! Hotel transfers included

Your Jordanian adventure starts in the busy capital city of Amman. We'll be there to meet and greet you at the airport before we transfer you to your hotel in the city. You have the rest of the day free to explore Amman on your own.

**OVERNIGHT:** Amman hotel

**MEALS:** None

**EXTRAS:** Extra day in Amman - pre-tour - Standard level

## Day 2: Exploring the Harmony Trail & the Baptism site at Bethany

We start the day with a visit to the hilltop town of As-Salt, which once served as a trading link between the Jordan Valley and the Eastern Desert. As-Salt is known for its impressive old Islamic architecture which was built using yellow limestone.

Today, the town serves as an example of the religious and cultural friendship between the local Muslim & Christian population. To learn more about As-Salt, we'll head out on a walking tour of its 'Harmony Trail', which will give you greater insight into the lives of the locals.

We'll have lunch with a local family today, giving you your first taste of Jordanian cuisine (this is group size dependent, if the group is too large, we will head to a local restaurant).

After lunch, we make our way to the Baptism site at Bethany, which is an excavated site believed to be the place where John baptised Jesus Christ. Many churches, caves and pools dating back to Roman & Byzantine periods have been found here. We'll also visit three of its most important sites: Tell Mar Elias, the Baptism Pools and John the Baptist's Church.

We'll return to our hotel in Amman where we'll spend the night.

**OVERNIGHT:** Amman hotel

**MEALS:** Breakfast, Lunch

**EXTRAS:** None

## Day 3: Amman & Jerash

Today we head out on a city tour of Amman, taking in its rich history which dates back many millennia. We'll start with a visit to the Citadel - the former home of the ancient temple of Hercules, the Umayyad Palace, Byzantine Church and the ancient Roman theatre, which is still being used today to host various cultural events.

Next, we make our way to Jerash, one of the most well-preserved Roman architecture sites on the planet. Jerash was hidden underneath sand for centuries and over the past 70 years, archaeological work has uncovered that Jerash was once a fine example of Roman urbanism, boasting paved and colonnaded streets, hilltop temples, public squares and plazas.

**OVERNIGHT:** Amman hotel

**MEALS:** Breakfast

**EXTRAS:** None

## Day 4: Travel the King's Highway to Petra

We leave Amman today, driving along the scenic King's Highway to Petra. We'll drive slowly, giving you time to take in the beauty of your surroundings as we pass through deep wadis, olive groves and rural villages.

We'll stop at Madaba to see the Greek Orthodox Church of St. George, which is famed for its 6th century-old Byzantine mosaic map of the Holy Land. We'll also visit Mount Nebo, which is known to be the burial place of Moses.

Next, we'll stop at the Kerak Castle, which is one of a few Crusader Fortresses spread across Jordan. The castle was built in the 12th century and provides breath-taking views of the surrounding hills and plains.

There is an option available tonight to get a first taste of the rose-red city by booking the Petra by Candlelight tour. If this is something you would like to experience, please chat to your travel consultant.

**OVERNIGHT:** Petra hotel

**MEALS:** Breakfast

**EXTRAS:** None

## Day 5: Exploring Petra. Overnight in Wadi Rum camp

Today is all about exploring the Nabatean site of Petra. It was once the ancient capital of the Nabataean commercial empire until the Romans finally took over in 106AD. For a long period of time, Petra was forgotten - except by the local Bedouins - before it was rediscovered in 1812 by Swiss explorer Johann Ludwig Burckhardt. Petra can be found at the edge of the Wadi Aruba desert, where canyon walls and towering hills make it virtually impossible to reach, except via a narrow cleft in the rock, known as the Siq. There are very few free-standing buildings in Petra, as the Nabateans chose to carve their dwellings into the multi coloured sandstone cliffs. Petra has become one of Jordan's main tourist attractions and the Jordanian Government is well aware of this. The tourism infrastructure in the adjoining village of Wadi Musa is booming, though, thankfully, once you enter through the Siq, the site is protected, there aren't that many touts or souvenir sellers, and all the building feels miles away.

We have most of the day available today to explore this ancient city (2-3 hour guided tour, then free time to explore independently). We start by making our way through the Siq, which rises to 200 metres above us and narrows to just 2 metres wide in certain sections. Keep an eye out for the ancient Nabatean water channel which is still visible on one wall and there are remnants of the terracotta pipes that brought water into the city as well. We'll turn a corner and suddenly - one of the most familiar sights of Petra will be in front of you - The Khazneh (Treasury) comes into view. Our guide will explain how this, and the other buildings here, are mainly elaborate facades carved into the rock from the top down, and also discuss the spiritual significance of the building style.

From the Treasury, the valley opens out, and you'll see tombs carved into the rock on both sides. You'll get a glimpse of the ruined Roman amphitheatre and colonnaded streets and during your free time, you can walk up a steep and narrow winding gorge to the towering 'Monastery' - which is 50 metres high and 45 metres wide, giving you breath-taking views of the Wadi Aruba desert and the Jordan Valley. Another climb takes you to the High Place of Sacrifice, and Lion Fountain. All in all, this is a full and tiring exercise, but hugely rewarding day touring one of the world's most famous ancient sites.

Walking distances today are an absolute minimum of 3km through the Siq to the Treasury and back and to see a few tombs, 8km to take the trail on as far as the main basin, plus an additional few km to the Monastery and back (over 800 steps up and down). For those with less mobility or who are worried about the distance, horse carriages are available for around 20JD (USD 28) to take you on the 1.2km journey through the Siq to the Treasury and back again at an agreed time. They will also take you further in through the site for an extra fee. We do not recommend riding the horses that are available. Donkeys are available for the steps up to the Monastery - if you want to use them, we'd recommend doing this on the way up, not on the way down.

Later in the afternoon, we leave Petra and drive into the spectacular desert scenery of Wadi Rum where friendly

Bedouin hosts are ready to greet us at a comfortable camp beneath the towering rocks and cliffs. We spend the evening and night relaxing at the camp, watching the stars and enjoying a delicious traditional Jordanian meal.

**OVERNIGHT:** Bedouin camp in Wadi Rum

**MEALS:** Breakfast, Dinner

**EXTRAS:** None

## Day 6: Wadi Rum Jeep safari & visiting the Dead Sea

We start the day with a jeep safari, exploring the rugged desert scenery of Wadi Rum. Look out for the copper-coloured rocky jebels, which mesmerised TE Lawrence during his visit to the desert during the Arab Revolt and was later featured in the movie, Lawrence of Arabia.

We leave Wadi Rum later in the morning and make our way towards the Dead Sea, which is the lowest point on earth coming in at 400 metres below sea level. The Dead Sea is also one of the world's most spiritual landscapes, filled with dramatic, natural wonders.

Numerous rivers run into the Dead Sea, including the River Jordan. Once the water reaches the Dead Sea, they become land-locked and eventually evaporates, leaving a dense, rich mixture of salt and minerals behind.

