

Nile Family Adventure

Country(ies): Egypt

Tour type: Family

Transport: A/C minibus, sleeper train & felucca sailboat

Group size: Min: 3 | Max: 16

Days: 9 Days

Start location: Cairo, Egypt

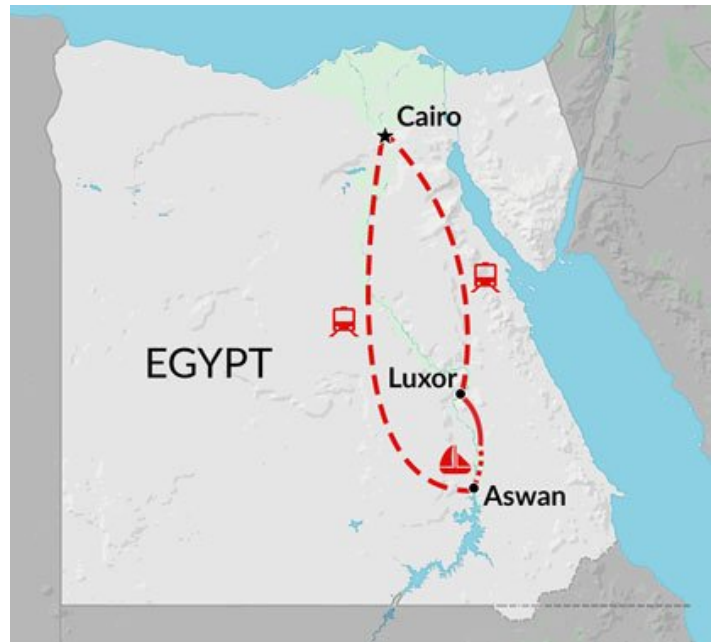
End location: Cairo, Egypt

Departs On: Saturday

Meals: Breakfasts - 8, Lunches - 3, Dinners - 3

Highlights: Famous Pyramids & Sphinx, sprawling Egyptian Museum, fun camel ride, traditional overnight felucca sailboat trip or Nile cruise upgrade, temples & tombs at Luxor, chaotic Cairo bazaars

Places Visited: Cairo, Aswan & Luxor



Itinerary

Day 1: Arrive in Cairo and transfer to hotel

Upon your arrival at Cairo airport, we meet & greet you and transfer you to your hotel. The rest of the day is free for you to settle into your hotel and relax after your journey or perhaps head out into the city.

OVERNIGHT: Cairo hotel

MEALS: None

EXTRAS: Extra day in Cairo (4-star) - pre-tour || Single room supplement (EGFANA)

Day 2: Cairo, Pyramids, Sphinx & Museum tour, camel ride, train to Aswan

Our day starts with a visit to the monumental Pyramids & Sphinx at Giza, one of the seven wonders of the ancient world. Whilst at the Pyramids we have a short camel ride, which is not only fun for all the family, but a perfect photo opportunity as well. We next drive into downtown Cairo to explore the Egyptian Museum with its collection of ancient artefacts, mummies, and of course the world famous Tutankhamun exhibit, complete with the iconic golden funerary mask. Later in the evening we climb on board the overnight sleeper train to Aswan (approx. 12 hours, private twin cabins).

OVERNIGHT: On board train

MEALS: Breakfast, Dinner

EXTRAS: Cairo to Aswan flight upgrade

Day 3: Aswan, Philae temple & school visit

We arrive into Aswan around mid-morning. The River Nile is wonderfully picturesque here at Aswan and we start out with a tour to the beautiful island temple of Philae by boat. This beautiful temple was relocated after the building of Lake Nasser. During term times, we'll also stop off at a local school where we can join in with a fun and informal English/Arabic language class, which we try to arrange with children of a similar age to your group. There is also a chance to sample a traditional Nubian meal later in the day.

