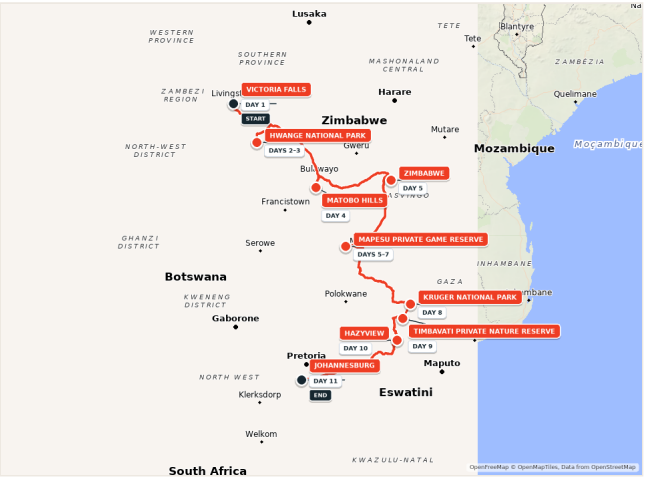
ENCOUNTERS TRAVEL

Your passport to adventure

Wildlife & Waterfalls

COUNTRY(IES)	Zimbabwe , South Africa
TOUR TYPE	Small Group
TRANSPORT	12 seater quantum style minivan
GROUP SIZE	Min: 4 | Max: 12
DURATION	11 days
STARTS	Victoria Falls, Zimbabwe
ENDS	Johannesburg, South Africa
MEALS	Breakfasts - 10, Lunches - 0, Dinners - 10

TOUR ROUTE MAP **11 Days**



ROUTE: **Victoria Falls** (Start) → **Hwange National Park** → **Matobo Hills** → **Zimbabwe** → **Mapesu Private Game Reserve** → **Kruger National Park** → **Timbavati Private Nature Reserve** → **Hazyview** → **Johannesburg** (End)

HIGHLIGHTS

Victoria Falls, Hwange NP, Painted Dog Centre, Motobo Hills, Matopos NP, Mapesu, Kruger NP, Panorama Route, Hazyview, Johannesburg

Itinerary

DAY 1 From Victoria Falls to Hwange National Park

Travel from Victoria Falls to Hwange and experience the gradual change from urban surroundings to protected wilderness. Once there, join the scheduled afternoon safari and explore the park's open plains and woodland habitats. Wildlife may be encountered throughout the drive, but no particular species can be guaranteed, so the focus remains on the broader ecosystem and game-viewing experience.

ACTIVITIES

- **Drive from Victoria Falls to Hwange National Park**
  Depart Victoria Falls and drive south towards Hwange National Park, Zimbabwe's premier safari reserve. Travel through changing rural landscapes as you head deeper into big game country.

- **Afternoon Safari Drive – Hwange National Park**
  Embark on your first open-vehicle game drive in Hwange National Park. Scan the plains and woodlands for elephants, antelope, lions and a wide variety of birdlife as the sun sinks lower in the sky.

OVERNIGHT	MEALS
Miombo Safari or similar	Dinner

DAY 2 A Morning in Hwange National Park. Afternoon visit to the Painted Dog Conservation Centre

Head out for a morning safari in Hwange and explore several of the habitats within Zimbabwe’s largest national park. Wildlife observations cannot be guaranteed, but the reserve supports large populations of elephants and many other species. Following time to rest at the lodge, visit the Painted Dog Conservation Centre for an educational look at research, rehabilitation and protection efforts involving African wild dogs.

ACTIVITIES

- **Morning Safari Drive – Hwange National Park**
  Head out at first light for a morning game drive when wildlife is most active. Explore Hwange's mix of open grassland and forest in search of large mammals and rare birds.
- **Free Time in Hwange Lodge**
  Relax back at the lodge during the middle of the day after your early safari. Enjoy the pool, watch animals near camp or simply rest before the afternoon outing.
- **Explore Painted Dog Conservation Centre in Hwange**
  Visit the Painted Dog Conservation Centre to learn about efforts to protect Africa's endangered wild dogs. Discover how local communities and conservationists work together to safeguard these rare predators.

