

## Thailand on a Shoestring

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**Country(ies):** Thailand

**Tour type:** Shoestring

**Transport:** A/C minibus, sleeper train & local ferry

**Group size:** Min: 2 | Max: 16

**Days:** 8 Days

**Start location:** Bangkok, Thailand

**End location:** Koh Pha Ngan, Thailand

**Departs On:** Various days

**Meals:** Breakfasts - 1, Lunches - 2, Dinners - 2

**Highlights:**

Bangkok river cruise, Khao San Road, Thai massage, Khao Sok adventure, Ko Pha Ngan, boat trip to Bottle Island, Farewell Dinner and Full Moon party (on some departures)

**Places Visited:** Bangkok, Surat Thani, Khao Sok NP & Ko Pha Ngan



# Itinerary

## Day 1: Arrive Bangkok, airport transfer

Upon arrival at Bangkok airport we'll meet you and transfer you to your guesthouse near the famous Khao San Road, where you'll spend the next couple of nights. The rest of the day is free to meet the others in your group and to explore the local area. If you would like to arrive early, we can arrange extra nights and will still pick you up from the airport.

In the evening we'll arrange to meet for dinner and maybe head over to the Khao San Road for drinks and your first experience of Bangkok by night.

**OVERNIGHT:** Bangkok guest house

**MEALS:** None

**EXTRAS:** Single room supplement (THSHS) || Extra day in Bangkok guesthouse - pre-tour

## Day 2: Bangkok river cruise and temple visits

Today we take to the water with a cruise along the Chao Phraya River. This is a fantastic way to see the sights of Bangkok and we'll stop to visit two of the most important temples in Thailand, Wat Arun and Wat Pho with its large reclining golden Buddha. You'll have a local Thai guide to explain a bit about the history and the Thai culture.

The rest of the day is free to explore, enjoy lunch and snacks at the traditional street stalls or a local restaurant and get a feel for the city.

In the evening we'll meet again and your tour leader will take you to some of the best places to eat and drink and if you wish you can experience the legendary Bangkok nightlife.

**OVERNIGHT:** Bangkok guesthouse

**MEALS:** None

**EXTRAS:** None

## Day 3: Thai massage, overnight train

This morning we take a trip to a local spa for a traditional Thai massage. There are other treatments available if you don't feel like a massage and it is the perfect way to relax before the overnight train.

The afternoon is free for you to do some more sightseeing, shopping or to just relax by the pool with a beer, before we transfer you to the train station in the evening for the overnight train to Surat Thani.

**OVERNIGHT:** On board sleeper train

**MEALS:** None

**EXTRAS:** None

## Day 4: Khao Sok National Park

Leaving the hustle and bustle of Bangkok behind today we arrive at Khao Sok National Park. You'll arrive at your floating bungalow by long tail boat and the rest of the day is free for you to explore your jungle surroundings. You can enjoy kayaking on the lake or explore the local caves or just chill out with a beer and top up on your tan.

An unforgettable experience, and probably unlike anything you've seen before, the scenery of tranquil jungle and

rocky limestone cliffs is just breathtaking. You'll also get all your meals provided whilst in the national park.

**OVERNIGHT:** Floating bungalows

**MEALS:** Lunch, Dinner

**EXTRAS:** None

## Day 5: Koh Phangan, Bottle Beach

After breakfast on the lake, we head back to Surat Thani and catch a ferry to the awesome island of Koh Phangan! When we get there, we'll transfer straight to the secluded paradise of Bottle Beach. This is a quiet and gorgeous beach, only accessible by boat and the rest of the day is free to relax or play volleyball on the beach, go for a swim, or just sunbathe. You spend the night in basic but comfortable beach bungalows, and we'll have our own little beach party this evening and can enjoy dinner and some cocktails with a camp fire, more music and a fire show on the beach. You spend the night in basic beach huts and wake to the sound of the sea breaking on the sand.