We'll stop to enjoy a 'swim' in the Dead Sea's salty waters, which will be a unique experience as the salinity makes it virtually impossible to swim but rather to float or sit in its waters. If you'd like some additional time at the Dead Sea for spa treatments and/or relaxation, we also offer the option of spending your final night in Jordan here instead of returning to Amman. We finish the day back at our hotel in Amman.

**OVERNIGHT:** Amman hotel

**MEALS:** Breakfast

**EXTRAS:** None

## Day 7: Arrive into Cairo, transfer to hotel

Upon arrival our staff will meet you at the airport, assist you with obtaining your visa and luggage, and then transfer you to your hotel in central Cairo for the start of your trip. They will help you settle in, introduce you to the local area, and explain tomorrow's arrangements. The rest of the day is free. If you arrive early you may like to take an evening dinner cruise on the Nile, or enjoy a spectacular sound and light show at the pyramids (both available to book locally on arrival).

**OVERNIGHT:** Cairo 3-star hotel

**MEALS:** Breakfast

**EXTRAS:**

## Day 8: Cairo, Pyramids & Sphinx at Giza. Overnight train to Aswan

We start our exploration of Egypt with the iconic three great pyramids at Giza, on the outskirts of Cairo. Probably the most recognizable ancient buildings in the world, these three pyramids were built by the Pharaohs Khufu, Khafre and Menkaure around 2500 years BC. Our Egyptologist guide will start your introduction into Egyptian history here with information on how and why pyramids were built and how they fit into the whole ancient Pharaonic story. You'll have the chance to climb down inside one of these pyramids if you wish (and if you're not claustrophobic!).

Our next visit is the majestic Sphinx, which nestles nearby, and was uncovered completely only in the 1920s. In the afternoon you'll have some free time to visit the Egyptian Museum of antiquities, home to the treasures of ancient

Egypt.

This evening we will board the overnight VIP seater train from Cairo to Aswan. For those preferring more comfort, there is the option of upgrading to the sleeper train where you will have a private cabin onboard with airline style meals included.

**OVERNIGHT:** Overnight seater train

**MEALS:** Breakfast

**EXTRAS:** Two way sleeper train upgrade

## Day 9: Arrive in Aswan. Philae Temple & Nubian village

After our night onboard the overnight train, we arrive in Aswan where we spend the night in a Nubian village staying in a local guesthouse. The ancient region of Nubia comprised an area around the Nile in parts of present day southern Egypt and northern Sudan. Many descendants of the Nubian people still live around Aswan and during our stay we'll see their colourful houses.

This morning we'll take a boat trip to visit one of Egypt's most beautifully situated temples which was also reclaimed from the rising waters of Lake Nasser. This is the Temple of Philae, which was dedicated to Isis.

After visiting Philae Temple, we'll head south of Aswan to visit one of the Nubian Villages where we'll have the opportunity to experience the local way of life and visit the local homes of the Nubian people and even spend the night in a local guesthouse.

**OVERNIGHT:** Aswan - Nubian guesthouse

**MEALS:** Breakfast

**EXTRAS:** None

## Day 10: Aswan, Abu Simbel option, Philae Temple & felucca cruise

There is an optional tour early this morning to drive to the amazing UNESCO world heritage site at Abu Simbel which sits on the banks of Lake Nasser about 3 hours away from Aswan. The temples here were built by Ramses II and are one of Egypt's most impressive and fascinating sites, especially because they are carved into the hillside rather than built independently, and were completely dismantled and moved to their present location when Lake Nasser was flooded. If you don't visit Abu Simbel you can explore Aswan's markets and Corniche this morning or visit the Nubian Museum which has an excellent collection covering the history of the Nubian people in the region.

This afternoon we'll take a boat trip to visit one of Egypt's most beautifully situated temples which was also reclaimed from the rising waters of Lake Nasser. This is the Temple of Philae, which was dedicated to Isis.

Later we board a traditional Nile felucca and sail a little way out of Aswan before mooring up for the night. Our separate facilities boat will join with us from time to time during the day and moor up with us at night. This boat helps us protect the environment of the banks of the Nile, having a proper toilet and showers on board as well as a hygienic kitchen. You sleep on the deck of the boat, with mattresses, blankets and mosquito nets provided. This is a fun but basic experience, and you can upgrade the night sleeping on the felucca to an additional nights in a hotel in Aswan if you prefer.

**OVERNIGHT:** On board felucca

**MEALS:** Breakfast, Dinner

**EXTRAS:** Abu Simbel overland || Felucca to Hotel upgrade

## Day 11: Felucca sailing, to Luxor. Optional Luxor temple at night

We spend some more time sailing on the Nile this morning, and after lunch with the felucca crew, we bid them a reluctant goodbye and drive north to Luxor. Luxor is the jewel in Egypt's crown with the largest concentrations of ancient ruins in the Nile Valley, if not the world. These are split across both banks of the Nile, with the City of the Dead on the West Bank with many mortuary temples and tombs cut into the rocky mountains, and with the Temples of Luxor and Karnak and their connecting Avenue of Sphinxes the highlights on the East Bank. Later this evening there is an optional tour available to Luxor Temple which is right in the middle of town and beautifully lit up at night. You'll also be able to head into town to explore some of Luxor's popular outdoor cafes, perhaps enjoying a few games of backgammon and trying a shisha pipe with the locals. We spend the night at a comfortable 4-star hotel with a pool on the banks of the Nile.

**OVERNIGHT:** Luxor 4-star hotel

**MEALS:** Breakfast, Lunch

**EXTRAS:** Hot air balloon in Luxor || Nile cruise upgrade

## **Day 12: Luxor, West Bank tour. Optional Karnak temple tour. Train to Cairo**

This morning we take a tour to the West Bank of the Nile, where we'll visit the Temple of Queen Hatchepsut, explore several tombs in the Valley of the Kings, learn about the workers who made all this happen in Deir El-Medina (the Valley of the Artisans) and stop to see the huge Colossi of Memnon. Your afternoon is then free to relax in the hotel, or take an optional tour to explore the huge temple complex at Karnak. A spectacular hot air balloon flight over the west bank of the Nile is also available today (expect another early start to catch sunrise as the balloon rises).

This evening we re-join the overnight VIP seater train back to Cairo (there is another opportunity to upgrade to the sleeper train for those looking for more comfort).