OVERNIGHT	MEALS
Miombo Safari or similar	Breakfast,Dinner

DAY 3 Journey to the mystical Matobo Hills. Exploring a unique landscape and its Inhabitants

The drive from Hwange National Park reaches the ancient granite terrain of the Matobo Hills, where striking rock formations contain examples of historic rock art. Guided rhino tracking follows through this distinctive landscape, providing an opportunity to search for one of Africa's most sought-after animals while also experiencing an area shaped by both natural processes and long human history.

ACTIVITIES

- **Drive from Hwange National Park to Matobo Hills**
  Leave Hwange and travel south through rural Zimbabwe towards Matobo Hills. Watch the scenery change from

open plains to a dramatic landscape of rocky hills and granite outcrops.

- **Visit Matobo Hills Rock Formations and Rock Art**
  Explore the otherworldly granite domes and balancing rocks of Matobo Hills. Visit caves and shelters that preserve ancient San rock art, connecting you with some of southern Africa's earliest inhabitants.
- **Rhino Tracking Experience in Matobo Hills**
  Join expert trackers to look for white and black rhino on foot in Matobo Hills, subject to local conditions. Learn how to read tracks and signs while keeping a respectful distance from these powerful animals.

OVERNIGHT	MEALS
Banff Lodge or similar	Breakfast,Dinner

DAY 4 Journey to the Great Zimbabwe Ruins.

Travel from Matobo Hills to Great Zimbabwe and spend time exploring the archaeological site after the overland journey. The massive dry-stone structures provide evidence of the settlement’s historical importance and sophisticated construction. The day moves from one significant Zimbabwean cultural landscape to another, with the drive itself revealing changing terrain between the granite hills and the ancient city.

ACTIVITIES

- **Drive from Matobo Hills to Great Zimbabwe**
  Depart Matobo Hills and drive east towards the Great Zimbabwe region. Pass small towns and farmland as you approach one of Africa's most important archaeological sites.
- **Explore Great Zimbabwe Ruins**
  Explore the Great Zimbabwe Ruins, former capital of a powerful medieval kingdom. Walk among the dry-stone walls of the Great Enclosure and Hill Complex while learning about the site's trading history and legends.

OVERNIGHT	MEALS
Norma Jeans Lake View Resort or similar	Breakfast,Dinner

DAY 5 Mapesu Private Game Reserve

Explore the historic surroundings of Great Zimbabwe before continuing overland through the country’s southern heartland. The archaeological remains provide important context to the region’s long history of settlement and trade, while the later drive is focused primarily on transport through changing rural landscapes. The day moves from one of Zimbabwe’s defining heritage sites towards the southern frontier without adding further formal sightseeing.

ACTIVITIES

- **Drive from Great Zimbabwe to Mapesu Private Game Reserve**
  Travel south from the Great Zimbabwe region towards the Limpopo borderlands and Mapesu Private Game

Reserve. Watch as lush highveld gives way to the warmer, more arid lowveld bush.

Free Time at Mapesu Private Game Reserve

Enjoy an unstructured period at Mapesu Private Game Reserve with no included sightseeing or safari activity specified. The free time allows you to relax and appreciate the bushveld setting independently, surrounded by open country and rocky terrain. Wildlife may occur naturally within the reserve, but no specific sightings or encounters are guaranteed during this leisure-focused period.

ACTIVITIES

- **Free Time in Mapesu Private Game Reserve**
  Arrive at your lodge near Mapesu Private Game Reserve and unwind in the quiet bush setting. Enjoy the calls of birds and the views of mopane woodland and sandstone hills around camp.

OVERNIGHT	MEALS
Mapesu Wilderness Camp or similar	Breakfast,Dinner

DAY 6 Ancient Art and Wilderness Tracking. Tracking in Mapesu Private Game Reserve.

Begin at the Kaoxa Rock Art Shelter and examine surviving San paintings before shifting the focus to wildlife conservation in the surrounding reserve. Join the scheduled tracking activity and learn more about endangered species and the work being undertaken to protect them. Actual wildlife encounters depend on natural conditions, so the emphasis remains on tracking and conservation rather than guaranteed sightings.

