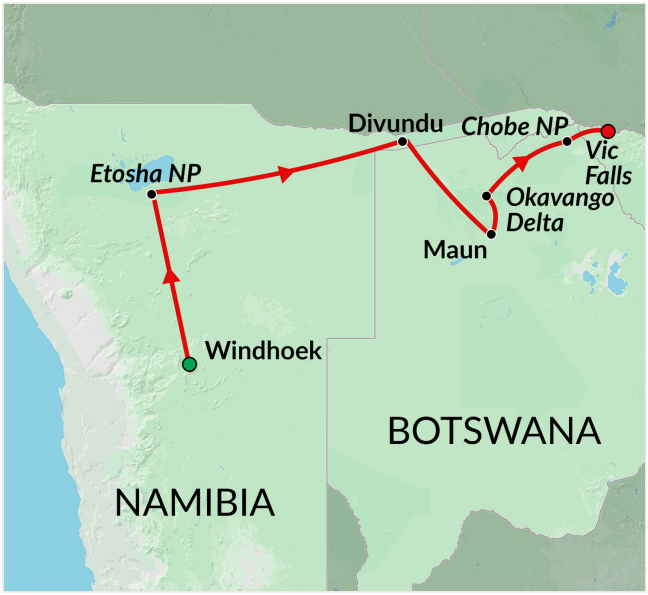
ENCOUNTERS TRAVEL

Your passport to adventure

Namibia & Botswana Uncovered

COUNTRY(IES)	Botswana , Namibia , Zimbabwe
TOUR TYPE	Overland
TRANSPORT	Overland expedition vehicle, 4x4 safari vehicles
GROUP SIZE	Min: 4 | Max: 20
DURATION	10 days
STARTS	Windhoek, Namibia
ENDS	Victoria Falls, Zimbabwe
MEALS	Breakfasts - 9, Lunches - 9, Dinners - 7

TOUR ROUTE MAP **10 Days**



ROUTE: **Windhoek** (Start) → **Etosha National Park** → **Divundu** → **Maun** → **Moremi Game Reserve** → **Khwai** → **Nata** → **Kasane** → **Victoria Falls** (End)

HIGHLIGHTS

Etosha NP, Kavango River, Maun, Okavango Delta, Khwai Conservation Area, Moremi, Kasane, Chobe NP, Victoria Falls

Itinerary

DAY 1 Join the tour in Windhoek. Head to Etosha National Park

Travel from Windhoek to Etosha and watch the landscape become progressively more rural and open as you approach the national park. After arrival, join the scheduled afternoon safari and explore some of the reserve's plains, woodland and pan areas. Wildlife observations remain naturally unpredictable, while the drive provides the first sustained look at Namibia's premier safari environment after leaving the capital.

ACTIVITIES

- **Drive from Windhoek to Etosha National Park**
  Travel north from Windhoek towards Etosha National Park, leaving the city behind for Namibia's wild interior. Settle into your lodge or campsite near the park and get ready for your first safari experience.

OVERNIGHT	MEALS
Kupferquelle Resort	Lunch,Dinner

DAY 2 Travel from Etosha to Divundu

Travel from Etosha to Divundu and move away from the arid wildlife landscapes of the national park towards Namibia’s northeastern river corridor. As the journey progresses, vegetation becomes denser and waterways become more prominent. Arrival near the Kavango brings you into a markedly different ecosystem and provides a base for further exploration of the wetlands and rivers of the region.

ACTIVITIES

- **Drive from Etosha National Park to Divundu**
  Leave the white salt pans of Etosha behind and drive northeast towards the Kavango River. Arrive in the Divundu area for your overnight stay on the riverbank.

OVERNIGHT	MEALS
Mahangu or Rainbow River Lodge	Breakfast,Lunch,Dinner

DAY 3 Divundu. Boat Cruise on the Kavango River

Spend time on the Kavango River around Divundu and experience the region from the water rather than by road. The cruise reveals a greener side of Namibia, with vegetation and wildlife concentrated around the river corridor. Specific animal encounters cannot be guaranteed, but the setting supports varied birdlife and provides a relaxed contrast to the dry interior landscapes encountered elsewhere in the country.

ACTIVITIES

- **Kavango River Boat Cruise on Divundu**
  Enjoy a relaxed boat cruise on the Kavango River, drifting past reeds and riverbank forests. Watch for birdlife, hippos and crocodiles as you take in the peaceful riverside scenery.

OVERNIGHT	MEALS	EXTRAS
Mahangu or Rainbow River Lodge	Breakfast,Lunch,Dinner	Afternoon Game Drive in Mahangu National Park

DAY 4 Cross in to Botswana and head to Maun, gateway to the Okavango Delta

Continue overland into Botswana and head towards Maun, moving away from Namibia’s river corridors into the drier open landscapes surrounding the Delta gateway. The journey is primarily a transfer, with changing scenery and border travel providing the main points of interest. Arrival in Maun places you in the main logistical centre for

exploring the Okavango and prepares you for the wildlife and wetland activities that follow.