**OVERNIGHT:** Overnight seater train

**MEALS:** Breakfast

**EXTRAS:** Hot air balloon in Luxor || Two way sleeper train upgrade || Karnak Temple tour

## **Day 13: Arrive back in Cairo. Egyptian Museum & City Tour**

After arriving back in to Cairo, we begin our city tour. Founded in 969 AD by Gohar, a Fatimid army leader, El Kahera (Cairo) soon became the capital of Egypt. Subsequent additions like the El Azhar mosque, the Islamic University, and defensive walls and a citadel, built by Saladin in 1179, have helped Cairo remain Egypt's principal city. The 16-year reign of Ismail (1830-1895) ushered in a new period of expansion and modernisation in Cairo. Areas like Heliopolis, Dokki and Roda were added, while gardens, Opera houses, large hotels and wide, tree lined avenues were built. Further post revolutionary, urban expansion has left Cairo as one of the world's largest cities. Today it is a bustling metropolis of over 20 million people, a strange mix of modern and old, a unique blend of diverse cultures and a gateway to Egypt's past.

Your tour includes a visit to the Egyptian Museum (which houses a vast collection of artefacts from Egypt's past, including the famous King Tutunkhamun display) and the Khan al Khalili bazaar (a mazy market that offers a window to the past and a guaranteed souvenir). In the afternoon an additional half-day tour is available to Memphis, Dashour and Saqqara to learn and see more about the history of pyramid building.

**OVERNIGHT:** Cairo hotel

**MEALS:** None

**EXTRAS:** Saqqara, Dashour & Memphis

## **Day 14: Free day in Cairo (optional tours available)**

You have a full day free today to further explore Cairo, relax or join one of our optional tours these include a half day tour to Saqqara, Dashour and Memphis to learn more about the history and evolution of pyramid building. Another full day option further afield includes a trip into the desert outside Cairo to see the World Heritage Site of the Valley of the Whales at Wadi Rayan or even a day trip up to the Mediterranean coast to visit the city of Alexandria.

**OVERNIGHT:** Cairo 3-star hotel

**MEALS:** Breakfast

**EXTRAS:** Alexandria day trip || Wadi Rayan day trip (Valley of the Whales) || Saqqara, Dashour & Memphis

## Day 15: Cairo. Departure airport transfer

Your time is free today for some last minute sightseeing or shopping until we transfer you to the airport for your departure flight. We recommend an afternoon or evening flight so that you can take a tour to visit the incredible Egyptian Museum this morning. Extra nights in Cairo are also available if you would like to extend your stay.

**OVERNIGHT:** N/A

**MEALS:** Breakfast

**EXTRAS:** Cairo city tour

## Included

- 9 nights accommodation in 3 to 4-star hotels
- 1 night in comfortable Bedouin camp in Wadi Rum
- 1 night in a Nubian guesthouse in Aswan
- 1 night on Nile felucca sailboat with accompanying support boat with toilet & shower (hotel upgrade available)
- 2 nights on the overnight seater train (sleeper train upgrade available)
- All transport and transfers in AC vehicles (plus Bedouin jeeps in Wadi Rum)
- 24-hour airport arrival & departure transfer service
- 4x4 jeep safari in Wadi Rum
- Services of a specialist tour guides for sightseeing tours
- Meals as indicated in the itinerary

## Excluded

- International flights (available on request)
- Amman-Cairo flight (available on request or bookable with your international flight ticket)
- Visa fees (Free Jordan visa included in the Jordan Pass; Egypt US\$25)
- Entrance fees in Jordan (included in the Jordan Pass, to be purchased in advance, JD78, approx. US\$110)
- Entrance fees in Egypt (allow approx. US\$42)
- Tipping kitty in Egypt (allow US\$60)
- Guide Tips in Jordan and Egypt
- Tips in Jordan
- Travel insurance (compulsory, [available from Encounters Travel](#))
- Meals not indicated in the itinerary
- Hotel gala dinners (see Tour notes)
- Drinks, snacks and other personal expenses (e.g. laundry)
- Any other items not mentioned above

# Notes

## Hotel Gala Dinners

Many of Egypt and Jordan's hotels arrange a very special gala dinner with entertainment in the evening on Christmas Eve and New Year's Eve. Payment for these is often optional on Christmas Eve (24 Dec) but normally compulsory on New Year's Eve (31 Dec), whether you attend or not. Prices can range from around US\$50 to over US\$180 per person in 5-star hotels. Final decisions on prices and whether dinners are compulsory are made relatively close to the time. We aim to always select hotels that make their Gala Dinners optional, though this is not always possible, especially for New Year's Eve. Gala dinner prices are therefore not included in our prices above, but will be added to your booking if they become required. Please budget accordingly. More information is available on request.

## Sleeper train

On the rare occasions where we only have 2-4 people in a group, the itinerary will switch to use the overnight sleeper train from Cairo to Aswan, and back from Luxor to Cairo instead of driving overland. The Karnak temple option will be included, in place of Dendara and Abydos which will be missed.



# Options

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Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting.

However, we do also offer some extra options to complement the tour and add some additional sightseeing or activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements.

Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements - full details are given on the tour reservation form or on request.

## Abu Simbel overland

**Min numbers:** 2

The temples built by Ramses II at Abu Simbel are one of Egypt's highlights, and have a fascinating story behind them to go with their impressive size. When Lake Nasser was flooded, the final water level was going to submerge several temples, the most important of which being Abu Simbel. The temple was therefore dismantled completely and rebuilt further up the hillside where it sits today. The temple stands today as a testament to Ramses II and the great building prowess of the ancient Egyptians, as well as to modern engineering. We depart Aswan very early in the morning (around 4am), with the aim of getting to Abu Simbel to see the temples in the light of the rising sun. We then have a guided tour with one of our Egyptologists and some free time before we drive back to Aswan (approx. 3 1/2 hours drive each way, with around 2 hours at the temples). The tour itinerary is designed so you will not miss any other activities if you choose this option. Note - we choose the overland route to get to Abu Simbel as the flight times there are unreliable and the journey using the flight is much more segmented (you get more rest on the coach), not to mention it is much more expensive to fly. Entrance fees to the site (approx. US\$10, 50% for children) are not included in the option price and should be paid locally. A minimum of 2 people is required to operate this option.

**Price:** Starting from - \$150

## Wadi Rayan day trip (Valley of the Whales)

**Min numbers:** 1

This tour provides a great contrast to the Pharaonic sites you have visited on the rest of your tour. We leave Cairo and head to the Fayoum region where we head for the Wadi Rayan Protected Area, which surrounds a fresh-water lake in the middle of the desert, filled by the remaining irrigation water from the Fayoum area. There are several waterfalls here (popular in Egyptian pop music videos), and a bird hide which gives good views of the lakes birdlife, particularly in the winter months when the lake is an important stop for migrating water-birds. We also visit the Springs Oasis area, a rare example of an uninhabited Saharan oasis, and host to many different plants and animals, including Dorcas Gazelle, Ruppell's Sand Fox and Fennec Fox. Before lunch, we'll make a stop in the sand dunes surrounding Wadi Rayan to have a go at Sandboarding. After a stop for a packed lunch, we then drive into the stunning desert & mountain scenery of Wadi Hitan (Valley of the Whales). This World Heritage Site is accepted as the most significant site in the world to demonstrate the evolution of whales, and we take a 2-3km walk here to see several specimens of fossilised whales of different types sitting on the surface of the sand, as well as fossilised mangroves and the remains of crab holes. This tour requires a full free day in Cairo, but can also be arranged straight after you arrive back in Cairo from Luxor/Aswan from the overnight sleeper train. We can also arrange it on any tour if you add extra days before and after your main tour. Prices shown are based on 2 or more people travelling, with an additional supplement due for solo travellers. Price includes lunch whilst in Wadi Hitan and entrance fees.