**OVERNIGHT:** Beach huts

**MEALS:** Breakfast

**EXTRAS:** None

## Day 6: Bottle Beach, Muay Thai or waterfall

Your morning is free today to chill out and make the most of your beautiful surroundings. There are some great short hikes up to nearby viewpoints, volleyball on the beach, kayaking or more sunbathing to enjoy. Early afternoon we are picked up by boat and head to a local gym to try Thailand's national sport, Muay Thai boxing. You can skip this and just watch if you prefer or take a hike to a local waterfall (seasonal). Later, we arrive at our final accommodation, Echo Beach backpackers and arrange a time to meet for dinner. We'll take a taxi to Haad Rinn home to the famous Full Moon Parties, which is full of more beach bars if you fancy a few drinks after dinner.

**OVERNIGHT:** Beach bungalows

**MEALS:** Lunch

**EXTRAS:** None

## Day 7: Boat trip and farewell dinner

We take a boat trip today, taking in the gorgeous island scenery from the water, with stops for snorkelling on some of the best reefs, and a seasonal visit to Than Sadet waterfall. There are free drinks on board the boat, and food and music throughout the day.

Back in town, we head out to the best restaurant in town for a great final meal. Here we can start to say our goodbyes to new friends, and discuss onward plans and our next adventures.

**OVERNIGHT:** Haad Rin resort

**MEALS:** Dinner

**EXTRAS:** None

## Day 8: Tour ends

This morning your tour ends. You can add in extra days and spend more time on this wonderful island for just a few pounds/dollars per night to stay in the same resort or just head off on your next adventure. The tour leader and resort staff will be happy to help you arrange any onward travel, either back to Bangkok or elsewhere in Thailand.

**OVERNIGHT:** N/A

**MEALS:** None

**EXTRAS:** None

## Included

- Airport pickup and taxi to Bangkok
- 7 Nights accommodation
- All transport (taxi, tuk tuk, longtail boat, ferry & minibus)
- River Cruise & Temple visits
- Thai Massage
- Overnight sleeper Train
- Discover Khao Sok National Park & night in floating bungalows
- Boat trip to Bottle Beach and overnight in beach bungalows
- Snorkeling, Kayaking
- Visit waterfalls (seasonal)
- Services of a western leader and specialist guides throughout the tour
- Loads of travel tips & advice
- Meet awesome friends
- Experience Bangkok Nightlife & Beach Parties on Koh Phangan
- Support from us and your Group Leader the whole time you are in S.E. Asia
- Info and discounts on other things to do in Thailand
- Meals as indicated in the itinerary

## Excluded

- International flights (available on request)
- Visa fees
- Travel insurance (compulsory, available on request)
- Meals not indicated on the itinerary
- Drinks, snacks and other personal expenses (e.g. laundry)
- Tips for tour leader & guides
- Any other items not mentioned above

# Options

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Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting.

However, we do also offer some extra options to complement the tour and add some additional sightseeing or activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements.

Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements - full details are given on the tour reservation form or on request.

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## 1. Accommodation

This tour aims to provide a balance of styles and locations of accommodation at a level up from the cheapest backpacker hostels but still budget friendly and not luxurious either. Accommodation is based on twin or double en-suite rooms with air conditioning in Bangkok and Haad Rin. All couples will stay in a private double room. Single travellers will be allocated a twin room with another group member of the same sex unless they choose to pay the single room supplement.

We are happy to reserve extra nights in the Bangkok guesthouse before the tour starts if you wish. The price will be approx. GBP 15 / USD 22 per room per night, which is payable to the guesthouse on your arrival.

**Bangkok** – Clean and comfortable guesthouse with en-suite, air conditioned rooms and a restaurant serving good food and cold drinks downstairs. There's also Wifi available and a travel shop and bar.

**Koh Sok National Park** – Floating bungalows. These quaint raft houses are newly renovated and sit perfectly amidst the beautiful and dramatic surroundings. Most have one or two simple bedrooms with a fan and balcony. Bathroom facilities are shared, and you'll say goodbye to wifi and phone signal, with no electricity either until the evening time. All in all this is a fantastic place to escape the electronic age and enjoy being out in nature.

**Bottle Beach, Koh Phangan** - Beach front bungalows. These are again quite basic but it's a cool and fun resort and there's plenty of comfort for your one night on this beautiful beach. The bungalows have large beds and en-suite bathrooms, and are right on the beach with the ocean just a few steps away; you can lie and listen to the waves softly hitting the sand. We normally enjoy a private beach fire, bbq and fire show here, to top off a real secluded beach adventure, giving a feel for what backpacking in Thailand was like 10 years ago.