ACTIVITIES

- **Drive from Divundu to Maun**
  Cross the border into Botswana and drive to Maun, the main gateway to the Okavango Delta. Settle into your lodge or campsite in this busy safari town.

Arrival and Leisure in Maun

Spend time at leisure in Maun after arrival, with no formal activities scheduled. The town serves as an important base for travel into the Okavango Delta and offers a useful place to relax, regroup and prepare for later safari experiences. You may choose to explore locally or simply take the opportunity to unwind before travelling onwards.

ACTIVITIES

- **Free Time in Maun**
  Spend some free time in Maun to relax after the journey and prepare for your two-night delta excursion. You can enjoy the lodge facilities or explore a little of this lively safari hub.

OVERNIGHT	MEALS
Maun Lodge	Breakfast,Lunch

DAY 5 Okavango - Khwai Conservation Area (Okavango Delta)

Travel from Maun to Khwai and enter one of the wilderness areas bordering the Okavango Delta. After arrival, join a sunset mokoro excursion and glide quietly through shallow channels and reed beds. Specific wildlife sightings cannot be guaranteed, but the slow pace and low vantage point provide an intimate introduction to the wetland environment after the overland transfer from Maun.

ACTIVITIES

- **Drive from Maun to Khwai Conservation Area**
  Leave Maun in smaller safari vehicles and travel to the Khwai Conservation Area on the edge of the Okavango Delta. Journey through bush landscapes into this wildlife-rich region.
- **Mokoro Excursion in Okavango Delta**
  Glide through the quiet channels of the Okavango Delta in a traditional mokoro dugout canoe. Experience the delta at water level, listening to the sounds of frogs, birds and rustling reeds as you go.

OVERNIGHT	MEALS	EXTRAS
Khwai Tented Camp	Breakfast,Lunch,Dinner	Okavango Delta scenic flight

DAY 6 Moremi Game Reserve

Head out for a full-day game drive in Moremi Game Reserve and cover a broad range of habitats, from woodland and open areas to waterways and floodplain environments. Wildlife may be encountered throughout the drive, but no particular species can be guaranteed. Spending a full day in the reserve provides time to explore several areas and gain a fuller sense of the diversity within this protected part of the Okavango region.

ACTIVITIES

- **Explore Moremi Game Reserve Full in Day Game Drive**
  Spend a full day on a 4x4 game drive in the Moremi Game Reserve area. Traverse wetlands, grasslands and woodland in search of elephants, big cats and many other species.

OVERNIGHT	MEALS
Khwai Tented Camp	Breakfast,Lunch,Dinner

DAY 7 Heading from Khwai to Nata

The journey from the Khwai region crosses Botswana's interior towards Nata, moving from water-rich wildlife habitats into increasingly dry terrain. On approach to the salt pans, broad horizons and stark open landscapes replace the greener surroundings of the delta. The route highlights the country's ecological contrasts and provides a clear transition between two very different natural environments.

ACTIVITIES

- **Drive from Khwai Conservation Area to Nata**
  Depart Khwai at first light in open safari vehicles, reconnect with your truck and continue towards Nata. Enjoy views of open bush and plains on a long travel day through central Botswana.
- **Salt Pans Viewpoint in Botswana**
  Stop at a seasonal viewpoint over Botswana's salt pans near Nata, conditions permitting. Take in the wide open vistas and, when water levels are right, watch for flamingos and other waterbirds.

OVERNIGHT	MEALS
Nata Lodge or Elephant Sands Lodge	Breakfast,Lunch,Dinner

DAY 8 Nata to Kasane - Chobe National Park

The drive from Nata heads northeast towards Kasane, with the dry interior gradually giving way to the greener landscapes around the Chobe River. Riverine vegetation and wildlife habitats replace the open salt-pan scenery, creating a clear ecological contrast. Arrival in Kasane introduces the riverside setting associated with Chobe National Park and one of Botswana's major safari regions.

ACTIVITIES

- **Drive from Nata to Kasane (Chobe)**
  Travel north from Nata to the town of Kasane on the Chobe River. Arrive at your camp or lodge close to Chobe National Park.
- **Explore Chobe River Boat Cruise**
  Take an afternoon boat cruise on the Chobe River, with opportunities to see elephants, hippos and other wildlife along the water's edge. Enjoy relaxed game viewing and sunset over the river.

OVERNIGHT	MEALS
Thebe River Safaris or Kwalape Safari Lodge	Breakfast,Lunch,Dinner

DAY 9 Zimbabwe - Victoria Falls

Travel from Kasane towards the Zimbabwe border and complete the final road section within Botswana. The day is centred on a straightforward cross-border connection rather than organised activities, with the surrounding woodland and northern landscapes providing the main visual interest. Reaching the frontier marks the transition away from the Chobe region and into the next country.

ACTIVITIES

- **Drive from Kasane to Victoria Falls**
  Cross the border from Botswana into Zimbabwe and drive to the town of Victoria Falls. Check in to your accommodation close to one of the world's greatest waterfalls.

Victoria Falls Visit & Leisure Time

Spend time in Victoria Falls after arrival, with a substantial part of the day focused on the waterfall itself and the Zambezi River as it drops into Batoka Gorge. The schedule also includes leisure time, allowing you to rest or look around the town independently. The day balances the major natural attraction with an unstructured period rather than adding further organised sightseeing.