ACTIVITIES

- **Explore Kaoxa Rock Art Shelter**
  Visit Kaoxa Rock Art Shelter to see ancient San paintings on the sandstone walls. Learn how these images of animals and hunters reflect the spiritual beliefs and daily life of early peoples.
- **Enjoy an Endangered Wildlife Tracking Experience**
  Join a guided tracking experience in Mapesu Private Game Reserve focused on endangered species. Follow footprints, broken branches and alarm calls as your guide interprets the movements of elusive wildlife.

OVERNIGHT	MEALS
Mapesu Wilderness Camp or similar	Breakfast,Dinner

DAY 7 Phalaborwa – Kruger National Park

Travel from Mapesu towards Kruger via Phalaborwa and spend time game viewing after entering the national park region. Wildlife sightings remain dependent on natural conditions throughout the day. Later, join a sunset safari from Sefapane Lodge and experience the bush as evening approaches, providing a second wildlife-focused activity

after the overland transition between the two conservation areas.

ACTIVITIES

- **Drive from Mapesu Private Game Reserve to Phalaborwa**
  Leave the Mapungubwe border region and drive south through Limpopo province towards Phalaborwa. Approach the northern entrance area of Kruger National Park.
- **Scenic Game Viewing Drive in Kruger National Park**
  Enter Kruger National Park and enjoy a leisurely game-viewing drive through its varied habitats. Look out for your first sightings of elephants, giraffe, antelope and other wildlife as you traverse the park.
- **Sunset Safari from Sefapane Lodge**
  Head out from Sefapane Lodge on a sunset safari in a nearby private reserve. Experience the bush as day fades into night and search for nocturnal animals beginning their evening activities.

OVERNIGHT	MEALS
Sefapane Lodge or similar	Breakfast,Dinner

DAY 8 Morning Bush Walk and Journey to Timbavati. Sunset Game Drive in Greater Kruger

Start the day with a guided walk in Kruger and learn more about animal signs, plant life and the wider bush environment at close range. Later, leave the park area and continue towards Timbavati for a sunset safari by vehicle. The two activities provide contrasting perspectives on the Greater Kruger ecosystem, first slowly on foot and then across a larger area as daylight fades, without guaranteeing any particular wildlife encounters.

ACTIVITIES

- **Morning Bushwalk in Kruger National Park**
  Take a guided bush walk near Kruger to experience the environment at ground level. Learn how to interpret tracks, smells and sounds that reveal the presence of animals all around you.
- **Drive Phalaborwa → Timbavati and Greater Kruger**
  Depart Phalaborwa and drive south into the Timbavati region of the Greater Kruger ecosystem. Arrive at your lodge in unfenced big game country where animals move freely across reserves.
- **Sunset Game Drive – Timbavati and Greater Kruger**
  Head out in open safari vehicles for a sunset game drive in Timbavati or the surrounding Greater Kruger area. Watch for lions, elephants, rhino and other wildlife in the golden evening light.

OVERNIGHT	MEALS
Timbavati Safari Lodge or similar	Breakfast,Dinner

DAY 9 The Majestic Panorama Route. Waterfalls and Tranquil Hazyview

Travel from the Greater Kruger region onto the Mpumalanga escarpment and visit several of the Panorama Route's major scenic landmarks. Stops include Bourke's Luck Potholes, Blyde River Canyon, God's Window and either Lisbon or Berlin Falls. Afterwards, drive down towards Hazyview and enjoy some leisure time. The day focuses on geology and viewpoints rather than wildlife viewing as you move between lowveld and highland scenery.

