

Maldives Active Adventure

Country(ies): Maldives

Tour type: Small Group

Transport: Domestic flights, boat trips, jeep

Group size: Min: 2 | Max: 12

Days: 8 Days

Start location: Male, Maldives

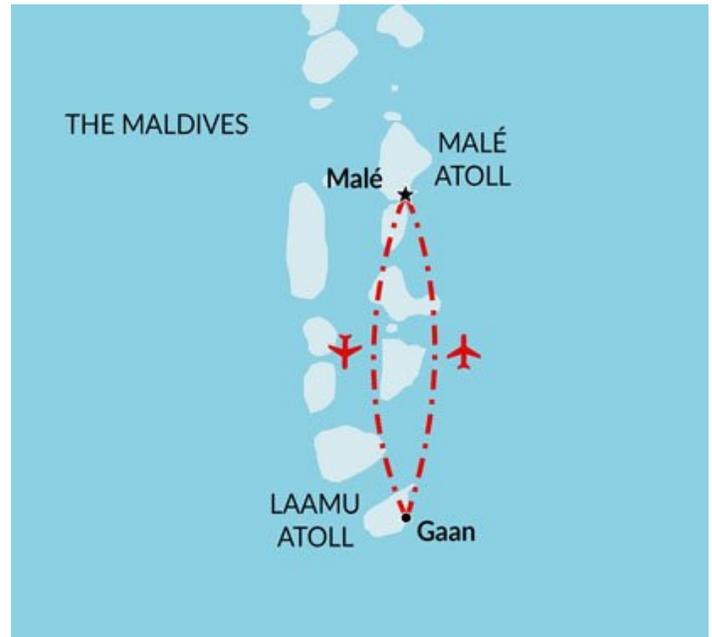
End location: Male, Maldives

Departs On: Sundays

Meals: Breakfasts - 7, Lunches - 2, Dinners - 7

Highlights: Boat trips, snorkelling over the coral reefs, island exploration by jeep & bicycle, sea kayaking safari, paddle boarding, scuba diving, uninhabited islands, beach barbecue, free time to relax

Places Visited: Male & Gan



Itinerary

Day 1: Arrive in Male, transfer to Gan

Upon arrival at Male International Airport you will be greeted by our representative and transferred approximately 35 minutes by air by domestic flight to the island of Gan, in the southern atoll of Laamu. Gan is the biggest island of the Maldivian Archipelago and is home to the longest beach existing in the Maldives (7.8km of white sand). Lammu atoll was also used as the location for the planet Scarif in the recent Star Wars Rogue One film.

On arrival you transfer to Reveries Guesthouse which will be your base for the week. Reveries is built in a unique contemporary Maldivian style nestled in a beautiful garden setting on a lovely beachfront location. This 4* property with 23 rooms has been welcoming guests from all parts of the world to explore the hidden treasure of untouched reefs, and discover the ancestral heritage of the locals islanders. Reveries offers full services and facilities for a great holiday experience and a comfortable, relaxing holiday destination. Complete with a restaurant, roof top mocktail bar, garden BBQ, Boutique, Gym, Entertainment area, plunge pool and wellness centre, Reveries offers a unique experience. Female guests are also able to sunbathe in bikinis within the confines of the hotels private beach/garden area.

Settle in after your flight before taking your first steps on the sands of this tropical paradise or explore the facilities of the guesthouse. Later there will be a pre-dinner group briefing.

OVERNIGHT: Gan guesthouse

MEALS: Dinner

EXTRAS: Extra day in Hulhumale - pre-tour || Single room supplement (MASGMA)

Day 2: Kayak safari, snorkeling and picnic lunch

Following breakfast served at the guesthouse the day will be spent sea kayaking, providing opportunity to explore the east side of the atoll. You will be coached on how to paddle and manoeuvre the kayak before heading off into the inner atoll. There will be plenty of time to stop off at sandbanks and uninhabited islands to snorkel and gain your first experience of the amazing underwater world of the Maldives. A picnic lunch will be eaten and there will be time to relax before heading back to Gan.

The remainder of the afternoon is free for you relax on the beach, snorkel the house reef or just chill in the plunge pool.