ACTIVITIES

- **Free Time in Victoria Falls**
  Enjoy a free evening in Victoria Falls town after checking into your lodge. You can relax by the pool, explore local shops or plan optional activities for the coming days.

OVERNIGHT	MEALS	EXTRAS
Shearwater Explorers Village or Bayete Guest Lodge	Breakfast,Lunch	Chobe National Park Game Drive

DAY 10

Tour ends at Victoria Falls

Spend the available time at leisure in Victoria Falls, with no organised sightseeing attached to this period. The free time can be used to rest, look around the town or become familiar with the surroundings independently. The relaxed arrival gives you space to settle in before the main visit to the falls and other scheduled experiences in the area begin.

ACTIVITIES

- **Free Time in Victoria Falls**
  Enjoy a free evening in Victoria Falls town after checking into your lodge. You can relax by the pool, explore local shops or plan optional activities for the coming days.

OVERNIGHT	MEALS	EXTRAS
N/A	Breakfast	Historical Bridge Tour, Victoria Falls Guided Tour, Victoria Falls Helicopter Flight, Victoria Falls Sunset Boat Cruise

INCLUDED

- 9 nights accommodation in hotels/lodges/guesthouses
- All transport on a fully equipped 25-seat expedition vehicle
- All 'included highlights' as mentioned in the itinerary
- 2 truck crew (driver/guide plus assistant/cook)
- Local guides for sightseeing tours and activities as per the itinerary
- Meals as indicated in the itinerary

EXCLUDED

- International Flights (available on request)
- Visa fees if required
- Optional activities (see itinerary)
- Travel insurance (compulsory, get a quote here)
- Meals not indicated in the itinerary
- Drinks, snacks and other personal expenses (e.g. laundry)
- Tips for guides & drivers
- Entrance fees and activities not mentioned above
- Any other items not mentioned above

Notes

This tour forms part of our longer Grand Southern Safari tour which starts in Cape Town and travels through South Africa and Namibia before joining this tour in Namibia and continuing together to Victoria Falls.

Tour Options

Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting. However, we do also offer some extra options to complement the tour and add some additional sightseeing or activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements. Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements , full details are given on the tour reservation form or on request.

Departure airport transfer in Victoria Falls

Min numbers: 1

This option adds a departure airport transfer in Victoria Falls to your Overland tour with us. You will need to also book at least one night of post-tour hotel accommodation with us in order to book this transfer.
Note: We subcontract our airport transfers, so your transfer representative will not have any information about your tour with us, or be able to assist you beyond the transfer itself.

Extra nights in Victoria falls post-tour

Min numbers: 1

This option adds an extra day to the start of your tour, staying in the same hotel as the main tour itself (subject to availability). Airport transfers are not included, but are available as an additional option. Prices shown are per person and based on two people sharing.

Note: Single room and peak season supplements apply.

Afternoon Game Drive in Mahangu National Park

Min numbers: 1

Go on a guided game drive for 4-5 hours to explore the diverse wildlife and scenic landscapes of Mahangu National Park. This is your chance to experience the beauty of this vibrant ecosystem.

Okavango Delta scenic flight

Min numbers: 1

Experience breathtaking aerial views on a 45-minute scenic flight with Mac Air. Soar above the winding river channels and lush landscapes of the delta for a truly unforgettable perspective.

Flights are available from either 07:00 to 08:00 or 08:00 to 09:00. You must arrive one hour prior to your scheduled flight, and a valid passport is mandatory.

Chobe National Park Game Drive

Min numbers: 1

Enjoy an exciting three-hour guided 4x4 safari through Chobe National Park. Spot diverse wildlife, including elephants and lions, while exploring the stunning landscapes of this iconic park.

Historical Bridge Tour

Min numbers: 1

Journey through over 100 years of history on this engaging, theatrical, and educational tour. You will learn about the history of a remarkable structure, from its design and prefabrication in England to its construction in Africa. This engineering masterpiece was central to Cecil John Rhodes' vision of a "Cape to Cairo" railway, and its history is both entertaining and tragic.

Victoria Falls Helicopter Flight

Min numbers: 1

Experience an exhilarating 12-minute helicopter flight over the majestic waterfalls. You'll enjoy breathtaking aerial views of cascading water and the lush surroundings.

Victoria Falls Sunset Boat Cruise

Min numbers: 1

Enjoy a two-hour sunset boat cruise on the Zambezi River. You will be provided with local drinks and snacks during the trip. Please note that a park fee of $10 USD is not included and is payable on site.

Victoria Falls Guided Tour

Min numbers: 1

Explore the majestic Victoria Falls National Park, Zimbabwe, with a knowledgeable guide. This tour takes you to up to 16 different viewpoints, offering a comprehensive look at the falls.

Extra night in Windhoek- pre-tour

Min numbers: 1

This option adds an extra day to the start of your tour, staying in the same hotel as the main tour itself (subject to availability). Prices shown are per person and based on two people sharing.