ACTIVITIES

- **Drive Timbavati and Greater Kruger → Panorama Route**
  Leave the lowveld bush and climb onto the escarpment to join the Panorama Route. Enjoy changing scenery as you travel through forested hills and small towns.
- **Explore Panorama Route in Bourke's Luck Potholes, Blyde River Canyon, God's Window**
  Follow the Panorama Route to visit famous viewpoints such as God's Window, Bourke's Luck Potholes and Blyde River Canyon. Take in sweeping vistas over cliffs, ravines and the Lowveld far below.
- **Explore Lisbon or Berlin Falls**
  Visit either Lisbon Falls or Berlin Falls to see water plunging into a rocky gorge. Enjoy the cool spray and scenic photo opportunities at one of these classic Panorama Route waterfalls.
- **Drive from Panorama Route to Hazyview**
  Continue from the escarpment down towards the town of Hazyview. Arrive at your lodge set among subtropical greenery near Kruger's southern gates.
- **Free Time in Hazyview**
  Relax at your Hazyview lodge after a full day on the Panorama Route. Enjoy dinner and quiet time to reflect on the dramatic landscapes you have explored.

OVERNIGHT	MEALS
Umbhaba Eco Lodge or similar	Breakfast,Dinner

DAY 10 A Full Day Safari in Kruger National Park

Leave Hazyview for one of the entrances to Kruger National Park and head out on a full-day game drive through one of South Africa's best-known wildlife reserves. Explore a range of habitats while keeping watch for the park's diverse animal and bird populations, then drive back to Hazyview and spend the remaining time relaxing independently after the safari.

ACTIVITIES

- **Drive from Hazyview to Kruger National Park Gate**
  Leave Hazyview early and drive to one of the nearby Kruger National Park gates. Enter the park ready for a full day of game viewing.

- **Full Day Game Drive in Kruger National Park**
  Spend a full day on safari in Kruger National Park in an open 4x4 vehicle. Explore different habitats while searching for the Big Five and many other mammals, birds and reptiles.
- **Drive from Kruger National Park Gate to Hazyview**
  Exit Kruger in the late afternoon and drive back to your lodge in Hazyview. Return in time to relax after your extended day in the bush.
- **Free Time in Hazyview**
  Relax at your Hazyview lodge after a full day on the Panorama Route. Enjoy dinner and quiet time to reflect on the dramatic landscapes you have explored.

OVERNIGHT	MEALS
Umbhaba Eco Lodge or similar	Breakfast,Dinner

DAY 11 Tour concludes in Johannesburg

Leave Hazyview and travel west towards Johannesburg, watching the green lowveld gradually give way to the higher and more developed landscapes around South Africa’s largest urban area. The long drive brings you back from the safari and scenic regions of Mpumalanga to the city, where the departure process begins. Arrival in Johannesburg marks the end of the organised South African journey and the start of onward travel.

ACTIVITIES

- **Drive from Hazyview to Johannesburg**
  Travel from Hazyview back to Johannesburg through towns, plantations and open countryside. Use the drive to reflect on the varied experiences of your journey.
- **Depart from Johannesburg**
  Conclude your Wildlife & Waterfalls Tour in Johannesburg. Say goodbye to your group and prepare for onward travel with memories of Southern Africa's wildlife and landscapes.

OVERNIGHT	MEALS
N/A	Breakfast

INCLUDED

- 10 nights accommodation either hotels/lodges/guesthouses and tented camps
- Transportation in a Quantum style minivan and 4x4 safari vehicles
- Qualified Crew
- Local guides for sightseeing tours and activities as per the itinerary
- National Park entrance fees
- Hwange National Park game drives
- Hwange Painted Dog Centre
- Game drive in Matopos National Park
- Visit to the Great Zimbabwe Ruins
- Visit to Kaoxa Rock Art Shelter
- Endangered Wildlife Tracking Experience
- Sunset Safari Sefapane Lodge in 4x4 safari vehicles
- Morning Bushwalk in Kruger
- Panorama Route - Bourke's Luck Potholes, Blyde River Canyon, God's Window
- Meals as outlined in the itinerary

EXCLUDED

- International Flights (available on request)
- Visa fees if required
- Optional activities (see itinerary)
- Travel insurance (compulsory, get a quote here)
- Meals not indicated in the itinerary
- Drinks, snacks and other personal expenses (e.g. laundry)
- Tips for guides & drivers
- Entrance fees and activities not mentioned above
- Any other items not mentioned above

Tour Options

Our tours are designed to include all that you need to enjoy a really special time in the destination you're visiting. However, we do also offer some extra options to complement the tour and add some additional sightseeing or activities, or some extra time at either end of the tour.