OVERNIGHT: Aswan hotel

MEALS: Breakfast, Lunch

EXTRAS: None

Day 4: Aswan, start felucca cruise (Abu Simbel option)

Very early this morning there is an option to take a tour to enjoy sunrise at the stunning temples to Ramses II at Abu Simbel. These fascinating temples were completely dismantled and rebuilt stone by stone to save them from the rising waters of Lake Nasser. If you choose not to take the optional Abu Simbel tour, the morning is free for you to enjoy Aswan's busy and exotic bazaar, or perhaps relax at the hotel before we jump board our traditional felucca sailboat and start our sailing down the Nile. We enjoy a fun night's sleep on the deck of the sailboat and are well looked after by our friendly Nubian crew. During the voyage, clean toilets & showers are available on board our support boat which joins up with the felucca from time to time (there is also an option to upgrade to a luxury Nile cruise boat).

OVERNIGHT: On board felucca

MEALS: Breakfast, Dinner

EXTRAS: Nile cruise upgrade || Abu Simbel overland

Day 5: Felucca sailboat cruise, drive to Luxor

After breakfast, we spend some more time sailing down the Nile enjoying the picturesque scenery pass by. We then drive on to Luxor where we check into our hotel, which is situated right by the Nile. The rest of the afternoon is free to relax at the hotel or venture out in Luxor to explore the site and sounds of this fascinating town.

OVERNIGHT: Luxor hotel

MEALS: Breakfast, Lunch

EXTRAS: None

Day 6: Luxor, half-day west bank tour

Early this morning there is the option to take a sunrise hot air balloon flight on the west bank of the Nile. Our sightseeing today takes us to the West bank of the Nile, where we descend into the musty Pharaonic tombs in the Valley of the Kings, and explore the unique temple to Queen Hatchepsut, where we learn about her intriguing story. The afternoon is set aside for you to relax at your hotel, or perhaps explore Luxor town further. You might like to take another felucca trip on the Nile to Banana island, or visit the weird and wonderful Mummification museum.

OVERNIGHT: Luxor hotel

MEALS: Breakfast

EXTRAS: Hot air balloon in Luxor

Day 7: Luxor, Karnak temple, free time

This morning we visit one of Egypt's biggest and most impressive sites, Karnak temple, with its vast temples, sleek obelisks, towering statues and many columned halls. The afternoon is free in Luxor before we transfer to the station to jump on board the sleeper train back to Cairo (approx. 9 hours). There is an option to upgrade one or both train journeys to internal flights if you prefer.

OVERNIGHT: On board train

MEALS: Breakfast

EXTRAS: None

Day 8: Arrive Cairo, city tour

On arrival back in Cairo we take a short tour to explore the city. We take in the old mosque and museum at the Citadel, which also offers a wonder view over the city, and wander around, and possibly do some haggling and souvenir hunting, in the mazy Khan-el-Khalili bazaar. We'll stop of at a traditional Koshari shop to enjoy lunch, and later in the evening we include a tasty farewell dinner to say goodbye to your local guide and your fellow travellers.

OVERNIGHT: Cairo hotel

MEALS: Breakfast, Lunch, Dinner

EXTRAS: None

Day 9: Cairo, tour ends, transfer to the airport

Today your tour ends and you can enjoy some free time doing a little more shopping or sightseeing before we transfer you to airport for your flight home.

OVERNIGHT: N/A

MEALS: Breakfast

EXTRAS: Extra day in Cairo (4-star) - post-tour

Included

- Accommodation in 4 & 5-star hotels & resorts
- Meals as indicated in the itinerary
- All transfers, including 24-hour airport transfer service
- Sightseeing tours & Egyptologist guides as per itinerary
- All transport in AC minibus/coach & sleeper train
- Tipping Kitty (approx. US\$45)
- Entrance fees to all sites mentioned in the itinerary

Excluded

- International flights (available on request)
- Visa costs (available on arrival for most nationalities for US\$25)
- Travel insurance (compulsory, available on request)
- Meals not indicated in the itinerary
- Drinks, snacks and other personal expenses (e.g. laundry)
- Tips for tour guide & drivers
- Hotel gala dinners (if charged by the hotels on 24 & 31 Dec, see Tour notes)
- Sleeping bag (recommended for the felucca Nov-Feb)
- Any other items not mentioned above

Notes

Hotel Gala Dinners

Many of Egypt's hotels and Nile cruise boats arrange a very special gala dinner in the evening on Christmas Eve and New Year's Eve. Payment for these is often optional on Christmas Eve (24 Dec) but may be compulsory on New Year's Eve (31 Dec), whether you attend or not. Prices can range from around US\$50 to over US\$150 per person. Final decisions on prices and whether dinners are compulsory are made relatively close to the time. Gala dinner prices are therefore not included in our prices above, and will be added to your booking if required. More information is available on request.