Arrival airport transfer in Windhoek

Min numbers: 1

This option adds an arrival airport transfer in Windhoek to your Overland tour with us. You will need to also book your pre-tour hotel accommodation with us in order to book this transfer.
Note: We subcontract our airport transfers, so your transfer representative will not have any information about

your tour with us, or be able to assist you beyond the transfer itself.

Options available while on tour (NAOVNB | SAOVOC | SAOVWW)

Min numbers: 1

These options are availabile while you are on the tour from local activity providers who your booking will be with. Prices are given as a guide and are subject to change.

Botswana

- **Maun**
  - 1hr Scenic Delta Flight (min 4) | $80 to $200
- **Chobe NP**
  - Game Drive | BWP400 to BWP600

Zimbabwe

- **Victoria Falls**
  - Bungee Jump | $150 to $170
  - Helicopter Flight over the Falls (min 3) | $160 to $180
  - Full day White Water Rafting (High water) | $150 to $170
  - Zambezi Sunset Cruise (inc transfers) | $40 to $70

Important Notes

1 Accommodation

We provide two options for the accommodation on this Overland tour, both available on the trip. Each option stays in the same place each night, just using a different level of accommodation. On some nights both options will use the same rooms or tents - please see the itinerary for details.

Camping: As the name suggests, the majority of your time will be spent camping. We include easily erected tents and camping mattresses; all you need to bring is a sleeping bag & towel (and pillow if you need one). Some nights spent in towns and cities may be spent in hotel or lodge rooms instead of camping - please see the itinerary for details. Prices are based on 2 sharing so if you are travelling as a single passenger you should expect to share a tent with another traveller of the same sex. During hotel stays, all couples will be given a private double room. Friends booking together will also share a room. Triple rooms are not generally available.

Accommodated: This level is designed to bridge the gap between a basic camping tour and an expensive lodge holiday. So, we use good quality hotels, lodges and camps rated at the local 2 to 4-star level, with the majority of rooms en-suite. In some places more basic properties with separate bathrooms, or permanent safari tents may be used. We aim always to use accommodation that is in keeping with the local area so there is a good variety. Local star ratings may vary slightly from international standards. Accommodation is based on twin or double rooms, chalets, bungalows or safari tents. All couples will be given a private double room. Friends booking together will

also share a room.

Note - Accommodation providers are subject to change without notice. The properties listed are our preferred options, but sometimes due to availability or other issues with the property, we may substitute another property of similar standards.

Please check the Single Room Supplement option for details on room sharing options and charges for solo travellers on this tour.

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2 Transport

This tour is run in conjunction with our local partners in South Africa. You will travel in one of their specially designed overland trucks throughout this tour, giving you a great vantage point from which to enjoy the scenery and incredible wildlife. Our professional and knowledgeable local guides will help to make your experience unforgettable and fun. The maximum number of people on this tour is 20 (the trucks have 25 seats)

The vehicles we use are amongst some of the finest on the road. However, do not forget the nature of an adventure tour. This is not a bus trip. Nor do we provide up-market tours. These are still tours aimed at the adventurous traveller. Though the vehicles are comfortable with large windows and great visibility, there are no onboard toilets or air-conditioning.

Each expedition vehicle is fitted with the following:

- Freezers to keep food fresh in the African heat.
- Individual seats with seat belts and ample leg-room
- Overhead luggage racks.
- Lockers for your backpacks (~35 cm square, 80cm deep)
- A safe for your valuables.
- A well-stocked first aid kit is on hand for emergencies.
- Reading material (fiction & field guides), games and recreational gear to keep you well entertained.
- I-pod/MP3 points
- Charging facilities for cameras, batteries etc
- PA System
- Kitchen and stove
- Water tank
- Cooler boxes
- Table for food preparation
- Hand-dishwashing facilities

Partaking in an adventure tour in Africa involves covering hundreds if not thousands of kilometres in a truck, and our tours are as much about this journey as they are about the destinations we visit. Use your time in the truck to talk to your fellow travellers, play card games, have a drink, walk around, take note of the world passing by your window and make the most of this unique opportunity to step out of your comfort zone.

Some roads you travel on will be smooth and easy while others could take up to an hour to cover 1 kilometre (though this is very rare on this route unless there has been extreme recent weather). There is just no telling what

could happen with road, rainfall, traffic and other conditions that may exist that will either increase or decrease the amount of time you spend on the road so take your watch off, put your iPad away, turn off your phone and just relax. An average driving day could take anything from 4-5 up to the whole day. We will stop for shopping, bathroom breaks, photo stops, activities and a whole lot more. However, if you are looking to only experience specific destinations and are not interested in the journey, perhaps overland adventures are not for you.

Some game safaris are carried out using 4x4 jeeps/safari vehicles - see your tour itinerary for details. These may be open-roofed or enclosed. You must not leave the vehicle or lean out through windows without express permission from the guide.

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3 Group Size/Tour Leaders/Guides

We are committed to being a small group operator, as we feel this gives everyone in the group the best chance to get to know their fellow travellers and to hear and make the most of their guide. So, the expedition vehicles we use on our South & East Africa overland adventure tours have a maximum of 25 seats and on this tour will carry a maximum of 20 travellers.