OVERNIGHT: Gan guesthouse

MEALS: Breakfast, Lunch, Dinner

EXTRAS: None

Day 3: Jeep discovery safari & Hedika experience

Today the morning is free is free for you relax on the beach, snorkel the house reef or just chill in the plunge pool. You can arrange extra activities including snorkelling and scuba-diving trips locally.

This afternoon you will have the opportunity to explore the island of Gan by jeep. Gan has some unique features such as a fresh water lake in its centre (the Red Lake, so-named because of its red colour water from the tree-leaves falling into it) that was believed to be bottomless, as well as some ancient Buddhist ruins. You will visit a number of historical places and learn more about the history of the Maldives and local life, even visiting a fish factory and a local vegetable farm. The trip will end with a visit to a local cafe; to sample traditional 'hedika' - Maldivian savoury and sweet short eats served with black tea.

OVERNIGHT: Gan guesthouse

MEALS: Breakfast, Dinner

EXTRAS: None

Day 4: Scuba Diving

Today is your chance to give SCUBA diving a go! Reveries dive club is a PADI registered dive school operated by Europeans and locals and was the first PADI scuba diving and water sports centre on a local island in Laamu Atoll. For those who have not dived before we offer a Discover Scuba Diving Course where you learn the basic safety guidelines and skills needed to dive under the direct supervision of a PADI Professional. You will complete two dives from the shore. Qualified divers can take 2 dives by boat to explore this virtually untouched paradise (ensure you bring your log-book with you to prove your qualification).

If you don't want to do any scuba-diving, then please advise us before you depart and an extra snorkelling boat trip can be provided instead at no extra cost.

OVERNIGHT: Gan guesthouse

MEALS: Breakfast, Dinner

EXTRAS: None

Day 5: Stand up paddle board, explore the island by bicycle

This morning you head out to the water for the opportunity to learn to stand up paddle. With an instructor, learn and practice the skills required on land before testing them on the water. After lunch together with your guide we explore the northern parts of Gan by bicycle. You can also arrange further watersports activities to carry on what you started this morning if you wish (extra cost payable locally).

OVERNIGHT: Gan guesthouse

MEALS: Breakfast, Dinner

EXTRAS: None

Day 6: Free day, various options available

Following breakfast served at the guesthouse the day is yours to enjoy as you please, visit some of the Star Wars Rogue One filming locations, relax on the beach, or if you're feeling energetic, you can practise some of your new found skills. Optional diving trips can be organised for certified divers, further snorkelling tours are available, and a visit to the Six Senses resort can be organised (subject to availability).

OVERNIGHT: Gan guesthouse

MEALS: Breakfast, Dinner

EXTRAS: None

Day 7: Picnic island and BBQ

After breakfast, we head by boat to a private uninhabited island with a local guide. Here you can choose to relax, sunbathe, swim or snorkel the beautiful waters whilst a BBQ lunch is prepared. After lunch more of the same before

returning to Gan. Fruit cocktails will be served at sunset before a farewell dinner.

OVERNIGHT: Gan guesthouse

MEALS: Breakfast, Lunch, Dinner

EXTRAS: None

Day 8: Transfer to Male airport for departure

After breakfast you are transferred back to Male by domestic flight (please arrange flights departing Male in the afternoon or evening). Those travellers booking a resort extension will transfer from Male airport on to their resort via the resort's own transfer boat. Our local representative will assist you with meeting this transfer though there may be a short wait depending on the resort boat's schedule. Extra nights' accommodation are available in Hulhumale if you need to catch a departure flight tomorrow morning.

OVERNIGHT: N/A

MEALS: Breakfast

EXTRAS: 3-night resort island extension || Extra day in Hulhumale - pre-tour || Day-use room & airport transfers in Hulhumale || Extra day in Hulhumale - post-tour

Included

- 7 nights half-board guesthouse accommodation
- All transport and transfers including domestic flights
- 24-hour airport arrival & departure transfer service
- Meals: 7 breakfasts, 2 lunches and 7 dinners
- Services of local representatives, boat crews and instructors
- Free 30-day tourist visa on arrival to all nationalities
- All activities as detailed in the itinerary with required equipment
- Snorkelling gear during stay at Gan guesthouse

Excluded

- International flights (available on request)
- Travel insurance (compulsory, available on request)
- Meals not indicated in the itinerary
- Drinks, snacks, tips and other personal expenses (e.g. laundry)
- Extra optional activities
- Any other items not mentioned above

Options

Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting.