Options

Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting.

However, we do also offer some extra options to complement the tour and add some additional sightseeing or activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements.

Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements - full details are given on the tour reservation form or on request.

Single room supplement (EGFANA)

Min numbers: 1 person

Price: \$400.00

This supplement should be added if you have any single adults (12yrs plus) in your party who require a single room throughout the tour. If your family has just one child under 12, then an extra bed or mattress will be provided in the same room as the parents. If your family has three children, you can choose whether the third child shares a room with the parents or with the other children. We will request connecting or adjacent rooms for children wherever possible. These are subject to availability and allocated on check-in and unfortunately cannot be guaranteed in advance. Please contact us if you have any questions about rooming arrangements for your family.

Note: The price shown is a low season price. Slightly higher prices may apply during high and peak seasons - the exact price for your dates will be shown on the online booking form and is always available on request.

Nile cruise upgrade

Min numbers: 2 Adults

Price: \$269.00

If you would prefer some more comfort than the overnight felucca sailing boat trip, then you can upgrade to one of the Nile's famous cruise boats. You join the boat in Aswan and spend 3 nights on board. Sightseeing tours in Aswan and Luxor are done with the main group, but you visit the temples at Edfu and Komombo with the on-board Egyptologist.

On board you enjoy the comfort of an en-suite AC cabin, a restaurant, bar, sun-deck, shop and plunge pool. All meals on board (3 breakfasts, 3 lunches, 3 dinners) are included, generally all buffet style. Drinks are not included but may be purchased on board. Single cabin supplements apply, and triple cabins are not available.

Notes:

- Due to the low tourist numbers in Egypt at the moment there are not many boats operating on the river, and very few that allow you to visit Abu Simbel in the morning before leaving Aswan after lunch. We use one of the best boats available for this upgrade, and it can be considered a mid-range boat on the Nile (rated 5-star locally, but below the level of the 5-star-deluxe and all-suite boats).
- Most sailing is done during the day but some sailing may occur after dark, especially in winter months.
- Boats may moor next to each other in Aswan, Edfu/Komombo and Luxor, meaning you have to cross other boats

to reach the shore, and that views from your cabin while moored may be restricted.

If you would like a tour featuring a longer cruise, or a more luxurious boat then please contact us for options and alternative tours.

Abu Simbel overland

Min numbers: 1 person

Price: \$120.00

The temples built by Ramses II at Abu Simbel are one of Egypt's highlights, and have a fascinating story behind them to go with their impressive size. When Lake Nasser was flooded, the final water level was going to submerge several temples, the most important of which being Abu Simbel. The temple was therefore dismantled completely and rebuilt further up the hillside where it sits today. The temple stands today as a testament to Ramses II and the great building prowess of the ancient Egyptians, as well as to modern engineering. We depart Aswan early in the morning to join an escorted convoy which departs Aswan at around 04.30. This gets us to Abu Simbel to see the temples in the light of the rising sun, and we then have a guided tour with one of our Egyptologists and some free time before we drive back to Aswan (approx. 3 hours drive each way, with around 2 hours at the temples). All transfers, guide, and entrance fees are included. The tour itinerary is designed so you will not miss any other activities if you choose this option. Note - we choose the overland route to get to Abu Simbel as the flight times there are unreliable and the journey using the flight is much more segmented (you get more rest on the coach), not to mention it is much more expensive to fly.

Hot air balloon in Luxor

Min numbers: 1 person

Price: \$120.00

This popular optional tour starts early in the morning so that you experience the sunrise over the Valleys of the Kings & Queens, temples and desert. We endeavour to use the earliest flights of the day as they are timed to fit with the rising sun, this means that times may vary. You get around 1 hour in the air.

