

Your passport to adventure

Uzbekistan Highlights

Country(ies): Uzbekistan

Tour type: Small Group

Transport: A/C minibus, domestic flight & train

Group size: Min: 2 | Max: 16

Days: 8 Days

Start location: Tashkent, Uzbekistan

End location: Tashkent, Uzbekistan

Departs On: Friday

Meals: Breakfasts - 7, Lunches - 0, Dinners - 1

Highlights:

Tashkent, Old Urgench, Ichan-Qala fortress in Khiva, Bukhara, the incredible Registan Square in Samarkand

Places Visited: Tashkent, Urgench, Khiva, Bukhara &

Samarkand



Itinerary

Day 1: Arrive in Tashkent, transfer to hotel

Upon arrival our staff will meet you at the airport and transfer you to your hotel in Tashkent for the start of your trip.

OVERNIGHT: Tashkent hotel

MEALS: None

EXTRAS: Single room supplement (UZSGUH)

Day 2: Tashkent City Tour, fly to Urgench

Our trip begins this morning with a tour of the capital city of Tashkent. We'll visit the old part of the city to see the Hast-Imam Complex and ChorSu Bazaar. Later, we'll continue on to the centre of Tashkent to see Independence Square, Amir Temur Square and the Applied Arts Museum. Later in the afternoon, we'll transfer to the Tashkent Domestic Airport where we'll take a short flight to Urgench. Upon arrival, we'll transfer directly to Khiva where we'll spend this evening.

OVERNIGHT: Khiva hotel

MEALS: Breakfast EXTRAS: None

Day 3: Khiva & Urgench sightseeing, fly to Bukhara

We'll check out of our hotel in Khiva this morning before beginning our sightseeing. Our first stop of the day will be to the incredible UNESCO World Heritage site at the Ichan-Qala Fortress. Whilst at the fortress, we'll also visit the Kunya-Ark, Saveed Alauddin Mausoleum, Arab Mukhamadkhan Madrasah, Og-Masjid Mosque, Madrasah of Hodjan Berdi-biya, Shirgazikhan, Abdullakhan, Juma Mosque, Allakulikhan Madrasah, Tosh-Khovli Palace, Pakhlavan Makhmud Mausoleum, and finally the Minaret of Islom-Khoja. In the afternoon we'll have a little free time for further exploration before we transfer to Urgench airport for another short flight to Bukhara, where we'll spend the night.

OVERNIGHT: Bukhara hotel

MEALS: Breakfast **EXTRAS:** None

Day 4: Bukhara sightseeing

Today we'll take a walking tour of Bukhara City. Our first stop will be at the Mausoleum of the Samani Dynasty. Today we'll also visit the Ark Fortress, Chashma-Ayub, Kalon Ensemble, Miri-Arab Madrasah, Magoki-Attori Mosque, Ulugbek and Abdulazizkhan Madrasah, trade domes, Lyabi Khauz complex and the Chor-Minor Madrasah. This evening we'll head to the Nodir Devan Begi Madrasah for a dinner and show.

OVERNIGHT: Bukhara hotel **MEALS:** Breakfast, Dinner

EXTRAS: None

Day 5: Bukhara to Samarkand

After breakfast today we'll continue our sightseeing with a drive out of the city to visit the Sitoraj Mokhi-Khosa, which was the summer residence of Bukhara's last Emir. We'll also visit the Mausoleum of Bakhoutdin Naqshbandi and the

Chor Bakr necropolis. This afternoon we'll depart for Samarkand, which is around a 4 hour drive. Along the way we'll make a stop at the Rabat Malik Caravanserai, which dates back as far as the 11th century. Late in the afternoon we'll arrive in Samarkand where we'll spend the night.

OVERNIGHT: Samarkand hotel

MEALS: Breakfast **EXTRAS:** None

Day 6: Samarkand Sightseeing

This morning we'll start our sightseeing of Samarkand. We'll include a visit to the spectacular Registan Square, the remains of Bibi Khahum Mosque, Ulugbek Observatory, Shakhi-Zinda Necropolis, Gur Emir Mausoleum, central Samarkand Bazaar and the Shrine of Tamerlane.