**Price:** Starting from - \$170

## Two way sleeper train upgrade

**Min numbers:** 1

This option provides an upgrade to the sleeper train from the overnight seater train that we use on this tour for the Cairo-Aswan and Luxor-Cairo journeys. On the sleeper train you have a private twin-berthed cabin, which features two large seats; fold down beds with mattress, sheets, pillow, blanket; storage locker and wash basin. An airline tray-style evening meal and breakfast are included. The carriage steward will make up and put away your beds in the evening and morning. All transfers between your hotel and the station are also included. Single cabin supplements apply.

**Price:** Starting from - \$75

## Saqqara, Dashour & Memphis

**Min numbers:** 1

This half day guided tour on the outskirts of Cairo tour provides more insight into the history and evolution of pyramid building, and of the Egyptian civilisation. Our tours are based in the area of ancient Memphis, a former capital of Egypt. First we'll visit Saqqara, a huge desert necropolis which was built for the kings and nobles of the Old Kingdom. Here we see Zoser's 'step' pyramid and the adjacent Imhotep museum where we learn more about Memphis and the history of the region. Next we head to Dashour to see one of the next attempts at pyramid building. Dashour's moniker of the 'bent pyramid' shows they still had a bit to learn, but this is a fascinating site and the pyramid still has much of its original limestone cladding. We'll then return you to your hotel. Prices are based on a minimum of 2 people choosing the option. Entrance fees to the sites visited are not included (budget approx. USD 12). Solo traveller supplements apply.

**Price:** Starting from - \$75

## Extra day in Amman - pre-tour - Standard level

**Min numbers:** 1

This option adds an extra day to the start of your tour, staying in the same hotel as the main tour itself (subject to availability). Your airport arrival transfer is still included. Prices shown are per person and based on two people sharing. Note: This option is applicable to those who have booked the standard level of accommodation. If you have booked the superior accommodation package, please select the superior extra night option. Note: Single room and peak season supplements apply.

**Price:** Starting from - \$60

## Karnak Temple tour

**Min numbers:** 1

This tour takes you to the huge Karnak Temple Complex on the East bank of the Nile in Luxor. Karnak is connected to Luxor Temple by a long 2.4km avenue of Sphinxes, which is currently being opened up and restored. The site started being built over 4000 years ago and construction continued until Roman times with many Pharaohs adding their own additions and alterations. The entire site covers around 200 acres (1.5km x 0.8km) and is often considered the largest religious building in the world. There are temples dedicated to several different gods, a huge Hypostyle Hall containing 134 massive columns, several obelisks including one 30m tall erected by Queen Hatchepsut and a sacred stone walled lake. You will spend several hours in the site with one of our Egyptologist guides with transfers to and from your hotel included. Prices are based on a minimum of 2 people travelling. Solo traveller supplements apply. Entrance fees are not included (budget approx. \$7)

**Price:** Starting from - \$45

## Luxor Museum tour

**Min numbers:** 1

The Luxor Museum has a much smaller collection than the huge Egyptian Museum in Cairo, but the collection is beautifully displayed and includes some very important and impressive specimens. These include a huge red granite head of Amenhotep III, a calcite double statue of the crocodile god Sobek and some items from Tutankhamun's tomb such as boats, sandals and arrows. There are also some items from the periods after the end of Pharaonic Egypt. The museum is normally open in the mornings from 9am-2pm and then in the evenings from 5pm-9pm. Your

guide will advise you of current opening times and arrange a guided visit to fit around your other sightseeing. Prices are based on a minimum of people travelling. Solo traveller supplements apply. Entrance fees to sites visited are not included - please budget approx. USD 5

**Price:** Starting from - \$45

## **Wadi Mujib Day Trip - Siq Trail**

**Min numbers:** 1

Escape the hustle and bustle of Amman for a real adventure, exploring the canyons of Wadi Mujib, following the famous Siq Trail. Leaving Amman, we'll drive around 90 minutes to the shores of the Dead Sea where our journey along the Siq Trail begins from the Wadi Mujib visitors centre. Descending down into the gorge we enter the Wadi Mujib Nature Reserve where between months of April and October it's possible to take an exciting hike through the shallow waters that fill the gorge. Along the way you'll climb up small waterfalls where steps have been installed to make it easier, until eventually you'll reach the end of the gorge where you can relax beneath a large waterfall. The entire hike generally takes 2 to 3 hours roundtrip. We highly recommend bringing along a dry-bag (so your camera or mobile phone don't get wet) and water shoes. It is possible to hire a dry bag at the visitors centre for around US\$7.00 and purchase water shoes for US\$7.00). Note: On most tours it's necessary to add an extra night pre or post-tour to have enough time to take this tour. If you have a late departure on your final day however, it may be possible to visit Wadi Mujib on your departure day.

**Price:** Starting from - \$145

## **Final Night at Dead Sea (instead of Amman)**

**Min numbers:** 1

This option allows you to spend your final night in Jordan with a night at a resort on the shores of the Dead Sea. After visiting the Dead Sea during the day you will be transferred to your resort where you will spend the night, you'll have the opportunity to partake in spa treatments, relax by the pool or spend more time floating in the salty waters of the Dead Sea. This option includes the additional cost of a Dead Sea resort vs the included night in Amman, plus airport transfers on your departure day from here to Amman Airport. For those passengers who have booked the tour including standard level accommodation, the upgrade will include the Dead Sea Spa hotel (or similar), for those who have booked superior level the upgrade will include the Hilton Dead Sea Resort (or similar). Note: Single room supplements apply.

**Price:** Starting from - \$90

## **Felucca to Hotel upgrade**

**Min numbers:** 1

If you would like some more comfort in place of sleeping on the deck of the felucca, then this option provides an extra night in a hotel in Aswan instead. You then rejoin the rest of the group after they finish on the felucca. Your time is free in Aswan, but additional sightseeing tours are available locally on request. Single room supplements apply.

**Price:** Starting from - \$90

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## 1. Accommodation

We use good quality mid-range hotels on this tour. Accommodation is based on twin or double en-suite rooms with air conditioning. All couples will stay in a private double room.