In South & East Africa we provide fully trained, local English-speaking tour leaders, drivers and crew for all our tours. This tour will feature 2 crew – a driver, and tour leader. Between them they will help with the cooking, washing up, clearing away, cleaning of the truck etc. You may assist with this if you wish, and a limited amount of help is expected and appreciated (eg. Washing your own plates & cutlery) but you are not obliged to do any more than that unless you wish to. The tour leaders are not specialist licensed guides however, but during the tour we may also use a variety of local guides for activities and tours included in the itinerary.

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4 Locally Available Options

On all our Overland tours we strive to strike a balance between including plenty of meals, tours and activities and being accessible and affordable.

The main tour price covers all your accommodation, transport, most meals and a range of tours and activities. In addition, there are further **Locally Available Options** on this tour. These have been chosen to give you more of a taste of what is available in the region and sometimes to offer an adrenaline rush during a relatively sedate tour. All these local options are offered and operated by professional local activity providers and Encounters Travel is not responsible for your booking or time while taking any of these options. Prices for these options may be given on our website, but please bear in mind that are given as a guide only and may very seasonally and can change from time to time. Availability is subject to seasonal daylight hours and our time-keeping that day.

Please check the Options section for more information and prices.

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5 Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by

making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please contact us if you would like any more information or have any questions before making a booking.

6 Financial Security

We are a UK registered company and are committed to providing our customers with financial protection to provide peace of mind and to allow you to book with confidence.
We have therefore partnered with Trust My Travel Ltd., which provides financial protection services to over 2000 partners around the world. Funds paid to us by our customers are protected via an Insurance policy held by Trust My Travel. Each traveller and the description of services sold is declared against Trust My Travel's insurance policy directly against our financial failure. In the event of our insolvency, you will be refunded for any unfulfilled products and/or repatriation to the UK (where applicable). Please see our website or booking conditions for more information.

7 Responsible Tourism

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However, it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.
The following are a few simple tips that require very little effort on your part but which will help ensure that any effect you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse or inferior, just different.
- Communicate: Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- Conserve energy: Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.
- Don't litter: No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water bottles).
- Choose environmentally friendly products: By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- Respect local customs and traditions: As you are a guest in these countries, you should also comply with the local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your experience. It's important to follow dress and behaviour guidelines especially when visiting religious or

sacred sites (your tour leader will advise you how best to do this).

- If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

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8 Follow Us Online

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel news in our destination countries, special offers and discounts and other interesting travel related news and information.

www.facebook.com/encounterstravel

https://x.com/encounterstravl (yes, without the 'e')

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9 Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event).

Considering travel insurance for your trip? World Nomads Travel Insurance offers coverage for more than 150 adventure activities as well as emergency medical, lost luggage, trip cancellation and more.

If your tour includes car hire, or if you plan to arrange a hot air balloon flight locally or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of the tour.

Covid-19

Before purchasing any travel insurance, please check the coverage provided for situations related to Covid-19, and for the rules about government travel advice. Your normal policy may not be suitable.

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10 Before you travel

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current official government travel advice for your destination. We are registered partners with the UK Foreign Office's 'Travel Aware' campaign which provides further useful and invaluable information.

travel aware
gov.uk/travelaware

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11 Reduce Plastic Waste with Water-to-Go Filter bottles

Traveling responsibly means minimizing plastic waste, but staying hydrated on the go is essential. At Encounters Travel we are committed to reducing single-use plastics, which is why we've partnered with Water-to-Go. Their portable filtration system removes over 99.9% of contaminants from any non-saltwater source, turning even questionable water sources into safe drinking water.

Given that tap water is un-safe to drink in many of the countries in which we operate, we recommend purchasing a Water-to-Go bottle prior to departure. This will help you avoid the use of single use plastic bottles and keep you hydrated on the go.

Save big! Get a huge 25% off your Water-to-Go bottle and other Water-to-Go products (such as filters, lids, and carriers). Use code **ENCOUNTERS25** at checkout (valid in the UK, USA and Canada).

How Water-to-Go Technology works:

- Their reusable, BPA free water bottles contain their own unique 3-in-1 filtration technology effectively providing clean safe drinking water from any non-salt water source around the world.
- Three different (1 traditional and 2 nano) technologies are combined in one filter cartridge to remove up to 99.9999% of microbiological contaminants in water.

The three technologies used in a Water-to-Go filter are:

- Mechanical filtration – A tiny pore size, so small contaminants can’t fit through.

- Electrical – A positive charge reduces the pore size even further and attracts contaminants like a magnet, trapping them inside the filter.
- Activated Carbon – Unlike most carbon based filters, instead of using adhesives to glue the carbon particles together, (which vastly reduces the carbon's efficiency) it is contained within the membrane, helping to reduce contaminants whilst eliminating bad tastes and odours. Try filtering water from your tap at home and taste the difference!