All accommodation based options (e.g. Single supplements, extra nights, cruise upgrades) should be booked and paid for in advance so that we can make the appropriate arrangements. Other options may either be booked and paid for in advance or while you are on the tour, though we recommend booking in advance to ensure there are no issues with availability.

Many options are priced the same throughout the year, but some may incur single or high season supplements , full details are given on the tour reservation form or on request.

Extra day in Johannesburg - post-tour

Min numbers: 1

This option adds an extra day to the start of your tour, staying in the same hotel as the main tour itself (subject to availability). Airport transfers are not included, but are available as an additional option. Prices shown are per person and based on two people sharing.

Note: Single room and peak season supplements apply.

Departure airport transfer in Johannesburg

Min numbers: 1

This option adds a departure airport transfer in Johannesburg to your Overland tour with us. You will need to also book at least one night of post-tour hotel accommodation with us in order to book this transfer.
Note: We subcontract our airport transfers, so your transfer representative will not have any information about your tour with us, or be able to assist you beyond the transfer itself.

Arrival airport transfer in Victoria Falls

Min numbers: 1

This option adds an arrival airport transfer in Victoria Falls to your Overland tour with us. You will need to also book at least one night of pre-tour hotel accommodation with us in order to book this transfer.
Note: We subcontract our airport transfers, so your transfer representative will not have any information about your tour with us, or be able to assist you beyond the transfer itself.

Extra day in Victoria falls post-tour

Min numbers: 1

This option adds an extra day to the start of your tour, staying in the same hotel as the main tour itself (subject to availability). Airport transfers are not included, but are available as an additional option. Prices shown are per person and based on two people sharing.

Note: Single room and peak season supplements apply.

Historical Bridge Tour

Min numbers: 1

Journey through over 100 years of history on this engaging, theatrical, and educational tour. You will learn about the history of a remarkable structure, from its design and prefabrication in England to its construction in Africa. This engineering masterpiece was central to Cecil John Rhodes' vision of a "Cape to Cairo" railway, and its history is both entertaining and tragic.

Victoria Falls Helicopter Flight

Min numbers: 1

Experience an exhilarating 12-minute helicopter flight over the majestic waterfalls. You'll enjoy breathtaking aerial views of cascading water and the lush surroundings.

Victoria Falls Sunset Boat Cruise

Min numbers: 1

Enjoy a two-hour sunset boat cruise on the Zambezi River. You will be provided with local drinks and snacks during the trip. Please note that a park fee of $10 USD is not included and is payable on site.

Victoria Falls Guided Tour

Min numbers: 1

Explore the majestic Victoria Falls National Park, Zimbabwe, with a knowledgeable guide. This tour takes you to up to 16 different viewpoints, offering a comprehensive look at the falls.

Important Notes

1 Accommodation

This tour ensures comfortable and engaging accommodation throughout your journey, blending authentic safari experiences with relaxing lodge amenities. You'll stay at properties such as Miombo Safari Camp in Hwange, offering a pool and waterhole views, and Banff Lodge in Matobo Hills, known for its lush gardens and excellent dining. Near the Limpopo River, Mapesu Wilderness Camp provides luxurious Serengeti-style tents with en-suite facilities. In the Kruger region, Sefapane Lodge boasts multiple pools and a spa, while Timbavati Safari Lodge offers traditional rondavels and a true bushveld feel. Finally, Umbhaba Eco Lodge in Hazyview provides a tranquil base with an outdoor pool and comfortable rooms, ensuring a restful retreat after each day's adventures.

Please check the Single Room Supplement option for details on room sharing options and charges for solo travellers on this tour.

Note - Accommodation providers are subject to change without notice. The properties listed are our preferred options, but sometimes due to availability or other issues with the property, we may substitute another property of similar standards.

2 Transport

Our 12-seater Quantum vehicle has been specifically chosen and designed with your comfort and optimal viewing pleasure in mind, making it the ideal choice for small group safaris. Capable of accommodating up to 12 clients, it ensures a more intimate and personal travel experience.