However, we do also offer some extra options to complement the tour and add some additional sightseeing or activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements.

Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements - full details are given on the tour reservation form or on request.

Single room supplement (MASGMA)

Min numbers: 1 person

Price: \$200.00

This option books a single room in all the accommodation throughout the tour. If you are a single traveller and would be happy to share a room, let us know and we will see if we can pair you up with another single traveller of the same sex. If a room share is not available when you book then we will add the single room supplement to your booking and it will be payable with your balance payment unless we have arranged a room share for you by then. If a room share is arranged after you have paid the supplement then we will refund it to you. Room shares are arranged in order of booking.

Extra day in Hulhumale - pre-tour

Min numbers: 1 person

Price: \$60.00

Is your flight arriving early or departing late? You can easily add an extra day in Hulhumale either at the start or the end of your tour. The price is based on the Hulhumale Inn and is per person, with a minimum of 2 people sharing. Single room supplements apply. Your airport transfer is included.

Extra day in Hulhumale - post-tour

Min numbers: 1 person

Price: \$55.00

Is your flight arriving early or departing late? You can easily add an extra day in Hulhumale either at the start or the end of your tour. The price is based on the Hulhumale Inn and is per person, with a minimum of 2 people sharing. Single room supplements apply. Your airport transfer is included.

Day-use room & airport transfers in Hulhumale

Min numbers: 2 Adults

Price: \$40.00

If you have a late afternoon or evening flight departure on Day 8 and understandably do not want to spend a long time waiting at the airport, then day-use rooms are available at the Hulhumale Inn. Prices include an airport departure transfer to meet your flight.

Tour Notes

1. Accommodation

The guesthouse accommodation on this tour is designed to provide a balance of comfort, local atmosphere and value for money. These are not luxury properties, but are clean, comfortable, have friendly staff, and often provide some excellent local food. A range of mid-level and luxurious island resort stays are available as extensions at the end of the tour for those looking for some extra comfort and luxury.

If you are a single traveller, you may share a twin room with another single traveller of the same sex or pay the single room supplement fee (see Extra section above for more information). Couples will be provided with a private double room. Occasionally double rooms may consist of two single beds pushed together.

2. When to Visit

You can visit the Maldives all year round, and be pretty sure of getting great weather. There are rains from time to time, but it is hard to predict exactly when they will come, and you'll be unlucky to get more than a couple of rainy days in succession.

Scuba diving is good all year round. Wind can obviously impact water based activities like sea kayaking and paddle boarding, and if this is the case we will aim to move these to a day later in the tour.

The winter season (December till April) is definitively not great for surfing. Generally it is also less windy, however, there is usually wind strong enough for trying sailing and even for windsurfing.

3. Transport and Transfers

Local island tours:

Private vehicles are used for sightseeing tours and airport transfers. Public ferries are used for crossings between Male, Guraidhoo and Maafushi. Domestic flights are used between Male and Gan. Speedboat transfers or sea-planes are used for transfers to and from island resorts. A range of motor boats and Dhonis are used for the water based activities included in our tours. All boats carry sufficient life jackets for our travelers. Safety/emergency procedure briefings will be provided by your guide or the boat crew at the start of each journey.

Sailing safari tours:

The boats used on these tours will vary depending on the size of your group, and range from deluxe catamarans to Turkish style gulet sailing boats.

Arrival arrangements:

All our tours include an airport meet and greet and transfer service on the first day of your tour. Our rep. will be holding an Encounters Travel or Uncover the World signboard with your name displayed for easy identification. If you can't find our representative, our emergency contact numbers are given on your tour confirmation voucher. No refund is available on missed transfers or portions of your trip owing to incorrect flight details being provided or delayed flight arrival. Any additional cost incurred in order to meet up with your group is at your own expense.