Water-to-Go filter bottles deliver safe, healthy water worldwide

- Water-to-Go filters remove bacteria, viruses, waterborne disease, protozoa, heavy metals such as lead as well as harmful chemicals.
- Their filters remove Chlorine and Fluoride from tap water.
- The filter will eliminate harmful contaminants from the water but allow beneficial minerals such as sodium and magnesium to pass through leaving you with the healthiest water possible.
- Water-to-Go filters have been independently tested against internationally recognised standards by industry specialists including The London School of Hygiene & Tropical Medicine (UK), BCS Laboratories (USA), Bangalore Test House (India) and IMI (China).

Use Water-to-Go products and you'll be healthier, wealthier and helping to make the world a better place!

- Depending on filter size, each Water-to-Go filter is able to replace 260 or 400 single-use plastic water bottles!
- They ensure you have access to safe water anywhere in the world without ever having to buy environmentally damaging bottled water.
- Their water bottles deliver safe, clean drinking water at just 5p per litre.
- The filter membrane is biodegradable and the shrouds are recyclable.
- The water bottles are used and approved by everyone from backpackers to commuters, gym users to expecting mums. Perfect for everyday, outdoor and travel.

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12 Private & Tailor-made Tours

While our group departures offer a fantastic way to explore with like-minded travellers, we understand that some guests prefer a more exclusive experience. Most of our group tours can be booked on a private basis, allowing you to enjoy the same expert-led routes with your own dedicated party. The primary advantage of choosing a private arrangement is the flexibility it provides; we can easily customise the itinerary to include your preferred style of accommodation or adjust the pace to suit your needs. Private tours can be run on the same start days as our group tours, or on other dates. However, some activities within our trips are restricted to particular days of the week - we will advise you on anything like this that we need to work around. Pricing will be based on the number of travellers in your party, and any customisations you may like to make.

For those seeking something truly unique, our specialist sales team is available to collaborate with you on a completely tailor-made tour, designed from the ground up to match your specific interests, accommodation level and requirements.

To request a quotation for a private or tailor-made tour, please contact us.

13 Health and Vaccinations

You should ensure you are fully insured for medical emergencies including emergency evacuation and repatriation.

Recommended vaccinations and other health protection measures vary according to the country you are visiting and where you are travelling from. We recommend you contact your GP/medical practitioner or a travel clinic for current information on vaccinations needed for your destination. You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions. In addition, additional courses or boosters normally recommended for the countries in this region are:

South Africa: Additional vaccinations: Hepatitis A. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Namibia: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from an infected area.
Botswana: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted or travelled through an infected area.
Zimbabwe: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Zambia: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Malawi: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Tanzania: Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Kenya: Additional vaccinations: Diphtheria, Hepatitis A, Poliomyelitis, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from an infected area.
Uganda: Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid, Yellow Fever. Malaria map. Yellow Fever certificate: Required if arriving from an infected area.
Sudan: Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid, Yellow Fever. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area. A certificate may also be required for those departing Sudan.
Morocco: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria not normally present. Yellow Fever certificate not required.
Tunisia: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria not normally present. Yellow Fever certificate not required.

The above information can change at short notice. For up to date health information & vaccination requirements we recommend that you contact your medical practitioner or a travel clinic.

Malaria: Vaccinations are not available against Malaria, which is a disease transmitted by mosquitoes that can be very serious and sometimes fatal. You should avoid mosquito bites by covering up bare skin with clothing such as

long sleeves and long trousers and applying insect repellents to exposed skin. When necessary, sleep under a mosquito net. Mosquitoes are most active during and after sunset. You should consult with your GP/medical practitioner/travel clinic about the most appropriate malaria prophylactic medication to take for the regions you are visiting.

Yellow Fever: This disease is spread by infected mosquitoes that bite during the day. A Yellow Fever Certificate of vacinnation is often required as a condition of entry depending on which country you are arriving from, or that you have travelled or transitted through recently (including connecting flights with stopovers of over 12 hours). You can view this US CDC information about where the virus is present and follow the links to further information detailing which countries need you to have a Yellow Fever vaccination as part of their entry requirements. Please ensure you have this certificate organised in advance and with you and to hand during the trip.

Please inform us of any pre-existing conditions such as diabetes or asthma and any prescription medicine you may be taking. We also need to know about any food allergies or physical disabilities that you may have.
If you are travelling on an Overland tour or your trip includes wildlife safaris then please bear in mind that you may be travelling on bumpy roads and/or rough ground for several hours at a time. This can be very uncomfortable or painful if you have a bad back, and make such conditions worse. Please contact us if you have any concerns.

Health Declaration: As many of our Africa tours travel through very remote regions, where medical facilities are limited, we are asking all of our travellers 65 years and over who are joining one of our Africa Overland Adventures to complete the attached medical questionnaire. The information provided to Encounters Travel and our local operational partners will be held to the strictest confidence and will be used only to the extent to provide necessary emergency medical care and/or evaluate physical health and fitness for travel.

We will request this from you approximately 30 days before your trip starts, so that your GP can sign your form based on your current health conditions. Please don't submit this several months in advance, as it is important for us to know you are fit for travel just before the trip departs.

14 Passports and Visas

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements are subject to change by the local authorities. Encounters Travel will not be held responsible if travellers are denied entry because they are not in possession of the relevant visas. We therefore recommend you re-check requirements with the relevant embassy/consulate around 4 weeks before travel.