Step inside and you'll find spacious individual seating, providing ample room to relax during your journey. We understand the importance of a comfortable environment, which is why the vehicle is equipped with climate control air-conditioning, maintaining a pleasant temperature regardless of the outside conditions.

Crucially, the Quantum features large windows throughout, offering truly unobstructed views of Africa's breathtaking landscapes and the incredible wildlife you'll encounter. Whether you're scanning the horizon for distant herds or observing an elephant just metres away, these expansive windows ensure you won't miss a moment of the action. It's the perfect blend of comfort and functionality for an unforgettable African adventure.

3 Group Size/Tour Leaders/Guides

We are committed to being a small group operator, as we feel this gives everyone in the group the best chance to get to know their fellow travellers and to hear and make the most of their guide. As one of our Southern Africa small group tours, this tour is limited to a maximum of 12 passengers.

4 Booking & Payment

If you would like to book a place on this tour, please complete the online reservation form on our website (via the Dates & Prices tab on the tour page). You may make a deposit or full payment online, or just hold a reservation if you prefer (full payments are due 8 weeks before departure). We will then contact you with more details about how to complete your booking. Payments may be made by debit or credit card (subject to a card processing fee), or by making a bank transfer, or posting us a cheque/bank draft. Full details will be provided in your booking confirmation email. Please contact us if you would like any more information or have any questions before making a booking.

5 Financial Security

We are a UK registered company and are committed to providing our customers with financial protection to provide peace of mind and to allow you to book with confidence.
We have therefore partnered with Trust My Travel Ltd., which provides financial protection services to over 2000 partners around the world. Funds paid to us by our customers are protected via an Insurance policy held by Trust My Travel. Each traveller and the description of services sold is declared against Trust My Travel's insurance policy directly against our financial failure. In the event of our insolvency, you will be refunded for any unfulfilled products and/or repatriation to the UK (where applicable). Please see our website or booking conditions for more information.

6 Responsible Tourism

It is impossible not to have an impact on the local environment, cultures and eco-systems when you travel. However, it is very possible to try and ensure that these impacts are as limited, or positive as possible. We are committed to ensuring that we try to leave our host countries in a better state than we found them and encourage and assist our travellers to help us with this.
The following are a few simple tips that require very little effort on your part but which will help ensure that any effect you have on the locations you visit is positive rather than negative.

- Don't prejudge: Things in different countries will almost certainly be different. That doesn't make them worse or inferior, just different.
- Communicate: Don't expect locals to speak your language. Take the trouble to learn a few words or phrases of the local language. Don't worry about sounding silly. Most locals are patient and accommodating and appreciate you making the effort to communicate in their language.
- Conserve energy: Be careful not to waste valuable resources. Use local resources sparingly. Switch off lights, air-conditioning and fans when you leave the hotel room and don't waste water. Remove superfluous

packaging. Many countries have far less efficient waste disposal systems than ours. Remove packaging from newly acquired items before leaving home.

- Don't litter: No matter how untidy or dirty the country you're travelling in may look to you, avoid littering, as there is no need to add to the environment's stress. Many of the countries we visit have a tough challenge dealing with rubbish and waste. Please consider taking home as much plastic waste as you can (e.g. water bottles).
- Choose environmentally friendly products: By using environmentally friendly (bio degradable) sun creams, shampoos and detergents you can help reduce pollution.
- Respect local customs and traditions: As you are a guest in these countries, you should also comply with the local customs. If you are friendly and well mannered, the locals will reciprocate and it will only enhance your experience. It's important to follow dress and behaviour guidelines especially when visiting religious or sacred sites (your tour leader will advise you how best to do this).
- If a client commits an illegal act the client may be excluded from the tour and Encounters Travel shall cease to have responsibility to/for them. No refund will be given for any unused services.

All porters are employed and equipped following guidelines set by the International Porter Protection Group (IPPG).

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7 Follow Us Online

You can stay in touch with us online by following us on Facebook and Twitter. We post updates on relevant travel news in our destination countries, special offers and discounts and other interesting travel related news and information.

www.facebook.com/encounterstravel

https://x.com/encounterstravl (yes, without the 'e')

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8 Travel Insurance

Travel insurance is compulsory on all of our tours and needs to cover personal accident & liability, medical expenses and repatriation, travel delay & abandonment. We also strongly recommend that you take out cover against cancellation and lost/stolen baggage. Personal medical insurance does not normally provide sufficient cover and is generally not suitable for travel on our tours. You will not be able to join your tour if you have not provided us with details of your insurance or if you arrive without cover in place (no refunds will be due in this event).