**Haad Rin, Koh Phangan** – Moon Paradise or similar, approx 2 star resort. Haad Rin is home to the world renowned Full Moon Parties and is the final stop on the tour. We stay on 'Sunset Beach' which is on the opposite side of the peninsula to 'Sunrise Beach' where the infamous full moon parties are held. This provides an escape from the madness of the parties and means you can avoid them if you wish. Rooms have double beds, AC, Wifi, hot water and a fridge, and the resort has its own pool as well as being located on the beach.

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## 2. Transport

Our trips feature a mix of different transport options. From We want you to feel like you're really experiencing the country you're travelling through, but at the same time we want you to finish journeys refreshed enough to enjoy the next stage of the tour. With this in mind we use public transport where we think it offers a good local experience – this may include Tuk Tuks, taxis, boat/ferrys, longtail boats, train, bus, Songthwe (Thai Taxi)

### Sleeper trains:

The sleeper trains in Thailand are of a good standard and are popular with tourists. Each carriage has its own steward who ensures the train is kept clean and tidy, and from whom meals and drinks can be ordered to your seat. There is also a separate restaurant car. Each carriage will sleep approximately 40 people. On either side of the carriage there are 2 seats facing each other, with a window and small table. In the evening, the steward will convert these seats into beds for you, with a pillow, sheets and a blanket as well as a curtain for privacy.

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## 3. Transfers

We offer a 24 hour pick-up service up from either of Bangkok's two airports up to two days prior to your start date. If you arrive before this time you will need to make your own way to the tour guesthouse from the airport.

The tour ends after check out from resort on Ko Phangan on Day 8. We can arrange transfers back to Bangkok if you wish; these can either be booked before you travel or arranged while you are on the tour. The nearest airport is on nearby Ko Samui which is easily accessible by local ferry; these can be prebooked at <http://www.lomprayah.com/>

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## 4. International Flights

We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people with varying travel plans, we don't include your international flights in the main tour price. We are however very happy to suggest flights to go with the tour. Please contact us with your preferred dates and departure airport and we'll give you a selection of airlines, times and fares to choose from.

Your airport arrival & departure transfers are included on the first and last days of the tour.

Most of our Thailand tours start and finish in Bangkok, and include an arrival and departure airport transfer from/to Bangkok international airport (BKK). However, some tours also finish on one of Thailand's islands. Transfers back to Bangkok or to one of the nearby island airports can be arranged on request.

We do also sometimes advertise flight inclusive packages from selected airports. Where these are shown on our website, prices are correct at the time of quoting, but are subject to continued availability of the fare used. Prices will be reconfirmed at the time of booking, and we will also provide the flight times and airline details before tickets are issued.

Flight inclusive prices are based on the cheapest Economy ticket class available which is generally non-refundable and non-changeable unless the flight is cancelled for reasons such as Covid-19, in which case the airlines are more flexible. More flexible ticket options, as well as Premium Economy and Business Class tickets are available on request for an additional supplement. Any changes made to flight inclusive bookings will be subject to the airline rules on your ticket.

### **Flight CO2 Emissions:**

Traveling by air is an amazing way to explore the world, but flights also contribute to carbon dioxide (CO2) emissions that impact the environment. By considering the airline's CO2 emissions when you choose your flight, you can help minimize your travel footprint.

When selecting your international flights and airline, we do therefore recommend that you try and also take into account the flight CO2 emissions. Some airlines and flight search websites (eg. Google Flights, Skyscanner) do publish this information, so you can compare between your flight options and make an informed decision. Thankfully, many airlines are working towards sustainability efforts, and choosing a greener option allows you to contribute to positive change while still enjoying your incredible adventure.

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## **5. Group Size/Tour Leaders/Guides**

We are committed to being a small group operator, as we feel this gives everyone in the group the best chance to get to know their fellow travellers and to hear and make the most of their guide. There's no point in us providing great guides if you've got to peer over 30-40 shoulders to see them! So, we set this Thailand small-group tour to have a maximum of 16 travellers.

We also provide a fully trained English-speaking guide for any sightseeing tours. A western group leader will accompany you throughout the whole trip.

At Encounters Travel we use western and local guides and reps. We feel this gives you the best experience of the country and the sites you are seeing.