In Wadi Rum we use a comfortable Bedouin camp located on the desert sands, against the cliffs. Accommodation is in permanent traditional goat hair tents with their own bathroom, proper beds and all bedding provided. You can also bring a sleeping bag if you wish, and find a sheltered spot on the rocks on the edge of the camp and sleep under the stars.

In Egypt we include a night in a friendly Nubian guesthouse and one night on board a felucca sailboat.

An upgrade is also available on the Jordan section of the tour to local 5-star hotels in Amman and Petra if you would like a more luxurious stay. These can be considered basic international 5-star level in Amman, and decent 4-star level in Petra. Typical hotels used are the Landmark or Le Grand in Amman which are modern style hotels, and the Old Village Resort or Hyatt Zaman in Petra which are more traditional characterful properties.

Please check the Single Room Supplement option for details on room sharing options and charges for solo travellers on this tour.

### Gala Dinners:

Many of Egypt and Jordan's hotels and Nile cruise boats arrange a very special Gala Dinner with entertainment in the evening on Christmas Eve and New Year's Eve. Payment for these is often optional on Christmas Eve (24 Dec) but compulsory on New Year's Eve (31 Dec), whether you attend or not. Prices can range from around US\$30 to over US\$150 per person. Final decisions on prices and whether dinners are compulsory are made relatively close to the time. We aim to always select hotels that make their Gala Dinners optional, though this is not always possible. Gala Dinner prices are therefore not included in our prices, and will be added to your booking if required. More information is available on request.

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## 2. Felucca Sailboat

This tour features an overnight felucca cruise. Feluccas are very basic traditional Nile sailboats and are a fun and relaxing way to travel down the river. You sleep on the deck of the boat (mattresses and some blankets are provided, but we suggest that you bring a sleeping sheet, blanket or light sleeping bag during the winter months of November-February). There are no toilet facilities on board, but you will be joined several times during the day and at night by our support boat where a toilet and shower is available. Mosquito nets are provided for use while you are sleeping but you should bring mosquito repellent for the evenings and early mornings. Your Nubian boat crew will prepare your meals while on board and entertain you in the evening.

If you would like some more comfort, then an option is available locally to upgrade to a hotel for the night in place of the felucca. You will still spend the afternoon on the boat and have dinner with the group, but then return to the accommodation in Aswan. The price covers the hotel accommodation, breakfast, and the additional transfers back to the hotel and to rejoin the group after they finish on the felucca.

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## 3. Transport

Our trips feature a mix of different transport options and uses an air-conditioned minivan/minibus or coach subject to the size of the group for all the transfers, sightseeing, and journeys between cities. The jeeps used in Wadi Rum are provided by the local Bedouins we work with, and while suitable for your desert safari, they may fall below the normal safety and quality standards for vehicles we use during the rest of our tours.

The drives between Cairo and Luxor follow the Nile Valley and take around 9 hours driving time, with several stops

along the way for refreshments, toilet stops, and to tour the sites at Dendara and Abydos on the return journey. These drives are done in the afternoon & evening, arriving in Luxor/Cairo late in the evening to check into your hotel for the night.

In the rare event that there are only 2 or 3 people in the group, the itinerary in Egypt will be adjusted slightly. Instead of driving between Cairo and Aswan/Luxor, these journeys will be done by sleeper train instead. You will enjoy a private twin-bedded cabin with fold down beds (bedding provided), a sink, table and storage locker. An airline-tray style evening meal and breakfast are included. The Abydos & Dendara visit will be replaced by including the normally optional tour to Karnak Temple.

#### **Amman-Cairo flight**

The connecting flight from Amman to Cairo is not included in the price of this tour. It is left out of the set tour price as it is sometimes more cost effective for you to include this flight as part of your main international flight ticket. We are happy to assist with all your flights, just the Amman-Cairo flight, or none of them at all, whichever works best for you. Direct flights are available with both Egypt Air and Royal Jordanian Airlines. You can fly at anytime during the day - all transfers in Amman and Cairo are included.

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### **4. Transfers**

Our Egypt and Jordan tours include a 24-hour airport meet & assist service in Amman and Cairo airports, your arrival and departure airport-hotel transfers and all other transfers.

On arrival in Jordan our representative will meet you in the immigration hall of Amman airport, before passport control. They will assist with visa formalities and then help you with your luggage and take you to your hotel.

On arrival in Egypt, our representative will meet you in the immigration hall of Cairo airport before you get to passport control. They will assist with visa formalities before helping you collect your luggage and taking you to your hotel.

Your airport transfers are only included on the first and last day of the set tour itinerary, plus on any additional days if you book your hotel room with us. If you make your own arrangements for additional accommodation at either the beginning or the end of the tour then you will need to arrange your own airport transfers on these days.

On our Shoestring group tours we do offer optional hotel upgrades in Jordan. This may mean that additional pick-up and drop-offs are required each day. We do endeavour to ensure that all hotels used are close to each other and to streamline and time arrangements to limit any extra driving time as much as possible.

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### **5. Entrance Fees & Jordan Pass**

The tour price does not include entrance fees to the sites visited on the tour.

#### **Jordan:**

We strongly recommend that you purchase a **Jordan Pass** prior to your travel to Jordan. This is a special package that has been designed by the Jordanian Ministry of Tourism and Antiquities for tourists visiting Jordan. As well as including a discounted package of entrance fees covering all the sites in Jordan that you will visit on this tour (plus many others), the Jordan Pass also provides free downloadable digital brochures on each attraction, plus a free tourist visa for entering the country (40JD if obtained on arrival in Jordan). It also allows us to speed up our entry to each site as if everyone has the Jordan Pass we won't need to queue for tickets.

A handful of sites that we visit on our tours are not covered by the Jordan Pass (eg. Mt. Nebo, St. George's Church at Madaba, and the Shawmuri & Azraq Reserves), so to keep things simple for you while you are in Jordan, where these are visited in our itineraries, the entry fees are included in your tour price. If you visit any other sites not covered by the Jordan Pass during your free time or on additional tours you arrange while in Jordan, you will need to pay the entrance fee at the site.

The cost for the **Jordan Wanderer Pass** which is suitable for all our tours which visit Petra on one day is JD70

(approx. US\$99). You should also check if your tour visits the Baptism Site at Bethany and if it does, add on the supplement for this site (an extra JD8, discounted from the JD12 payable at the site). Passes are available by completing a simple online form before you travel, taking care to make sure your passport details are entered correctly as this doubles as your visa application. Your Jordan Pass will then be emailed to you as a pdf document, which you should print out and bring with you. You will then need to show this print out at the immigration desk on arrival in Jordan to obtain your free entry visa, and also at each attraction where it will be scanned to confirm your entry. [Obtain your Jordan Pass here](#)

If you do not obtain the Jordan Pass before arriving in Jordan, you will need to pay the entry fees when you arrive at each site and also pay JD40 for your Jordan visa when you enter the country (or arrange your visa in advance).