Departure arrangements:

Our local island tour itineraries will return you to Malé airport from Maafushi Island in time for flight departures after about midday. If you have an earlier flight departure, please let us know as soon as possible as you may need to book an extra speedboat transfer (at extra cost). If you have a late afternoon/evening flight departure, then we offer a range of options to help fill your day. Please see the tour dossier for details.

If your tour includes a domestic flight back to Male at the end of the tour (for example from Gan) then this flight will

be timed to ensure you catch your international flight.

Most of the resort extension options that we offer are based close enough to Malé airport that the resort's own standard boat transfer service will be able to get you to the airport in time for flights departing at any time of day. However some resorts may charge extra for very early departures, especially if sea plane transfers are required. Please contact us for details and any extra costs if you have an early flight departure before confirming your flight arrangements.

Sailing safari tours will be customised to ensure you are at the airport in plenty of time for your departure flight(s).

There is currently a departure tax in place at Malé airport. Please ensure you have US\$13 p/p in cash on you to pay this tax when you leave.

If your flights arrive/depart before/after the tour starts/ends then we will be very happy to arrange additional accommodation and airport transfers for you. We will aim to book these in the same hotel as the main tour, though this will be subject to availability (upgraded hotels are also available on request). If you do not book your additional accommodation through us, then our arrival/departure service is not included and you will need to make your own airport transfer arrangements.

4. International Flights

We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people with varying travel plans, we don't include your international flights in the main tour price. We are however very happy to book your flights for you, and our ATOL (UK flight sales license) covers all holidays booked together with a flight from the UK.

Please contact us with your preferred dates and departure airport and we'll give you a selection of airlines, times and fares to choose from. Your airport arrival & departure transfers are included whether you book your flights independently or through us.

Please plan for your international flights to depart Malé after around 1pm on Day 8, as you need to allow time for your domestic flight to arrive from Gan.

Some resort islands may require an extra sea-plane transfer to be taken if you have an early departure flight from Malé. This will also be at an extra cost - please ask for details.

5. Group Size

We are committed to being a small group operator, as we feel this gives everyone in the group the best chance to get to know their fellow travellers and to hear and make the most of their guide. There's no point in us providing great guides if you've got to peer over 30-40 shoulders to see them! So, we won't ever put you in a 50-seater coach or boat with 49 other people and just one guide. Instead, we set our Maldives group departures to have a maximum of 14 travellers. Private tours and boat charters are also available from 1 to 14 people.

6. Entrance Fees

All relevant entry fees, island landing fees and permits are included in your tour price.

7. Clothing & Climate

Visiting the Maldives is the chance for you to break out the brightly coloured summer clothes that are so often out of

place in colder climates. The higher temperatures and ever-present sunshine means that locals and visitors alike prefer dressing in lightweight materials. T-shirts, cotton clothing, skirts and shorts would be the best option to stay cool. The ideal footwear would be sandals and flip-flops. Whether to pack only the more casual options like shorts and khakis or the newest Gucci number depends on what you plan to do, or where you plan to stay. Casual clothing is fine on the local islands and in guesthouses, smart casual clothing is usually enough for Malé or resorts, but the more up-market resorts may require that you dress up for dinner. Sunscreen, insect repellent, and hats are all necessary for a comfortable holiday, but they are available widely for purchase in resorts and around Malé.

With a tropical climate, plenty of sunshine and temperatures around 30°C throughout the year, there is never a bad time to visit the Maldives. Maldives has two distinct seasons; dry season (northeast monsoon) and wet season (southwest monsoon), with the former extending from January to March and the latter from mid-May to November. The rare thunderstorm in the Maldives (especially around the southwest monsoon months) can be a welcome respite from the sun. Cloudy skies and slate grey seas, and crashing thunder makes for lovely reading weather. The warm temperatures will allow you to go for a walk in the rain, a verdant, wet, thoroughly enjoyable experience. For extra exhilaration, take a swim in the rain - the sea will be extra warm.

There can be heavy rain showers pretty much any time of year, but they tend to be short and cannot be accurately predicted seasonally (in other words – don't worry too much about them – you will quite possibly experience some rain showers, but the majority of the weather should be great, and you will be unlucky to get several consecutive days of heavy rain). Diving is good all year-round, although a basic rule is that reef life is more varied and visibility is better on the western side of any atoll from May to November and on the eastern side of any atoll from December to April.