You should also be in possession of a valid onward or return flight ticket, or proof of other means of transport enabling you to leave the country that your tour passes through or finishes in. In addition you should carry proof of sufficient funds to cover you during your time in the country (eg. credit card).

Should your tour be re-entering a country, please ensure that you have a multiple entry visa that allows this. Some countries have a visa on arrival service which can be more convenient and cheaper. However, for peace of mind and to speed up the border crossing process, Encounters Travel advises that you to get your visas prior to your trip if possible.

15 Tipping

In general tipping in restaurants is expected and is around 10% for good service, more if you have received exceptional service, and, feel free not to tip at all if you received poor service. Tipping taxi drivers etc is really at your own discretion and not always expected. If in doubt please ask your guides. It is expected to tip porters and car guards etc. Ask your guides how much is appropriate in local currency. The recommended amount for Serengeti and Masai Mara guides is around USD5-7 per client per day.

Our guides do work hard but they are also paid at (and often above) industry levels for this work. Our Crew can be tipped if you feel that they have done a good job and/or gone above and beyond the call of duty. The best way to arrange tips is to elect one person in the group to collect the money. On Small Group & Shoestring tours we recommend around USD 3-5 per person per day per guide as a fair tip. On longer Overland tours we recommend USD1-2 per day per person, per guide as a fair tip. So if you have 2-crew on a tour, we would recommend that 2 envelopes are used and each crew member's name written on one. Place what you feel is fair into each envelope and the elected person can give these to the crew at the end of the tour. If you do not feel that the crew deserve a tip, please, do not tip them. You must remember that tipping is only for exceptional service and is not at all compulsory or expected.

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16 Meals on Overland tours

Due to the nature of the overland trip, the majority of your meals will be cooked by our crew and eaten beside the vehicle. Meals will not normally be eaten within the accommodation. The reason we run our trips in this way is that we feel it fits in better with this type of trip and it also helps to keep our prices competitive with other companies offering similar tours.

Breakfast: As breakfast is served very early in the morning (if there is driving or activities to be done) it is a simple but filling breakfast: Tea and coffee, breads and spreads, cereals, yoghurts, fruits and on occasion, when there is time for a later breakfast, we'll will serve a hot breakfast of scrambled eggs, porridge, bacon or beans.

Lunch: Lunch is generally served at a picnic spot next to the road en route to a destination. As the tour leaders only have approximately 45 minutes to get everyone off the truck, prepare lunch and then get everyone back on the truck again, lunches consist of sandwiches and salads (rice salad, pasta salad, tuna salad and green salad) which are quick and easy to prepare but which are quite filling. They do have meal plans which they should stick to, to ensure that there is variety on a day to day basis.

Dinner: This is when your crew get time to prepare a delicious meal and they focus on a substantial protein, vegetable and carbohydrate dinner. We serve traditional cuisine consisting of braais (BBQ), potjie (stew), bobotie (mince), spaghetti and fish and chicken dishes. All meals (on both accommodated and camping tours) that are included in the itinerary are prepared at the full service adventure truck. This is a unique adventure in itself where you get to dine under the stars with your new found friends and experience the real sights and sounds of Africa!

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17 International Flights and Airport Transfers

International Flights: We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people living in different places and with varying travel plans, except on some

Escorted Tours and package promotions, we don’t include your international flights in the main tour price. We are however very happy to suggest flights to go with the tour. Please contact us with your preferred dates and departure airport and we’ll give you a selection of airlines, times and fares to choose from.

The vast majority of our tours are designed such that you can arrive and depart at any time on the first and last days of the set tour itinerary, with your arrival and departure airport transfers included in the tour price. However, on our **Overland tours,** you should not arrange your onward international flights or other travel for the day the tour is due to end (unless the final day does not involve any travelling and finishes after breakfast). Similarly, many of our Overland tours depart their first port of call on the first morning, and you will therefore need to plan for any flights to arrive at least one day beforehand.

Airport Transfers:

Arrival and departure airport transfers are included on most of our Small Group, Shoestring (excluding the 5 & 6-day Garden Route tours where Airport Transfers are not included, however a pickup from a Central Cape Town location is included on day 1 of the tour) and Tailor-made tours but available as extra options on all our African Overland tours, as long as you have accommodation booked with us on that day. If you add extra accommodation before and/or after the tour that you do not book with us, then you will also need to arrange your own airport transfers.

On our **Sebatana Package**, airport transfers for arrival and departure are included, however these transfers operate on a schedule, so a short wait may be required after landing before the transfer departs to the accommodation. To coincide with the transfer departures, your arrival flight should land in Johannesburg before 11am on day 1 and depart after 6pm on day 8. If your flights arrive/depart outside of these times, we would recommend adding an additional night to your trip.

Departure Taxes: Various countries may require that you pay an Airport Departure Tax when departing on an international flight. Please note that all departure taxes must be paid in hard cash currency and US Dollars are normally the best currency to use for this. Departure taxes can vary from US$10 - US$60 depending on the departure point.