[More information about the Jordan Pass.](#)

### **Egypt:**

In Egypt, the tour price does not include entrance fees to the tourist sites mentioned in the itinerary. Please check the Exclusions section for a guide to the amount you should allow for this tour (a 50% discount for minors or ISIC card holders is often, but not always available and prices are changed from time to time). For your convenience, your guide will be normally collect payment for all the entrance fees in cash at the start of the tour, and pay them for you as you go along.

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## **6. International Flights**

We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people with varying travel plans, we don't include your international flights in the main tour price. We are however very happy to suggest flights to go with the tour. Please contact us with your preferred dates and departure airport and we'll give you a selection of airlines, times and fares to choose from.

Your airport arrival & departure transfers are included on the first and last days of the tour.

On tours combining Jordan and Egypt we do not include the connecting flight between the two countries in the tour price (normally between Amman (AMM) and Cairo (CAI) - see the inclusions/exclusions or extension option sections for details). This flight can often be built into your main international flight ticket, or we may be able to book this flight for you separately if you prefer - please contact us and we will advise you on available airlines, times and prices.

We do also sometimes advertise flight inclusive packages from selected airports. Where these are shown on our website, prices are correct at the time of quoting, but are subject to continued availability of the fare used. Prices will be reconfirmed at the time of booking, and we will also provide the flight times and airline details before tickets are issued.

Flight inclusive prices are based on the cheapest Economy ticket class available which is generally non-refundable and non-changeable unless the flight is cancelled for reasons such as Covid-19, in which case the airlines are more flexible. More flexible ticket options, as well as Premium Economy and Business Class tickets are available on request for an additional supplement. Any changes made to flight inclusive bookings will be subject to the airline rules on your ticket.

### **Flight CO2 Emissions:**

Traveling by air is an amazing way to explore the world, but flights also contribute to carbon dioxide (CO2) emissions that impact the environment. By considering the airline's CO2 emissions when you choose your flight, you can help minimize your travel footprint.

When selecting your international flights and airline, we do therefore recommend that you try and also take into account the flight CO2 emissions. Some airlines and flight search websites (eg. Google Flights, Skyscanner) do publish this information, so you can compare between your flight options and make an informed decision. Thankfully, many airlines are working towards sustainability efforts, and choosing a greener option allows you to contribute to positive change while still enjoying your incredible adventure.

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## 7. Group Size/Tour Leaders/Guides

As one of our Small-Group tours, maximum group sizes are restricted to 18 people, while the tour is guaranteed to depart with a minimum of just 2.

In Jordan, a professional licensed guide accompanies all groups of 5 or more throughout the whole tour. For groups of 2-4, one of our experienced English speaking drivers will escort the group with specialist local site guides used for the tours in As-Salt, Bethany, Jerash, Amman (Citadel), and Petra.

In Egypt we provide fully trained, local English-speaking Egyptologists to act as your tour guides for all of the sightseeing tours in Cairo and the Nile Valley.

Our local reps in all the towns and cities en-route are also at your service, and will be handling all the practical arrangements for the tour. We also use local Bedouin guides for tours through the desert.

At Encounters Travel we aim to only use local Jordanian and Egyptian guides and reps. We feel this gives you the best experience of the country and the sites you are seeing as well as supporting the local population and economy.

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## 8. Tipping

**Jordan:** Tipping is common practice in Jordan, as a sign of appreciation for services provided. You may therefore wish to tip your guide and driver at the end of the tour. You should not feel obliged to tip any particular amount, and should consider your personal budget. We are often asked to provide a guide however, and can suggest that approx. US\$10-15 per person per day would be appropriate.

**Egypt:** Tipping is also very much a part of Egyptian culture and customs, and many people you meet along the way will expect and make it clear they are waiting for a tip. To make it easier for you to budget and to remove much of the stress and hassle of tipping lots of people as you go along, we collect a 'Tipping Kitty' at the start of your time in Egypt. The kitty provides tips for a wide range of people you'll meet along the tour including hotel porters, train and station staff, drivers, site guards, local reps etc. Your guide will pay some of these tips as you go along on behalf of the group, and others are paid by our local reps in each location before or after your visit (eg. hotel housekeeping staff). Please check the Excluded section below the tour itinerary for a budget for this tour. Your Egyptologist guide is not included in this kitty and you may tip them at the end of your tour subject to your satisfaction with and appreciation of the service they have provided. Again you should not feel obliged to tip any particular amount, and should consider your personal budget. As a guideline, approx. US\$10-15 per person per day would be appropriate. Children under the age of 12 do not need to pay this tipping kitty.

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## 9. Passports and Visas - Jordan

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements are subject to change by the local authorities.

To promote tourism to the country, the Jordanian government has designed the **Jordan Pass**. This provides adults of most nationalities with a free single entry Jordan visa (for stays of 3 nights or more), a discounted package of entrance fees, and free digital brochures for the various sites in Jordan. Please check the Jordan Pass tour note for more information.

Double or multi entry visas for Jordan are no longer available and you will need to arrange two visas if you are doing a combination tour (eg. with Egypt and/or Israel) that visits Jordan more than once. Exceptions may occur if you are crossing to and from Israel via the King Hussein Bridge - please contact us for details.

If you wish to arrange your visa separately in advance, or if your stay will be shorter than four days/3 nights, then a visa fee of 40JD (approx. USD 57) will be due.

Families with children under 12 are recommended not to purchase the Jordan Pass for the children as entrance fees are not charged in Jordan for children under 12. Instead, the adults should purchase a Jordan Pass and we will

arrange a free visa for the children which you will receive when we meet you on arrival into Amman airport.

Other nationalities may require a visa prior to arrival and to obtain this in advance, please contact your local Jordanian embassy or consulate or a visa agency for details. In addition, if you plan to enter Jordan via the southern Wadi Araba crossing (Eilat-Aqaba) or the Allenby Bridge/King Hussein border with Israel in the north, you will need to obtain your Jordan visa in advance as these are not available on arrival at the border.

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## 10. Passports and Visas - Egypt

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements are subject to change by the local authorities.

We recommend that you contact your closest Egyptian consulate or embassy for current information for your nationality.

In general official advice is that all nationalities obtain their Egypt visas in advance, as we cannot guarantee that you can get them in the airport. An online e-visa is available through [visa2egypt](https://visa2egypt.com). Please do not use any other website as there are many scam sites offering Egypt e-visas.

In practice however, many nationalities (including British and European, Australian, New Zealand, USA) can and do obtain their visas on arrival in Cairo airport. The process is much quicker and simpler, the cost is currently **US\$25 p/p** and must be paid in hard currency (i.e. GBP, USD or EUR) - you'll be given change in local currency if necessary. There are no forms to fill in and you don't need to bring passport photos. Visas are issued at one of the bank desks in the immigration hall, before you get to passport control. Our representative will have met you by this stage and will assist with the process.