Cairo to Aswan flight upgrade

Min numbers: 1 person

Price: \$135.00

This option provides an upgrade from the overnight sleeper train to an internal flight with Egypt Air. An extra night in the hotel in Cairo or Aswan is included in place of the train. Flight times vary and are subject to availability. Breakfast is included in the hotel, but you will miss the airline-style dinner provided on the sleeper train. Single room supplements apply.

Extra day in Cairo (4-star) - pre-tour

Min numbers: 1 person

Price: \$59.00

This option adds an extra day to the start of your tour, staying in the same hotel as the main tour itself (subject to availability). Your airport arrival transfer is still included. Prices shown are per person and based on two people sharing.

Note: Single room and peak season supplements apply.

Extra day in Cairo (4-star) - post-tour

Min numbers: 1 person

Price: \$59.00

This option adds an extra day to the end of your tour, staying in the same hotel as the main tour itself (subject to availability). Your airport departure transfer is still included. Prices shown are per person and based on two people sharing.

Note: Single room and peak season supplements apply.

Child discount - under 12 (EGFANA)

Min numbers: 2 Adults

Price: -330.00

This option can be selected for all children aged under 12 at the date of travel who will share a room with one or two adults. A smaller discount is available for children under 12 who will stay in their own adjacent or connecting room. We recommend that you contact us for a specific quote for your whole family based on the number and ages of your children, and the number of rooms you'll need.

Tour Notes

1. Accommodation

Most of our small group tours use high quality hotels at the Egyptian 5-star level in Cairo, Aswan, Luxor and Hurghada, all with swimming pools and a choice of restaurants and bars.

Shoestring tours use good quality 3 and 4-star level hotels, all with air-conditioned en-suite bathrooms. We also use a Nubian guesthouse in Aswan which is full of character and has a great location by the Nile.

Our private/tailor-made tour itineraries use a wider mix of hotels, from comfortable mid-range hotels at the 2-4 star level (generally the best available in some of the less visited places included in the particular itinerary) up to some of the very best deluxe 5-star properties in the country.

Please check the Accommodation tab on the tour page or download these Tour Notes for details of the normal hotels used. On our small-group and shoestring tours, these hotels may change from time to time for other properties of a similar standard. If you would like to guarantee a particular hotel, please request a tailor-made tour.

Nile cruise tours are generally based on Egyptian 5-star deluxe level boats - please check the Accommodation section on the tour page for details.

Accommodation is based on twin, triple or double en-suite rooms/cabins with air conditioning. All couples will be given a private double room/cabin. Single travellers may choose to pay a single room supplement to guarantee themselves a single room throughout the tour. Alternatively, they may choose to share a room with one or two other travellers of the same sex.

Single travellers

On most of our Egypt tours, if you are happy to share a room/cabin with another traveller of the same sex, then we will aim to pair you up and arrange a room-share. If a room share is not available, or if you would like to guarantee yourself a single room throughout the tour, then an additional single room supplement will be payable. This will be refunded or removed from your booking if you have requested a room share and are paid up later. Room shares are arranged in order of booking.

Some tours have different rules for single supplements - please check the single room supplement option on your tour for full details.

Gala Dinners

Many of Egypt's hotels and Nile cruise boats arrange a very special gala dinner with entertainment in the evening on Christmas Eve and New Year's Eve. Payment for these is often optional on Christmas Eve (24 Dec) but may be compulsory on New Year's Eve (31 Dec), whether you attend or not. Prices can range from around US\$50 to over US\$180 per person. Final decisions on prices and whether dinners are compulsory are made relatively close to the time. We aim to always select hotels that make their Gala Dinners optional, though this is not always possible. Gala dinner prices are therefore not included in our prices above, but will be added to your booking if they become required. More information is available on request.

2. Transfers

Our Egypt tours include a 24-hour airport meet & assist service in Cairo airport, your arrival and departure airport-hotel transfers and all other transfers. Our representative will meet you in the immigration hall of Cairo airport before you get to passport control. They will assist with visa formalities before helping you collect your luggage and taking you to your hotel.