The Maldives is a Muslim country and care needs to be taken in relation to the dress code on local islands. Whilst it is acceptable for men to wear T Shirts and shorts or swim shorts; females should avoid causing offence by maintaining a more conservative approach to clothes by wearing T Shirts, loose shorts or sarongs. Whilst the islands we visit are more tolerant of guests wearing traditional beachwear, females should avoid wearing bikinis and swimwear unless on an un-inhabited island, picnic island, sandbank, screened off local beach (Maafushi for example), dive boat or resort island. Whilst the law restricts the wearing of bikinis on local islands, some guesthouses (eg. Reveries Guest House on Gan Island) do provide a private sunbathing area on the beach or on the terrace of the guesthouse, our local rep will advise when and where this is possible. It is common practice by both locals and visitors for females to swim from local beaches wearing a t-shirt and shorts. When visiting the home of a local family or during the island tours where we may have access to mosques and family homes, shoulders and thighs should be covered out of respect of local customs.

8. Tipping

While an accepted part of the culture and customs in the Maldives, tipping is always optional, and any amounts paid should reflect excellent service.

It is normal and accepted for people to tip differently, and you should not feel under any pressure to tip any particular amount.

We are often asked for advice on common amounts however, and suggest that up to approx. 5% of the tour price would be a suitable budget for this tour. More information will be provided in your pre-departure information.

9. Health and Vaccinations

You should ensure you are fully insured for medical emergencies including emergency evacuation and repatriation.

Recommended vaccinations and other health protection measures vary according to the country you are visiting and where you are travelling from. We recommend you contact your GP/medical practitioner or a travel clinic for current

information on vaccinations needed for your destination. You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions.

In addition, additional courses or boosters normally recommended for the countries in this region are: Hepatitis A and Tetanus. Malaria is not generally present unless it has been contracted abroad; you do not need to take malaria prophylactics. You are required to carry a Yellow Fever vaccination certificate if you are arriving from a destination with a [Yellow Fever risk](#). More information is available [here](#).

Personal health:

Sensible precautions should be taken to avoid sunburn and dehydration. On arrival and when travelling in the Maldives, we recommend that you stick to drinking bottled mineral water or to help the environment bring water purification tablets or a water filter and a re-usable bottle. Please ensure you have appropriate travel insurance, which includes health cover. If you require prescription medicines, please bring them with you, and include the appropriate documentation.

There are two hospitals on the main island, Malé. The Indhira Gandhi Memorial Hospital is the biggest hospital in the country providing sophisticated medical care. Some resorts have in-house doctors. A decompression chamber is within easy reach of most resorts in case of emergency.

10. Food, drink and alcohol

Maldivians, being Muslims, are prohibited by law from consuming alcohol; hence there is a total restriction on alcohol being available on inhabited local islands, this includes the capital Malé. Alcohol is available at Hulhule Island Hotel which is located at the airport. Arrangements to visit can be made through our local rep. We have tried where possible to take this into account on our local island tours by providing opportunities to visit picnic islands and resorts where alcohol can be made available. However please bear in mind that is difficult to get hold of and even where alcohol is available, it is very expensive!

All tourist island resorts and safari yachts stock alcohol for guest consumption. Traditional beverages include “toddy” – aged coconut sap and plain coconut sap.

Please don't bring alcohol through the airport as it will be confiscated.

The traditional food of the Maldivians is based around fish, (tuna to be more specific) and coconuts. White rice and “roshi” (a flour based flat-bread) are staple items. Fish is normally smoked, fired, barbequed or roasted. Pork products are strictly prohibited.

11. Tour Leaders/Guides

We have permanent representatives in Malé and Hulhumalé to assist at the start and finish of the tour. One of our local guides is based in Gan and will meet you at the airport on your arrival there and look after you during the tour. Tour guiding in the Maldives is a fairly new concept but our guides are keen, friendly, speak good English, and are delighted to be able to provide tourists with a different experience of the Maldives to the normal resort island holiday. A range of boat crews are also used for the various water-based activities. Fully trained instructors are provided for the water sports activities where required.

At Encounters Travel we aim to only use local tour guides as we feel this gives you the best experience of the country and the sites you are seeing as well as supporting the local population.