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## **6. Entrance Fees**

The tour price includes entrance fees to all the tourist sites mentioned in the itinerary. You will need to cover the cost of entrance to any other extra sites that you may wish to visit.

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## **7. Tipping**

Tipping is not part of Thai culture but has become customary but not compulsory in the tourist and service industry. Tipping is always optional, and any amounts paid should reflect excellent service. You may therefore wish to tip your guide and driver at the end of the tour. You should not feel obliged to tip any particular amount, and should consider your personal budget. We are often asked to provide a guide however, and can suggest that approx. GBP 5 / USD 8 per person per day would be appropriate.

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## **8. Culture and Customs**

### **Dress code**

The Thai people consider dressing appropriately to be important and respectful, so please follow their example. This means covering up your swimwear while not on the beach or by the pool, and while shorts and T-shirts are fine, please try not to look scruffy. Remember to take your shoes off before entering local houses or any religious buildings.

### **Temple etiquette**

When entering temples you should wear clothes that cover your knees and shoulders. Women may be asked to wear long skirts, not trousers, and shorts are not appropriate for either sex. You may wear a shawl to cover up and these are sometimes available to hire before entry. Again please take your shoes off before entering.

### **Buddhist Culture**

Thailand is a Buddhist country and Buddhism permeates nearly all aspects of society and culture, resulting in a country with different customs to much of the West. Rudeness and disrespect are frowned upon and you will be judged on your behaviour. Some tips for behaviour to avoid causing offence are; do not touch other people with your feet, point your feet at Buddhist statues or shrines (be careful of this when you sit), and don't touch the head of someone you don't know well. Public displays of affection are frowned upon, so save these until you are in private. You'll find being polite using a few Thai words will really pay dividends (thank you is Kawp Khun Kaa if you are female, and Kawp Khun Kraap if you are male. Your tour guide will provide more information and advice while you are on the tour; please don't hesitate to ask them any questions or for advice.

### **The Royal Family**

The Thai people have huge respect for their Royal Family and this is enshrined in many laws as well. You should bear this in mind when speaking to Thai people and in simple things like remembering that Thai paper money has the King's face on and should therefore be treated carefully.

### **Drugs and Alcohol**

Drugs are illegal in Thailand and heavy penalties including very large fines and jail time can be imposed. Don't think that because you are a tourist you are exempt or will be treated differently. Drinking is legal and you should not worry about having a few beers or cocktails while on tour. However remember to be respectful to your surroundings, fellow group members and the local population.

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## **9. Health and Vaccinations**

You should ensure you are fully insured for medical emergencies including emergency evacuation and repatriation.

Recommended vaccinations and other health protection measures vary according to the country you are visiting and where you are travelling from. We recommend you contact your GP/medical practitioner or a travel clinic for current information on vaccinations needed for your destination. You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions. In addition, additional courses or boosters normally recommended for the countries in this region are:

[Thailand](#): Additional vaccinations: Hepatitis A, Tetanus. [Malaria map](#). Yellow Fever certificate: Required if arriving



from or having transitted through an infected area.

[Vietnam](#): Additional vaccinations: Hepatitis A, Tetanus, Typhoid. [Malaria map](#). Yellow Fever certificate: Required if arriving from an infected area.

[Cambodia](#): Additional vaccinations: Hepatitis A, Tetanus, Typhoid. [Malaria map](#). Yellow Fever certificate: Required if arriving from or having transitted through an infected area.

[Laos](#): Additional vaccinations: Diptheria, Poliomyelitis, Hepatitis A, Tetanus, Typhoid. [Malaria map](#). Yellow Fever certificate: Required if arriving from an infected area.

The above information can change at short notice. For up to date health information & vaccination requirements we recommend that you contact your medical practitioner or a travel clinic.

**Malaria:** Vaccinations are not available against Malaria, which is a disease transmitted by mosquitoes that can be very serious and sometimes fatal. You should avoid mosquito bites by covering up bare skin with clothing such as long sleeves and long trousers and applying insect repellents to exposed skin. When necessary, sleep under a mosquito net. Mosquitoes are most active during and after sunset. You should consult with your GP/medical practitioner/travel clinic about the most appropriate malaria prophylactic medication to take for the regions you are visiting.