Your airport transfers are only included on the first and last day of the set tour itinerary, plus on any additional days if you book your hotel room with us. If you make your own arrangements for additional accommodation at either the beginning or the end of the tour then you will need to arrange your own airport transfers on these days.

3. International Flights

We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people with varying travel plans, we don't include your international flights in the main tour price. We are however very happy to suggest flights to go with the tour. Please contact us with your preferred dates and departure airport and we'll give you a selection of airlines, times and fares to choose from.

Your airport arrival & departure transfers are included on the first and last days of the tour. Nearly all our Egyptian tours start and finish in Cairo airport (CAI).

4. Group Size/Tour Leaders/Guides

We are committed to being a small group operator, as we feel this gives everyone in the group the best chance to get to know their fellow travellers and to hear and make the most of their guide. There's no point in us providing great guides if you've got to peer over 30-40 shoulders to see them! So, we won't ever put you in a 50-seater coach with 49 other people and just one guide. Instead, we set our Egypt small-group departures to have a maximum of 18 travellers.

Shoestring tours have a maximum group size of 26. On dedicated Nile Cruise tours you may join larger boat groups for the sightseeing trips, though a supplement is always available for a private Egyptologist guide for these tours (requires advance booking).

Specialist escorted tours and workshops may have different group sizes - please download the Tour Notes for details.

In Egypt we provide fully trained, local English-speaking graduate Egyptologist guides to run your tour and escort you during all of the sightseeing in Cairo and the Nile Valley. We also have permanent local reps in all the main towns/cities and Red Sea resorts who are also at your service, and will be handling all the practical arrangements for the tour. We use local Bedouin guides for tours through the desert.

On some departures we may use one guide in Cairo, and a second guide if you are travelling between Aswan and Luxor.

At Encounters Travel we only use local Egyptian guides and reps. We feel this gives you the best experience of the country and the sites you are seeing. Please check our website for more details and profiles of some of our most famous Egyptian guides.

5. Entrance Fees

Our Small Group tours do not include entrance fees to the tourist sites mentioned in the itinerary. We do however normally include these in prices for Tailor-Made and Escorted tours. Please check the Inclusions and Exclusions section below the tour itinerary for a details about your tour and the amount you may need to budget. This amount is

subject to change and will be reconfirmed in Egypt at the start of your tour. A 50% discount for minors or ISIC card holders is often, but not always available.

Your guide will be happy to collect payment for all the entrance fees at the start of the tour, and pay them for you as you go along if you wish. This payment is normally collected in US Dollars cash together with payment for any Tipping Kitty used on the tour, though you may also pay with Egyptian Pounds or other currencies, converted to USD. Local exchange rates are set on a monthly basis and based on local bank rates so may not match the exact rates you may find online on the day.

6. Tipping

Tipping is very much a part of Egyptian culture and customs. To make our prices more transparent and so it is easier for you to budget and less hassle while in Egypt, on our small group tours we organise a 'Tipping Kitty' which needs to be paid as a local payment and will be around US\$25-50 depending on the length of your trip. Payment is collected in US Dollars cash or can also be paid with Egyptian Pounds or other currencies converted to US Dollars at our local monthly exchange rate. This kitty provides tips for a wide range of people you'll meet along the tour including hotel porters, train and station staff, drivers, site guards, local reps etc. Please check the Included/Excluded notes below the tour itinerary for more information on how much to budget for this kitty.

Your Egyptologist guide (and Bedouin guides in the desert) is not included in this kitty and you may tip them at the end of your tour subject to your satisfaction with and appreciation of the service they have provided. You should not feel obliged to tip any particular amount, and should consider your personal budget. We are often asked to provide a guide however, and can suggest that approx. USD 10-15 per person per day would be appropriate.

Children under the age of 12 do not need to pay this tipping kitty.

On private/tailor-made tours we can also arrange a tipping kitty if you wish, or you can tip people as you go along the tour. Your guide will be happy to help advise either way.

7. Health and Vaccinations

You should ensure you are fully insured for medical emergencies including emergency evacuation and repatriation.

Recommended vaccinations and other health protection measures vary according to the country you are visiting and where you are travelling from. We recommend you contact your GP/medical practitioner or a travel clinic for current information on vaccinations needed for your destination. You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions.