**Important Note:** Due to recent changes in the visa regime for Canadians, a visa on arrival or e-visa will no longer be possible for Canadian Citizens entering Egypt after October 1st 2023. Until further notice Canadian passport holders must obtain a visa prior to arrival, from the nearest Egyptian Consulate.

All African & Indian nationals, and some others, will need to obtain their visas in advance.

For further information on your visa requirements, please either contact us or your local Egyptian embassy/consulate.

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## 11. Health and Vaccinations

You should ensure you are fully insured for medical emergencies including emergency evacuation and repatriation.

Recommended vaccinations and other health protection measures vary according to the country you are visiting and where you are travelling from. We recommend you contact your GP/medical practitioner or a travel clinic for current information on vaccinations needed for your destination. You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions.

In addition, additional courses or boosters normally recommended for the countries in this region are:

Egypt: Tetanus, Typhoid, Hepatitis A

Jordan: Tetanus, Hepatitis A

Israel: Hepatitis A, Poliomyelitis

Lebanon: Diphtheria, Hepatitis A

Malaria is not generally present unless it has been contracted abroad; you do not need to take malaria prophylactics.

More information is available here: [Egypt](#), [Jordan](#), [Israel](#), [Lebanon](#)

Note: We are aware of some places in Egypt using 'black henna' instead of pure brown henna. Black henna contains



a chemical dye PPD (paraphenylenediamine) which can result in severe allergic reactions and resultant scarring. To be safe we recommend avoiding any henna tattoos while in Egypt unless you are certain they are using pure brown henna.

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## 12. Money - Jordan

The local currency in Jordan is the Jordanian Dinar (JD). You do not need to arrange to bring any Jordanian Dinar with you to Jordan as exchange facilities are available in the international airports and in most hotels, banks and bureau de changes in major towns. You should try to obtain and keep hold of small denomination notes or coins on you during the tour as these are useful for toilets, tips and small purchases. ATMs are readily available in major towns and many local shops will accept VISA/Mastercard or Amex, but may charge fees of up to 10% - check before you pay. Travellers cheques are not recommended as they can not be changed in many places now, and can incur high fees.

While in Jordan you will need sufficient funds to cover meals not included in the itinerary, drinks, snacks, souvenirs and personal expenses such as laundry. These should generally all be paid for in Jordanian Dinar, though tips for guides and drivers may be paid in hard currency (GBP, USD, EUR).

It is difficult to recommend a level of personal spending money which will suit everyone as this can differ greatly, but as a guideline, we would suggest allowing USD 15-25 per person per day as a minimum. Allow more if you plan on doing lots of shopping, or buying many alcoholic drinks.

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## 13. Money - Egypt

The local currency in Egypt is the Egyptian Pound, often denoted 'LE'. The Egyptian Pound can vary significantly in value against the British Pound, but sticks fairly close to the value of the US Dollar. You do not need to arrange to bring any Egyptian Pounds with you to Egypt, as change facilities are available in all the hotels, airports and banks. You should try to obtain and keep hold of small denomination notes or coins on you during the tour as these are useful for toilets, tips and small purchases. ATMs are readily available in major towns and many local shops will accept VISA/Mastercard or Amex, but may charge fees of up to 10% - check before you pay. Travellers cheques are not recommended as they can not be changed in many places now, and can incur high fees.

While in Egypt you will need sufficient funds to cover meals not included in the itinerary, drinks, snacks, souvenirs and personal expenses such as laundry. These should generally all be paid for in Egyptian Pounds. You may also need to pay for the tour Tipping Kitty and site Entrance Fees while you are in Egypt. Payments for these may be made to your tour guide in hard currency (USD, GBP, EUR) at the start of your tour. Please see your tour Included/Excluded details for more information and guideline amounts for these.

It is difficult to recommend a level of personal spending money which will suit everyone as this can differ greatly, but as a guideline, we would suggest allowing USD 15-25 per person per day as a minimum. Allow more if you plan on doing lots of shopping, or buying many alcoholic drinks.

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## 14. What to take

**Luggage:** Suitcases, rucksacks or fabric holdalls are all fine to bring with you to Egypt and Jordan. You should also bring a small daypack/bag to take out during the day. Your main luggage will normally be left in the hotel during your sightseeing trips - you will not need to carry it far, and there are nearly always hotel porters to assist.

**Luggage limits:** There is no luggage limit for this tour. However, most airlines restrict you to between 20kg and 25kg for your hold luggage and between 5kg and 10kg for hand luggage. Please check with your airline before travelling to the airport.

**Clothing:** Most of your time in Egypt will be in a hot weather, while the climate in Jordan varies widely from hot days in the summer to cool and sometimes wet days in the winter months. However, at night, and especially in the deserts, the temperatures can drop quite dramatically. So you must pack for cool conditions. Formal dress (eg. suits & ties) is not required on the cruise boats or in 4 or 5-star hotel restaurants. Long sleeves are recommended to protect from mosquitoes if you are on the felucca. Modesty rates highly in Egypt and Jordan, especially for women, so to respect the local culture & people, please ensure all clothes are loose fitting and not revealing. Shorts (not hot-pants) are OK in tourist sites, as are T-shirts, but these should not show too much bare flesh (we suggest that your shoulders should remain covered). In the centre of Cairo and Amman, and when visiting any mosques, legs and arms should be covered.

**Other items:** We recommend that you bring a sun hat, sunscreen, sunglasses, a basic first aid kit, toiletries, small towel, money belt, small torch, camera & charger. If you will be travelling on a felucca sailboat in Egypt then we recommend bringing a light sleeping sheet or sleeping bag liner all year round for comfort, and a light sleeping bag in the winter months (November to February). If your tour includes an overnight Bedouin camp in Jordan then bedding (sheets, blankets, pillow) is provided but we recommend bringing a light sleeping sheet or sleeping bag liner for comfort all year round (even with the best efforts, sand does find its way pretty much everywhere). In the winter months, or if you think you would like to sleep under the stars instead of in your tent, then we recommend you bring a sleeping bag with you as it can get very cold at night.

**Footwear:** For tours that are going on board a felucca sailboat, or walking on the Siq Trail in Wadi Mujib, we recommend that you bring some footwear that you don't mind getting completely wet. As there is a fair amount of walking involved on many of our tours in Jordan and Egypt, whether that be just sightseeing or some hiking, we recommend you bring comfortable walking shoes with you. You do not need any smart dress shoes, unless you want to visit some fancy restaurants and to dress up accordingly.

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## 15. Dates & Prices

We run regular departures on this tour throughout the year, starting on Sundays. All departures are guaranteed to run with a minimum of two travellers. Departure dates & prices are on our website (please check the website for up-to-date prices & special offers). The tour can also be run privately on any other dates.