**Yellow Fever:** This disease is spread by infected mosquitoes that bite during the day. A Yellow Fever Certificate of vaccination may be required as a condition of entry depending on which country you are arriving from, or that you have travelled or transitted through recently (including connecting flights with stopovers of over 12 hours). You can view this [US CDC information](#) about where the virus is present and follow the links to further information detailing which countries need you to have a Yellow Fever vaccination as part of their entry requirements. Please ensure you have this certificate with you and to hand if necessary.

Please inform us of any pre-existing conditions such as diabetes or asthma and any prescription medicine you may be taking. We also need to know about any food allergies or physical disabilities that you may have.

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## 10. Passports and Visas - Thailand

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements are subject to change by the local authorities.

Most foreign nationals (including UK, EU, USA, CA, AU, NZ, SA) are granted a visa exemption on arrival for stays in the country of up to 30 days. If you are looking to spend longer in Thailand then you will need to leave the country and re-enter to extend your stay. We strongly recommend arranging your visa in advance if you would like to stay longer than 30 days in Thailand.

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## 11. Time

The time in Thailand, Vietnam, Cambodia and Laos is GMT plus 7 hours. Daylight saving adjustments are not observed.

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## 12. Voltage

Sockets are two round or flat pronged and 220 volts (Type A, B, C). Universal adaptors are available in most airport shops if you don't have one already. Standard European adapters will work fine, though sometimes they may feel a little loose in the sockets. All hotel rooms have electrical sockets where you can re-charge cameras, phones etc. Hair dryers are normally available on request from the hotel reception if not in your room already. If you have US appliances (110 volts) you will need a voltage converter as well as a plug adapter.

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## 13. Money

The currency in Thailand is the Thai Baht (THB). You do not need to arrange to bring any Thai Baht with you to

Thailand, as change facilities are readily available in the airport, hotels and banks. We recommend that you consider bringing both credit cards and some cash in a hard currency (e.g. GB Pounds, Euros, US Dollars).

ATMs are readily available in the arrivals hall of Bangkok airport and in most major towns. Many local shops in larger towns and resorts will accept VISA/Mastercard or Amex, but may charge fees of up to 10% - check before you pay. Travellers cheques are not recommended as they can not be changed in many places now, and can incur high fees.

For security we recommend that you use the safety deposit box in your hotel room or at the hotel reception if available. You should also be careful of pickpockets in crowded places, especially places like Khao San Road in Bangkok.

While in Thailand you will need sufficient funds to cover meals not included in the itinerary, drinks, snacks, souvenirs and personal expenses such as laundry. Check the Included/Excluded notes below the tour itinerary for more guidance. These should generally all be paid for in Thai Baht.

It is difficult to recommend a level of personal spending money which will suit everyone as this can differ greatly, but as a guideline, we would suggest allowing USD 15-25 per person per day as a minimum. Allow more if you plan on doing lots of shopping, or buying many alcoholic drinks.

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#### **14. What to take**

**Luggage:** Suitcases, rucksacks or fabric holdalls are all fine to bring with you to Thailand, though if your itinerary has many stops and different travel included within it, we recommend packing light and not bring any large cases. You should also bring a small daypack/bag to take out during the day. Your main luggage will normally be left in the hotel during your sightseeing trips – you will not need to carry it far, and there are nearly always hotel porters to assist.

**Luggage limits:** There is no luggage limit for this tour. However, most airlines restrict you to between 20kg and 25kg for your hold luggage and between 5kg and 10kg for hand luggage. Please check with your airline before travelling to the airport.

**Climate and Clothing:** There are three reasonably well-defined seasons in Thailand, but unlike in Europe, where seasons are temperature based, Thailand is tropical and generally speaking warm all year round. Rains from the monsoon are the marker of seasons and the rainy season is from June to October. Pre-monsoon is from March to May, when the weather becomes progressively hotter. Post monsoon is from November to February when the weather is cooler. The range of temperature is more marked in the north where pre-monsoon can be very hot, though the heat is much drier than in the south. Winter in the north can feel cool, particularly in the mountains. Take light clothes with something warmer for the winter nights if you are travelling to the north. Some light raingear would be useful in the wet season.