In addition, additional courses or boosters normally recommended for the countries in this region are:

Egypt: Tetanus, Typhoid, Hepatitis A

Jordan: Tetanus, Hepatitis A

Israel: Hepatitis A, Poliomyelitis

Lebanon: Diphtheria, Hepatitis A

Malaria is not generally present unless it has been contracted abroad; you do not need to take malaria prophylactics.

More information is available here: [Egypt](#), [Jordan](#), [Israel](#), [Lebanon](#)

Note: We are aware of some places in Egypt using 'black henna' instead of pure brown henna. Black henna contains a chemical dye PPD (paraphenylenediamine) which can result in severe allergic reactions and resultant scarring. To be safe we recommend avoiding any henna tattoos while in Egypt unless you are certain they are using pure brown henna.

8. Passports and Visas - Egypt

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements are subject to change by the local authorities.

We recommend that you contact your closest Egyptian consulate or embassy for current information for your nationality.

In general official advice is that all nationalities obtain their Egypt visas in advance, as we cannot guarantee that you can get them in the airport. An online e-visa is available through <https://visa2egypt.gov.eg/eVisa/>. Please do not use any other website as there are many scam sites offering Egypt e-visas.

In practice however, many nationalities (including British and European, Australian, New Zealand, USA, Canadian) can and do obtain their visas on arrival in Cairo airport. The process is much quicker and simpler, the cost is currently **US\$25 p/p** and must be paid in hard currency (i.e. GBP, USD or EUR) - you'll be given change in local currency if necessary. There are no forms to fill in and you don't need to bring passport photos. Visas are issued at one of the bank desks in the immigration hall, before you get to passport control. Our representative will have met you by this stage and will assist with the process.

All African & Indian nationals, and some others, will need to obtain their visas in advance.

For further information on your visa requirements, please either contact us or your local Egyptian embassy/consulate.

9. Time

The time in Egypt, Jordan, Israel and Lebanon is GMT plus 2 hours and in UAE GMT plus 3 hours. Daylight saving adjustments have historically been applied in some years but not others. At present it appears that there will be no daylight saving changes in Egypt 2016 and beyond, though this may change at short notice (with a resulting impact on flight times and schedules). In Jordan and Israel, daylight saving of one hour is generally applied between the end of March and the end of October, making it GMT plus 3 hours. Exact dates vary from year to year and sometimes the changes may be scrapped altogether.

10. Voltage

Sockets are two round pronged and 220 volts (Type C). Universal adaptors are available in most airport shops if you don't have one already. Standard European adapters will work fine, though sometimes they may feel a little loose in the sockets. All hotel rooms have electrical sockets where you can re-charge cameras, phones etc. Hair dryers are normally available on request from the hotel reception if not in your room already.

If you have US appliances (110 volts) you will need a voltage converter as well as a plug adapter.

11. Money - Egypt

The local currency in Egypt is the Egyptian Pound, often denoted 'LE'. The Egyptian Pound can vary significantly in

value against the British Pound, but sticks fairly close to the value of the US Dollar. You do not need to arrange to bring any Egyptian Pounds with you to Egypt, as change facilities are available in all the hotels, airports and banks. You should try to obtain and keep hold of small denomination notes or coins on you during the tour as these are useful for toilets, tips and small purchases. ATMs are readily available in major towns and many local shops will accept VISA/Mastercard or Amex, but may charge fees of up to 10% - check before you pay. Travellers cheques are not recommended as they can not be changed in many places now, and can incur high fees.

While in Egypt you will need sufficient funds to cover meals not included in the itinerary, drinks, snacks, souvenirs and personal expenses such as laundry. These should generally all be paid for in Egyptian Pounds. You may also need to pay for the tour Tipping Kitty and site Entrance Fees while you are in Egypt. Payments for these may be made to your tour guide in hard currency (USD, GBP, EUR) at the start of your tour. Please see your tour Included/Excluded details for more information and guideline amounts for these.