OVERNIGHT: Samarkand hotel

MEALS: Breakfast **EXTRAS:** None

Day 7: Samarkand sightseeing, train to Tashkent

Today is our final day in Samarkand before heading back to Tashkent. In our remaining time here we'll visit the Tomb of Saint Daniel and the Afrosivob Museum, before driving to Koni Ghil village to experience the traditional way of making Samarkand paper from Mulberry. At around 16:00, we'll transfer to the railway station for the high-speed train to Tashkent.

OVERNIGHT: Tashkent hotel

MEALS: Breakfast **EXTRAS:** None

Day 8: Tashkent, free time, transfer to airport

Your time is free in Tashkent today for some last minute sightseeing and shopping before we transfer you to the airport for departure.

OVERNIGHT: N/A MEALS: Breakfast EXTRAS: None

Included

- All accommodation in 3 & 4-star hotels as stated in the itinerary
- All transport and transfers
- 24-hour airport arrival & departure transfer service
- Domestic flights from Tashkent to Urgench and Urgench and Bukhara
- Train between Samarkand and Tashkent
- · Professional English-speaking local tour guides at each site
- Dinner with folklore show at Nadir Divan-Begi Madrasah in Bukhara
- · Entrance fees to various sites
- Meals as indicated in the itinerary
- Tipping kitty
- Visa support letter for Uzbekistan visa

Excluded

- International Flights (available on request)
- Uzbekistan tourist visa costs
- Travel Insurance (compulsory, available on request)
- Meals not indicated in the itinerary
- Drinks, snacks, tips and other personal expenses (e.g. laundry)
- Tips for guide & driver
- Any other items not mentioned above

Options

Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting.

However, we do also offer some extra options to complement the tour and add some additional sightseeing or activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements.

Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements - full details are given on the tour reservation form or on request.

1. Accommodation

We use good quality hotels rated at the Uzbekistan 3 and 4-star level on this tour. Accommodation is based on twin, triple or double en-suite rooms with air conditioning.

Please check the Single Room Supplement option for details on room sharing options and charges for solo travellers on this tour.

2. Transport

Our trips feature a mix of different transport options. We want you to feel like you're really experiencing the country you're travelling through, but at the same time we want you to finish journeys refreshed enough to enjoy the next stage of the tour. In Uzbekistan we do not use any public tourist buses or overnight coach journeys as we know that people don't sleep on board and end up very tired for the following few days.

In addition to road transportation, this tour also features 2 short internal flights between Tashkent/Urgench and Urgench/Bukhara and we make use of the high-speed Afrosiyob Train between Samarkand and Tashkent.

3. Transfers

Our Uzbekistan tours include a 24-hour airport meet & assist service in Tashkent airport, your arrival and departure airport-hotel transfers and all other transfers. Our representative will meet you in the immigration hall of Tashkent airport.

Your airport transfers are only included on the first and last day of the set tour itinerary, plus on any additional days if you book your hotel room with us. If you make your own arrangements for additional accommodation at either the beginning or the end of the tour then you will need to arrange your own airport transfers on these days.

4. International Flights

We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people with varying travel plans, except on some Escorted Tours, we don't include your international flights in the main tour price. We are however very happy to book your flights for you. Our ATOL (UK flight sales license - No. 10467) protects all holidays booked together with a flight from the UK.

Please contact us with your preferred dates and departure airport and we'll give you a selection of airlines, times and fares to choose from. Your airport arrival & departure transfers are included on the first and last days of the tour whether you book your flights independently or through us. Our Uzbekistan tours start and finish in Tashkent airport (TAS).

5. Group Size/Tour Leaders/Guides

We are committed to being a small group operator, as we feel this gives everyone in the group the best chance to get to know their fellow travellers and to hear and make the most of their guide. There's no point in us providing great guides if you've got to peer over 30-40 shoulders to see them! So, we won't ever put you in a 50-seater coach with 49 other people and just one guide. Instead, we set our Uzbekistan group departures to have a maximum of 16 travellers.

In Uzbekistan we provide a fully trained, local English-speaking guide for all of the sightseeing tours. On departures where we have a minimum of 6 participants we'll also include a tour escort for the entire tour. Our local reps in some of the towns and cities en-route are also at your service. At Encounters Travel we try to use local guides and reps as much as possible. We feel this gives you the best experience of the country and the sites you are seeing.