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## 16. Time

The time in Egypt, Jordan, Israel and Lebanon is GMT plus 2 hours and in UAE GMT plus 3 hours. Daylight saving adjustments have historically been applied in some years but not others. At present it appears that there will be no daylight saving changes in Egypt 2016 and beyond, though this may change at short notice (with a resulting impact on flight times and schedules). In Jordan and Israel, daylight saving of one hour is generally applied between the end of March and the end of October, making it GMT plus 3 hours. Exact dates vary from year to year and sometimes the changes may be scrapped altogether.

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## 17. Voltage

Sockets are two round pronged and 220 volts (Type C). Universal adaptors are available in most airport shops if you don't have one already. Standard European adapters will work fine, though sometimes they may feel a little loose in the sockets. All hotel rooms have electrical sockets where you can re-charge cameras, phones etc. Hair dryers are normally available on request from the hotel reception if not in your room already. If you have US appliances (110 volts) you will need a voltage converter as well as a plug adapter.

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## 18. Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the

Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please [contact us](#) if you would like any more information or have any questions before making a booking.

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## 19. Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event). [More information...](#)

You may arrange your own insurance, or you can take advantage of a comprehensive policy that we can arrange for you through Endsleigh Insurance which has been designed to be suitable for our tours. The policy is available to travellers of all nationalities and you do not need to live in the UK to take out the policy. For full details of cover provided, prices and to apply for one of our policies, please complete [travel insurance application form](#).

Note: Any country that borders the Mediterranean is considered as 'Europe' for the purposes of travel insurance (including Turkey, Israel, Egypt and Morocco). If you are doing a tour that visits one country in 'Europe' and one that is 'Worldwide' (for example, an Egypt and Jordan tour), then you need a 'Worldwide' policy. When completing the form you should enter your travel dates including any extra days involved in overnight flights or connecting travel between your home and the tour. Our policies are not able to cover any extra time or activities other than your tour and options booked with us and your travel to & from home.

Note - to comply with insurance sales regulations, our travel insurance policies are only available to customers booking directly with us. If you have booked through a travel agent you will need to arrange your own insurance.

If your tour includes car hire, or if you plan to arrange a hot air balloon flight locally or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

*IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of the tour.*

## Covid-19

**Before purchasing any travel insurance, please check the coverage provided for situations related to Covid-19, and for the rules about government travel advice. Your normal policy may not be suitable. Details about our own policies cover levels are given [on our website](#).**

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## 20. Financial Security

We are a UK registered company and are committed to providing our customers with financial protection to provide peace of mind and to allow you to book with confidence.

We have therefore partnered with Trust My Travel Ltd., which provides financial protection services to over 2000 partners around the world. Funds paid to us by our customers are protected via an Insurance policy held by Trust My Travel. Each traveller and the description of services sold is declared against Trust My Travel's insurance policy

directly against our financial failure. In the event of our insolvency, you will be refunded for any unfulfilled products and/or repatriation to the UK (where applicable). Please see [our website](#) or [booking conditions](#) for more information.

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## 21. Responsible Tourism

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However, it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.

The following are a few simple tips that require very little effort on your part but which will help ensure that any effect you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse or inferior, just different.
- Communicate: Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- Conserve energy: Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.
- Don't litter: No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water bottles).
- Choose environmentally friendly products: By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- Respect local customs and traditions: As you are a guest in these countries, you should also comply with the local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your experience. It's important to follow dress and behaviour guidelines especially when visiting religious or sacred sites (your tour leader will advise you how best to do this).
- If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

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## 22. Follow Us Online

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel news in our destination countries, special offers and discounts and other interesting travel related news and information.

[www.facebook.com/encounterstravel](http://www.facebook.com/encounterstravel)

[www.twitter.com/encounterstravl](https://twitter.com/encounterstravl) (yes, without the 'e')

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## 23. Before you travel

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are

given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current [official government travel advice](#) for your destination. We are registered partners with the UK Foreign Office's ['Travel Aware' campaign](#) which provides further useful and invaluable information.

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## 24. Reduce Plastic Waste with Water-to-Go Filter bottles

Traveling responsibly means minimizing plastic waste, but staying hydrated on the go is essential. At Encounters Travel we are committed to reducing single-use plastics, which is why we've partnered with Water-to-Go. Their portable filtration system removes over 99.9% of contaminants from any non-saltwater source, turning even questionable water sources into safe drinking water.

Given that tap water is un-safe to drink in many of the countries in which we operate, we recommend purchasing a Water-to-Go bottle prior to departure. This will help you avoid the use of single use plastic bottles and keep you hydrated on the go.

Save big! Get a huge 25% off your Water-to-Go bottle and other Water-to-Go products (such as filters, lids, and carriers). Use code **ENCOUNTERS25** at checkout (valid in the UK, USA and Canada).

### How Water-to-Go Technology works:

- Their reusable, BPA free water bottles contain their own unique 3-in-1 filtration technology effectively providing clean safe drinking water from any non-salt water source around the world.
- Three different (1 traditional and 2 nano) technologies are combined in one filter cartridge to remove up to 99.9999% of microbiological contaminants in water.

### The three technologies used in a Water-to-Go filter are:

- Mechanical filtration – A tiny pore size, so small contaminants can't fit through.
- Electrical – A positive charge reduces the pore size even further and attracts contaminants like a magnet,

trapping them inside the filter.

- Activated Carbon – Unlike most carbon based filters, instead of using adhesives to glue the carbon particles together, (which vastly reduces the carbon's efficiency) it is contained within the membrane, helping to reduce contaminants whilst eliminating bad tastes and odours. Try filtering water from your tap at home and taste the difference!

### **Water-to-Go filter bottles deliver safe, healthy water worldwide**

- Water-to-Go filters remove bacteria, viruses, waterborne disease, protozoa, heavy metals such as lead as well as harmful chemicals.
- Their filters remove Chlorine and Fluoride from tap water.
- The filter will eliminate harmful contaminants from the water but allow beneficial minerals such as sodium and magnesium to pass through leaving you with the healthiest water possible.
- Water-to-Go filters have been independently tested against internationally recognised standards by industry specialists including The London School of Hygiene & Tropical Medicine (UK), BCS Laboratories (USA), Bangalore Test House (India) and IMI (China).

### **Use Water-to-Go products and you'll be healthier, wealthier and helping to make the world a better place!**

- Depending on filter size, each Water-to-Go filter is able to replace 260 or 400 single-use plastic water bottles!
- They ensure you have access to safe water anywhere in the world without ever having to buy environmentally damaging bottled water.
- Their water bottles deliver safe, clean drinking water at just 5p per litre.
- The filter membrane is biodegradable and the shrouds are recyclable.
- The water bottles are used and approved by everyone from backpackers to commuters, gym users to expecting mums. Perfect for everyday, outdoor and travel.

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**Note:** Please [download an up-to-date copy](#) of these tour notes shortly before you travel as itineraries and information does change from time to time.

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