It is difficult to recommend a level of personal spending money which will suit everyone as this can differ greatly, but as a guideline, we would suggest allowing USD 15-25 per person per day as a minimum. Allow more if you plan on doing lots of shopping, or buying many alcoholic drinks.

12. What to take

Luggage: Suitcases, rucksacks or fabric holdalls are all fine to bring with you to Egypt. You should also bring a small daypack/bag to take out during the day. Your main luggage will normally be left in the hotel during your sightseeing trips – you will not need to carry it far, and there are nearly always hotel porters to assist.

Luggage limits: There is no luggage limit for this tour. However, most airlines restrict you to between 20kg and 25kg for your hold luggage and between 5kg and 10kg for hand luggage. Please check with your airline before travelling to the airport.

Clothing: Most of your time in Egypt will be in a hot climate. However, at night, and especially in the deserts, the temperatures can drop quite dramatically. So you must pack for cool conditions. Formal dress (eg. suits & ties) is not required on the cruise boats or in 5-star hotel restaurants. Long sleeves are recommended to protect from mosquitoes if you are on the felucca. Modesty rates highly in Egypt, especially for women, so to respect the local culture & people, please ensure all clothes are loose fitting and not revealing. Shorts (not hot-pants) are OK in tourist sites, as are T-shirts, but these should not show too much bare flesh (we suggest that your shoulders should remain covered). In the centre of Cairo, and when visiting any mosques, legs and arms should be covered.

Other items: If you will be travelling on a felucca then we recommend bringing a light sleeping sheet or sleeping bag liner all year round for comfort, and a light sleeping bag in the winter months (November to February). We also recommend you bring a sun hat, sunscreen, sunglasses, a basic first aid kit, toiletries, small towel, money belt, small torch, camera & charger.

13. Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please [contact us](#) if you would like any more information or have any questions before making a booking.

14. Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event). [More information...](#)

You may arrange your own insurance, or you can take advantage of a comprehensive policy that we can arrange for you through Endsleigh Insurance which has been designed to be suitable for our tours. The policy is available to travellers of all nationalities and you do not need to live in the UK to take out the policy. For full details of cover provided, prices and to apply for one of our policies, please complete [travel insurance application form](#).

Note: Any country that borders the Mediterranean is considered as 'Europe' for the purposes of travel insurance (including Turkey, Israel, Egypt and Morocco). If you are doing a tour that visits one country in 'Europe' and one that is 'Worldwide' (for example, an Egypt and Jordan tour), then you need a 'Worldwide' policy. When completing the form you should enter your travel dates including any extra days involved in overnight flights or connecting travel between your home and the tour. Our policies are not able to cover any extra time or activities other than your tour and options booked with us and your travel to & from home.

Note - to comply with insurance sales regulations, our travel insurance policies are only available to customers booking directly with us. If you have booked through a travel agent you will need to arrange your own insurance.

If you plan to arrange a hot air balloon flight locally, or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of the tour.

15. Financial Security

We are a UK registered company and an ABTA Member (Y4447) and you can be confident when booking with us that your money is safe and protected.

Financial failure insurance is also provided through Affirma to protect all customers for the land portion of your tour. Please see [our website](#) or [booking conditions](#) for more information.

16. Responsible Tourism

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However, it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.

The following are a few simple tips that require very little effort on your part but which will help ensure that any effect

you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse or inferior, just different.
- Communicate: Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- Conserve energy: Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.
- Don't litter: No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water bottles).
- Choose environmentally friendly products: By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- Respect local customs and traditions: As you are a guest in these countries, you should also comply with the local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your experience. It's important to follow dress and behaviour guidelines especially when visiting religious or sacred sites (your tour leader will advise you how best to do this).
- If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

17. Follow Us Online

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel news in our destination countries, special offers and discounts and other interesting travel related news and information.

www.facebook.com/encounterstravel

www.twitter.com/encounterstrav! (yes, without the 'e')

18. Before you travel

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current [official government travel advice](#) for your destination. We are registered partners with the UK Foreign Office's ['Travel Aware' campaign](#) which provides further useful and invaluable information.



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Note: Please [download an up-to-date copy](#) of these tour notes shortly before you travel as itineraries and information does change from time to time.