Flight inclusive packages: We do also sometimes advertise flight inclusive packages from selected airports. Where these are shown on our website, prices are correct at the time of quoting, but are subject to continued availability of the fare used. Prices will be reconfirmed at the time of booking, and we will also provide the flight times and airline details before tickets are issued.

Flight inclusive prices are based on the cheapest Economy ticket class available which is generally non-refundable and non-changeable unless the flight is cancelled for reasons such as Covid-19, in which case the airlines are more flexible. More flexible ticket options, as well as Premium Economy and Business Class tickets are available on request for an additional supplement. Any changes made to flight inclusive bookings will be subject to the airline rules on your ticket.

Flight CO2 Emissions:

Traveling by air is an amazing way to explore the world, but flights also contribute to carbon dioxide (CO2) emissions that impact the environment. By considering the airline's CO2 emissions when you choose your flight, you can help minimize your travel footprint.

When selecting your international flights and airline, we do therefore recommend that you try and also take into account the flight CO2 emissions. Some airlines and flight search websites (eg. Google Flights, Skyscanner) do publish this information, so you can compare between your flight options and make an informed decision. Thankfully, many airlines are working towards sustainability efforts, and choosing a greener option allows you to contribute to positive change while still enjoying your incredible adventure.

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18 What to take

LUGGAGE ALLOWANCES: Most international airlines restrict you to between 20kg and 23kg per person of luggage to go in the hold of the plane. Domestic flights often have smaller allowances around 15kg. As airline rules vary we recommend that you take no more than 20kg of luggage if your tour just includes international flights, and no more than 15kg if there are any domestic flights included in your itinerary. Please ask us for details if you are unsure about luggage allowances on your tour. Any excess baggage fees will be your responsibility to cover. Most airlines allow between 5kg and 10kg for hand luggage so we suggest that you take no more than 5kg unless you have confirmed that your airline(s) will allow more than this.

OVERLAND AND SAFARI TOURS: Please keep in mind that these are adventure tours in an adventure vehicle (truck or 4x4) and luggage should not include any solid Samsonite style suitcases. On our accommodated overland tours most of our trucks have lockers for the luggage (locker sizes: 37,5 cm high, 32 cm wide, 80 cm deep). Only a soft bag will fit in these lockers. A suitcase is far more difficult to store and make secure in our vehicle and this is part of the reason we ask for a backpack or tote bag to be used as your luggage. The other reason is that you need to walk from the truck to the accommodation and often over sand or uneven terrain. Your luggage on our Overland tours is limited to ONE backpack and ONE daypack weighing no more than 20kg. As a general rule, if you cannot lift your own luggage - you've got too much stuff! Most people make the mistake of bringing too many clothes. A quick reminder - **suitcases are not suitable on our overland tours** – especially huge Samsonite-style cases! **Small** wheeled cases are OK for safari tours.

SUGGESTED PACKING LIST: Kit for all weather conditions including: • 2/3 shorts/skirts • 1 jacket/anorak • Tracksuit/pullover • 2 pairs of long pants/jeans • 2 pairs of walking shoes/boots/trainers • 1 pair of sandals • 3 or 4 T-shirts/short sleeve shirts or sundresses • 2/3 Long Sleeve Shirts • Smart casual change of clothes • Swimwear • Underwear & socks • Sun Hat – preferably that covers the back of your neck. • Raincoat • Kikoi/sarong

Your clothing should be easy to wash and dry and should preferably not need ironing. Avoid synthetics, which can be very uncomfortable in hot weather. Many people underestimate how cold Africa can be – remember that jersey/jacket! There are also nights that are warm but you must still wear clothes that cover arms and legs from mosquitoes. Take a set of casual but smart clothes for the occasional evening out in a restaurant or club. If you wear glasses (or contacts) it is also advisable to bring a spare pair.

While on wildlife safaris it is important to wear dull coloured clothing - olive, mushroom, brown, khaki, stone are ideal.
You should avoid white (stands out too much), black or blue (attracts tsetse flies), and camouflage (illegal in many countries for civilians)

Additional Items: • Towel & facecloth • Baby wipes/ Wet Wipes • Personal toiletries • Sleeping bag • Torch & enough spare batteries • Camera & spare batteries and memory cards • Water bottle. (A 2-litre Coke bottle works well...) • Penknife • Insect and Mosquito repellent • Suntan lotion, sun block & after sun lotion • Sunglasses • Watch • Biodegradable laundry detergent • Passport (plus a copy of your passport & visas) • Extra passport photos • Vaccination certificate • Money • Travel plug • Neck pillow • Small sewing kit • Plastic bags • Clothes line and pegs • Small scrubbing brush • a small padlock for your luggage locker in the truck • Small basic First Aid kit (painkillers, band aids, after-sun lotion, eye drops, anti-diarrhoea tablets etc.)

DAY PACKS: Please check the itinerary for your specific tour if you will need a little daypack. For example on our Cape Town to Vic Falls overland tour you will need a smaller bag, big enough to bring basic equipment (toiletries and clothes) for 2 nights. The daypack is for your Okavango Delta Excursion, where you cannot bring your entire luggage.