**Other items:** We recommend you also bring:

- Cool footwear (sandals are ideal). If you are interested in exploring the reefs, a pair of reef shoes is recommended to avoid injuries. If you are trekking, then bring comfortable and sturdy walking shoes or light walking boots.
- Swimming costumes – rash-guards/t-shirts are recommended for snorkelling to avoid sunburn.
- Sunscreens, after sun lotions and personal hygiene products – Please adhere to 100ml restrictions for anything you wish to carry on hand-luggage on flights.
- Prescription medications (if required) – please bring supporting documents.
- Power adapter for phones, laptops etc
- Sunglasses and hats
- Basic first aid kit and toiletries
- Money belt
- Small torch
- Dive certification card and log book if you intend to participate in SCUBA diving.
- Sleeping bag if your tour includes any hill-tribe or village trekking

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## 15. Dates & Prices

We run regular small-group departures on this tour starting approximately every 2 weeks throughout the year. Start days vary to take account of full moon dates. All departures are guaranteed to run with a minimum of 4 travellers. Departure dates and prices are listed on our website and in our brochure (please check the website for up-to-date prices and special offers).

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## 16. Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please [contact us](#) if you would like any more information or have any questions before making a booking.

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## 17. Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event). [More information...](#)

You may arrange your own insurance, or you can take advantage of a comprehensive policy that we can arrange for you through Endsleigh Insurance which has been designed to be suitable for our tours. The policy is available to travellers of all nationalities and you do not need to live in the UK to take out the policy. For full details of cover provided, prices and to apply for one of our policies, please complete [travel insurance application form](#).

Note: Any country that borders the Mediterranean is considered as 'Europe' for the purposes of travel insurance (including Turkey, Israel, Egypt and Morocco). If you are doing a tour that visits one country in 'Europe' and one that is 'Worldwide' (for example, an Egypt and Jordan tour), then you need a 'Worldwide' policy. When completing the form you should enter your travel dates including any extra days involved in overnight flights or connecting travel between your home and the tour. Our policies are not able to cover any extra time or activities other than your tour and options booked with us and your travel to & from home.

Note - to comply with insurance sales regulations, our travel insurance policies are only available to customers booking directly with us. If you have booked through a travel agent you will need to arrange your own insurance.

If your tour includes car hire, or if you plan to arrange a hot air balloon flight locally or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

*IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of the tour.*

## **Covid-19**

**Before purchasing any travel insurance, please check the coverage provided for situations related to Covid-19, and for the rules about government travel advice. Your normal policy may not be suitable. Details about our own policies cover levels are given [on our website](#).**

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## **18. Financial Security**

We are a UK registered company and are committed to providing our customers with financial protection to provide peace of mind and to allow you to book with confidence.

We have therefore partnered with Trust My Travel Ltd., which provides financial protection services to over 2000 partners around the world. Funds paid to us by our customers are protected via an Insurance policy held by Trust My Travel. Each traveller and the description of services sold is declared against Trust My Travel's insurance policy directly against our financial failure. In the event of our insolvency, you will be refunded for any unfulfilled products and/or repatriation to the UK (where applicable). Please see [our website](#) or [booking conditions](#) for more information.

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## **19. Responsible Tourism**

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However, it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.

The following are a few simple tips that require very little effort on your part but which will help ensure that any effect you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse

or inferior, just different.

- **Communicate:** Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- **Conserve energy:** Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.
- **Don't litter:** No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water bottles).
- **Choose environmentally friendly products:** By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- **Respect local customs and traditions:** As you are a guest in these countries, you should also comply with the local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your experience. It's important to follow dress and behaviour guidelines especially when visiting religious or sacred sites (your tour leader will advise you how best to do this).
- **If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.**

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

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## **20. Follow Us Online**

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel news in our destination countries, special offers and discounts and other interesting travel related news and information.

[www.facebook.com/encounterstravel](https://www.facebook.com/encounterstravel)

[www.twitter.com/encounterstravl](https://www.twitter.com/encounterstravl) (yes, without the 'e')

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## **21. Before you travel**

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This

includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current [official government travel advice](#) for your destination. We are registered partners with the UK Foreign Office's ['Travel Aware' campaign](#) which provides further useful and invaluable information.



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**Note:** Please [download an up-to-date copy](#) of these tour notes shortly before you travel as itineraries and information does change from time to time.

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