6. Entrance Fees

The tour price includes entrance fees to all the tourist sites mentioned in the itinerary. You will need to cover the cost of entrance to any other extra sites that you may wish to visit.

Camera Fees: Photography is restricted in various ways at different sites. Often flash photography is often forbidden to protect the exhibits and ancient pigments, and sometimes cameras are not allowed in at all. Please respect these rules as they are there partly for your benefit. Where camera fees are charged, these are not included in the tour price and must be paid locally.

7. Tipping

Tipping isn't common practice in Uzbekistan, however a tip for good service is always very much appreciated.

Throughout your tour you will have various tour guides and drivers and if you feel you've had good service you may wish to give them a small tip at the end of the time they spend with you. You should not feel obliged to tip any particular amount, and should consider your personal budget and your satisfaction with the service provided. We are often asked to provide a guide however:

Restaurants and taxis: Local markets and basic restaurants - leave the loose change. For more up-market restaurants we suggest 5% to 10% of your bill.

Local guides: Throughout your trip you may at times have a local guide in addition to your tour guide or tour leader. We suggest around GBP 1.50 / EUR 2.0 / USD 2 per person per day for local guides.

Drivers: You may have a range of private drivers on your trip. Some may be with you for a short journey while others may be with you for several days. We would suggest a higher tip for those more involved with the group however GBP 1.50 / EUR 2 / USD 2 per person per day is generally appropriate.

Tour guide: As a guideline we suggest around GBP 20-35 / USD 35-50 / EUR 25-45 per person for the whole tour, but this is ultimately up to you.

8. Health and Vaccinations

You should ensure you are fully insured for medical emergencies including emergency evacuation and repatriation.

Recommended vaccinations and other health protection measures vary according to the country you are visiting and where you are travelling from. We recommend you contact your GP/medical practitioner or a travel clinic for current information on vaccinations needed for your destination.

You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions. In addition, additional courses or boosters normally recommended for Uzbekistan are Hepatitis A and Tetanus.

More information is available here: Uzbekistan

Malaria map - there is low risk malaria in some south eastern regions.

Yellow fever certificates are not required.

9. Passports and Visas

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements

are subject to change by the local authorities.

Most foreign nationals require a visa to enter Uzbekistan, however we will provide assistance with this. After confirming your reservation we'll ask you to complete a passenger manifest where you'll need to list various personal details. We'll then use this form to obtain a Visa Support Letter from the Ministry of Foreign Affairs in Tashkent. This letter will then allow you to travel without first obtaining your visa and you'll be able to obtain a visa on arrival in Tashkent through payment of the appropriate fee (for most nationalities this is around \$40, however this does vary depending on your nationality - please contact us for more specific information).

The cost of the support letter is included in your tour price, however the cost of the actual visa on arrival is not.

10. Time

Uzbekistan Time is GMT plus 5 hours. Daylight saving time is not observed in Uzbekistan.

11. Money

The monetary unit in Uzbekistan is the Uzbekistani Som (UZS). 1 Som= 100 Tiyin.

Current Exchange rate UZS 1,000 (GBP 0.19) as at 11 July 2017 at 9:05pm. Bring enough cash for the duration of your stay. Travellers' cheques are not normally accepted. There are very few cash dispensers. US dollars are the most widely accepted foreign currency. Only change money through official exchange booths. It is illegal to change money on the black market, and harsh penalties will be imposed on those caught doing so. Damaged or marked bank notes will not be accepted at official exchange locations. You will need to complete a foreign currency declaration form when you arrive, and keep a copy yourself. You cannot leave with more foreign currency than you arrive with.

12. What to take

Luggage: Suitcases, rucksacks or fabric holdalls are all fine to bring with you to Uzbekistan. You should also bring a small daypack/bag to take out during the day. Your main luggage will normally be left in the hotel during your sightseeing trips – you will not need to carry it far, and there are nearly always hotel porters to assist.

Luggage limits: There is no luggage limit for this tour. However, most airlines restrict you to between 20kg and 25kg for your hold luggage and between 5kg and 10kg for hand luggage. Please check with your airline before travelling to the airport.