Considering travel insurance for your trip? World Nomads Travel Insurance offers coverage for more than 150 adventure activities as well as emergency medical, lost luggage, trip cancellation and more.

If your tour includes car hire, or if you plan to arrange a hot air balloon flight locally or do some scuba diving during your tour, you should check the small print in your policy to make sure these are covered (these are covered in our policy). Please also check the maximum altitude that you will be reaching and that full cover including emergency evacuation is provided up to this altitude.

If you are taking expensive camera gear or other electronic equipment with you then please check the coverage and the fine print of your policy to ensure that you have sufficient cover.

IMPORTANT: We must have your travel insurance details (policy number and type of insurance) before you depart or you may not be allowed to join the tour. If you haven't told us already, please let us know the details when you can. You should take a paper copy of your insurance policy with you as you may be asked to show this at the start of the tour.

Covid-19

Before purchasing any travel insurance, please check the coverage provided for situations related to Covid-19, and for the rules about government travel advice. Your normal policy may not be suitable.

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9 Before you travel

It is important when considering and preparing to travel anywhere in the world that you have a good understanding of the country you are visiting, its laws and customs, and the possible risks and situations that may occur. This includes specific risks related to your itinerary (eg. does it involve water & can you swim, are you fit enough for the activities included), as well as more general risks such as terrorism and natural disasters.

General details and links to more information about health risks, visa requirements, money, and travel insurance are given in these tour notes. We recommend that you re-read all these before your departure as well as the small print of your travel insurance policy so you know exactly what is covered and what is not.

You should take copies of your important travel documents with you and ideally also store them online securely as a backup. Make sure that you have given us your emergency contact details and told that person where and when you are travelling. Ensure you take enough money with you and that you have access to emergency funds.

Finally, you should read through and stay updated with the current official government travel advice for your destination. We are registered partners with the UK Foreign Office's 'Travel Aware' campaign which provides further useful and invaluable information.

travel aware
gov.uk/travelaware

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10 Reduce Plastic Waste with Water-to-Go Filter bottles

Traveling responsibly means minimizing plastic waste, but staying hydrated on the go is essential. At Encounters Travel we are committed to reducing single-use plastics, which is why we've partnered with Water-to-Go. Their portable filtration system removes over 99.9% of contaminants from any non-saltwater source, turning even questionable water sources into safe drinking water.

Given that tap water is un-safe to drink in many of the countries in which we operate, we recommend purchasing a Water-to-Go bottle prior to departure. This will help you avoid the use of single use plastic bottles and keep you hydrated on the go.

Save big! Get a huge 25% off your Water-to-Go bottle and other Water-to-Go products (such as filters, lids, and carriers). Use code **ENCOUNTERS25** at checkout (valid in the UK, USA and Canada).

How Water-to-Go Technology works:

- Their reusable, BPA free water bottles contain their own unique 3-in-1 filtration technology effectively providing clean safe drinking water from any non-salt water source around the world.
- Three different (1 traditional and 2 nano) technologies are combined in one filter cartridge to remove up to 99.9999% of microbiological contaminants in water.

The three technologies used in a Water-to-Go filter are:

- Mechanical filtration – A tiny pore size, so small contaminants can’t fit through.
- Electrical – A positive charge reduces the pore size even further and attracts contaminants like a magnet, trapping them inside the filter.
- Activated Carbon – Unlike most carbon based filters, instead of using adhesives to glue the carbon particles together, (which vastly reduces the carbon’s efficiency) it is contained within the membrane, helping to reduce contaminants whilst eliminating bad tastes and odours. Try filtering water from your tap at home and taste the difference!