12. Passports and Visas

No prior visa arrangements are required. Tourists are issued a 30-day visa on arrival. A passport valid for 6 months and travel documents (flight tickets) are necessary. You will need to present a landing card which should be distributed by the crew of your flight. Alternatively you can find cards immediately before the immigration booths. You will given back part of the landing card to present again when you leave, so please look after this and try not to

lose it. To obtain immigration clearance it is a requirement to indicate on the landing card an address or provide proof that you have a booking at a resort, guest house or safari boat. We will provide the address of your initial Malé accommodation on your tour confirmation voucher.

Importing goods such as alcohol, pork items, pornography (very broadly defined), religious materials offensive to Islam, idols of worship, narcotics and psychotropic substances, explosives and weapons into the Maldives is strictly forbidden. Alcohol and pork products under a special license are available in resort islands. On the way out, note that exporting sand, turtle shells, seashells and a range of marine products is also forbidden unless you have bought them from a legitimate souvenir shop and can show the receipt.

All baggage including hand baggage is screened as part of the custom's process before you leave the airports baggage collection area.

13. Time

Maldives Standard Time is GMT/UTC + 5. Daylight saving time is not applied.

14. Voltage

Sockets are mostly three pronged (British style) and 220 volts, however some are European 2 pronged style. Adaptors are available in most airport shops if you don't have one. All electrical devices running on 110/120 V must have power converters / step-up transformers. All hotel rooms have electrical sockets where you can re-charge cameras, phones etc.

15. Money

The Maldives has a non-convertible currency – Maldivian Rufiyaa – this cannot be purchased beforehand. One Rufiyaa is 100 Laari and is available in 500, 100, 50, 20, 10 and 5 Rufiyaa notes.

One US Dollar is equivalent to 15.42 Rufiyaa. Major international currencies can be changed easily at the airport on arrival. It is advised not to exchange currency in Male where bank queues are common and waiting time lengthy. The US Dollar is accepted as legal tender. All major credit cards can be used (and are preferred) at resorts, hotels, shops, etc., however, on local islands it is usually only guesthouses that accept credit cards and cash is generally preferred.

The national bank, Bank of Maldives has several branches in Male' as well as other major population hubs such as the Male' International Airport. Several other regional banks also operate in central city, Male', including the State Bank of India, Bank of Ceylon, and HSBC. There are no banks on resort islands or on local islands visited in our tours.

ATMs: Most banks represented in Malé provide automatic teller machine (ATM) services and credit card services at several key points in Malé and Hulhumale. Only local currency MRF will be dispensed. Whilst there is an ATM at the Male branch of the Bank of Maldives dispensing USD\$, it only dispenses to Bank of Maldives cardholders. There are no ATMs on resort islands or on the local islands visited on our tours. All major credit cards can be used at resorts, hotels and many shops in Male. Most restaurants and shops in Male will accept USD\$ in payment providing change in local currency.

Bank Notes: The banks in the Maldives are very particular about the condition of bank notes and will refuse deposits of old style US Dollars; any damaged notes, badly creased or well-worn notes will also be rejected. Therefore, if presenting such a note as form of payment you may be requested to change to a note of better condition. Please do not take offence, it is purely that the note will have no worth to the individual to whom you are paying. Also, note that small bills .i.e. \$1 and \$5 have a lower exchange value, as the Bank of Maldives charges for small notes to be deposited.

Spending money and budgeting: It is impossible to say exactly what you will need during your local island visit as this varies depending on personal preferences, the number of extra optional activities and souvenirs you may like to

purchase. While on the local islands, approximate prices are as follows:

- Snack lunch: \$5-\$10
- Evening meal in guesthouse or local restaurant: \$10-\$20
- Tea / Coffee: \$1
- Soft drinks: \$1
- Water 500m: \$1

You should expect prices on resort islands to be considerably more expensive than this.