Clothing: Modesty rates highly in most of Uzbekistan, especially for women, so please ensure clothes are loose fitting and not too revealing. Loose shorts are OK in tourist sites, as are T-shirts, but these should not show too much bare flesh (your shoulders should remain covered). In local villages, and any mosques throughout the country, legs and arms should be covered.

Other items: We also recommend you bring a sun hat, sunscreen, sunglasses, a basic first aid kit, toiletries, money belt, small torch, camera & charger.

13. Dates & Prices

We run regular small-group departures on this tour between March and November starting on a Friday. All departures are guaranteed to run with a minimum of 2 travellers and a maximum of 16. Departure dates and prices are listed on our website and on a separate dates & prices sheet available on request.

14. Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please contact us if you would like any more information or have any questions before making a booking.

15. Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event). More information...

You may arrange your own insurance, or you can take advantage of a comprehensive policy that we can arrange for you through Endsleigh Insurance which has been designed to be suitable for our tours. The policy is available to travellers of all nationalities and you do not need to live in the UK to take out the policy. For full details of cover provided, prices and to apply for one of our policies, please complete <u>travel insurance application form</u>.

Note: Any country that borders the Mediterranean is considered as 'Europe' for the purposes of travel insurance (including Turkey, Israel, Egypt and Morocco). If you are doing a tour that visits one country in 'Europe' and one that is 'Worldwide' (for example, an Egypt and Jordan tour), then you need a 'Worldwide' policy. When completing the form you should enter your travel dates including any extra days involved in overnight flights or connecting travel between your home and the tour. Our policies are not able to cover any extra time or activities other than your tour and options booked with us and your travel to & from home.

Note - to comply with insurance sales regulations, our travel insurance policies are only available to customers booking directly with us. If you have booked through a travel agent you will need to arrange your own insurance.

If your tour includes car hire, ior if you plan to arrange a hot air balloon flight locally or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of the tour.

Covid-19

Before purchasing any travel insurance, please check the coverage provided for situations related to Covid-19, and for the rules about government travel advice. Your normal policy may not be suitable. Details about our own policies cover levels are given on our website.

16. Financial Security

We are a UK registered company and are committed to providing our customers with financial protection to provide peace of mind and to allow you to book with confidence.

We have therefore partnered with Trust My Travel Ltd., which provides financial protection services to over 2000

partners around the world. Funds paid to us by our customers are protected via an Insurance policy held by Trust My Travel. Each traveller and the description of services sold is declared against Trust My Travel's insurance policy directly against our financial failure. In the event of our insolvency, you will be refunded for any unfulfilled products and/or repatriation to the UK (where applicable). Please see our website or booking conditions for more information.

17. Responsible Tourism

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However, it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.

The following are a few simple tips that require very little effort on your part but which will help ensure that any effect you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse or inferior, just different.
- Communicate: Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- Conserve energy: Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.
- Don't litter: No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water bottles).
- Choose environmentally friendly products: By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- Respect local customs and traditions: As you are a guest in these countries, you should also comply with the
 local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your
 experience. It's important to follow dress and behaviour guidelines especially when visiting religious or sacred
 sites (your tour leader will advise you how best to do this).
- If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

18. Follow Us Online

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel news in our destination countries, special offers and discounts and other interesting travel related news and information.

<u>www.facebook.com/encounterstravel</u> <u>www.twitter.com/encounterstravl</u> (yes, without the 'e')

19. Before you travel

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current <u>official government travel advice</u> for your destination. We are registered partners with the UK Foreign Office's <u>'Travel Aware' campaign</u> which provides further useful and invaluable information.

Spekets are two round pronged and 220 volts (Type C). Universal adaptors are available in most airport shops if you don't have one already. Standard European adapters will work fine, though sometimes they may feel a little loose in the sackets All hoter coms have electrical sockets where you can re-charge cameras, phones etc. Hair dryers are rormally available on request from the hotel reception if not in your room already.

If you have US appliances (110 volts) you will need a voltage converter as well as a plug adapter.

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Note: Please <u>download an up-to-date copy</u> of these tour notes shortly before you travel as itineraries and information does change from time to time.