16. What to take

The Maldives is a place where you don't require much in order to be comfortable. It is tropical, sunny and very relaxed, so you only really need to bring a few essentials:

- Valid Passport – with at least 6 months left before expiry.
- Light weight, casual, non-synthetic clothing (cottons and natural fibres are best) which appropriately cover the body, when in company of the local communities. (Please understand local customs and religious requirements relating to dress codes. It doesn't have to be fancy, but it needs to be respectful)
- Cool footwear (sandals are best). If you are interested in exploring the reefs, a pair of reef shoes is recommended to avoid injuries.
- Swimming costumes – rash-guards/t-shirts are recommended for snorkelling to avoid sunburn.
- Sunscreens, after sun lotions and personal hygiene products – Please adhere to 100ml restrictions for anything you wish to carry on hand-luggage on flights.
- Prescription medications (if required) – please bring supporting documents.
- Power adapter for phones, laptops etc – The Maldives uses mostly UK style sockets.
- Underwater camera – The Maldives below sea level is worth a few photos.
- Sunglasses and hats
- Dive certification card and log book if you intend to participate in SCUBA diving.

Luggage allowances:

Most international airlines restrict you to between 20kg and 23kg per person of luggage to go in the hold of the plane. Domestic flights often have smaller allowances around 15kg. As airline rules vary we recommend that you take no more than 20kg of luggage if your tour just includes international flights, and no more than 15kg if there are any domestic flights included in your itinerary. Please ask us for details if you are unsure about luggage allowances on your tour. Any excess baggage fees will be your responsibility to cover.

Most airlines allow between 5kg and 10kg for hand luggage so we suggest that you take no more than 5kg unless you have confirmed that your airline(s) will allow more than this.

17. Dates & Prices

We run limited small-group departures on this tour, normally starting on a Saturday. Departure dates and prices are listed on our website and in our brochures. Please check the website for the most up-to-date prices and any special offers available.

Private tour departures are also available if our set dates don't work or you would prefer not to join a group. A small supplement normally applies - please contact us for details and prices.

18. Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the

Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please [contact us](#) if you would like any more information or have any questions before making a booking.

19. Financial Security

We are a UK registered company and an ABTA Member (Y4447) and you can be confident when booking with us that your money is safe and protected.

Financial failure insurance is also provided through Affirma to protect all customers for the land portion of your tour.

Please see [our website](#) or [booking conditions](#) for more information.

20. Responsible Tourism

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However, it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.

The following are a few simple tips that require very little effort on your part but which will help ensure that any effect you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse or inferior, just different.
- Communicate: Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- Conserve energy: Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.
- Don't litter: No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water bottles).
- Choose environmentally friendly products: By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- Respect local customs and traditions: As you are a guest in these countries, you should also comply with the local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your experience. It's important to follow dress and behaviour guidelines especially when visiting religious or sacred sites (your tour leader will advise you how best to do this).
- If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

21. Follow Us Online

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel news in our destination countries, special offers and discounts and other interesting travel related news and information.

www.facebook.com/encounterstravel

www.twitter.com/encounterstravl (yes, without the 'e')

22. Before you travel

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current [official government travel advice](#) for your destination. We are registered partners with the UK Foreign Office's ['Travel Aware' campaign](#) which provides further useful and invaluable information.

23. Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event). [More information...](#)

You may arrange your own insurance, or you can take advantage of a comprehensive policy that we can arrange for you through Endsleigh Insurance which has been designed to be suitable for our tours. The policy is available to travellers of all nationalities and you do not need to live in the UK to take out the policy. For full details of cover

provided, prices and to apply for one of our policies, please complete [travel insurance application form](#).

Note: Any country that borders the Mediterranean is considered as 'Europe' for the purposes of travel insurance (including Turkey, Israel, Egypt and Morocco). If you are doing a tour that visits one country in 'Europe' and one that is 'Worldwide' (for example, an Egypt and Jordan tour), then you need a 'Worldwide' policy. When completing the form you should enter your travel dates including any extra days involved in overnight flights or connecting travel between your home and the tour. Our policies are not able to cover any extra time or activities other than your tour and options booked with us and your travel to & from home.

Note - to comply with insurance sales regulations, our travel insurance policies are only available to customers booking directly with us. If you have booked through a travel agent you will need to arrange your own insurance.

If you plan to arrange a hot air balloon flight locally, or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of the tour.

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Note: Please [download an up-to-date copy](#) of these tour notes shortly before you travel as itineraries and information does change from time to time.