Water-to-Go filter bottles deliver safe, healthy water worldwide

- Water-to-Go filters remove bacteria, viruses, waterborne disease, protozoa, heavy metals such as lead as well as harmful chemicals.
- Their filters remove Chlorine and Fluoride from tap water.
- The filter will eliminate harmful contaminants from the water but allow beneficial minerals such as sodium and magnesium to pass through leaving you with the healthiest water possible.
- Water-to-Go filters have been independently tested against internationally recognised standards by industry specialists including The London School of Hygiene & Tropical Medicine (UK), BCS Laboratories (USA), Bangalore Test House (India) and IMI (China).

Use Water-to-Go products and you’ll be healthier, wealthier and helping to make the world a better place!

- Depending on filter size, each Water-to-Go filter is able to replace 260 or 400 single-use plastic water bottles!
- They ensure you have access to safe water anywhere in the world without ever having to buy environmentally damaging bottled water.
- Their water bottles deliver safe, clean drinking water at just 5p per litre.
- The filter membrane is biodegradable and the shrouds are recyclable.
- The water bottles are used and approved by everyone from backpackers to commuters, gym users to expecting mums. Perfect for everyday, outdoor and travel.

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11 Private & Tailor-made Tours

While our group departures offer a fantastic way to explore with like-minded travellers, we understand that some guests prefer a more exclusive experience. Most of our group tours can be booked on a private basis, allowing you to enjoy the same expert-led routes with your own dedicated party. The primary advantage of choosing a private

arrangement is the flexibility it provides; we can easily customise the itinerary to include your preferred style of accommodation or adjust the pace to suit your needs. Private tours can be run on the same start days as our group tours, or on other dates. However, some activities within our trips are restricted to particular days of the week - we will advise you on anything like this that we need to work around. Pricing will be based on the number of travellers in your party, and any customisations you may like to make.

For those seeking something truly unique, our specialist sales team is available to collaborate with you on a completely tailor-made tour, designed from the ground up to match your specific interests, accommodation level and requirements.

To request a quotation for a private or tailor-made tour, please contact us.

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12 Health and Vaccinations

You should ensure you are fully insured for medical emergencies including emergency evacuation and repatriation.

Recommended vaccinations and other health protection measures vary according to the country you are visiting and where you are travelling from. We recommend you contact your GP/medical practitioner or a travel clinic for current information on vaccinations needed for your destination. You should ensure that you are up to date with vaccines and boosters recommended for your normal life at home, including for example, vaccines required for occupational risk of exposure, lifestyle risks and underlying medical conditions. In addition, additional courses or boosters normally recommended for the countries in this region are:

South Africa: Additional vaccinations: Hepatitis A. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Namibia: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from an infected area.
Botswana: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted or travelled through an infected area.
Zimbabwe: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Zambia: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Malawi: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Tanzania: Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area.
Kenya: Additional vaccinations: Diphtheria, Hepatitis A, Poliomyelitis, Tetanus, Typhoid. Malaria map. Yellow Fever certificate: Required if arriving from an infected area.
Uganda: Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid, Yellow Fever. Malaria map. Yellow Fever certificate: Required if arriving from an infected area.
Sudan: Additional vaccinations: Diphtheria, Hepatitis A, Tetanus, Typhoid, Yellow Fever. Malaria map. Yellow Fever certificate: Required if arriving from or having transitted through an infected area. A certificate may also be required for those departing Sudan.

Morocco: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria not normally present. Yellow Fever certificate not required.
Tunisia: Additional vaccinations: Hepatitis A, Tetanus, Typhoid. Malaria not normally present. Yellow Fever certificate not required.

The above information can change at short notice. For up to date health information & vaccination requirements we recommend that you contact your medical practitioner or a travel clinic.

Malaria: Vaccinations are not available against Malaria, which is a disease transmitted by mosquitoes that can be very serious and sometimes fatal. You should avoid mosquito bites by covering up bare skin with clothing such as long sleeves and long trousers and applying insect repellents to exposed skin. When necessary, sleep under a mosquito net. Mosquitoes are most active during and after sunset. You should consult with your GP/medical practitioner/travel clinic about the most appropriate malaria prophylactic medication to take for the regions you are visiting.

Yellow Fever: This disease is spread by infected mosquitoes that bite during the day. A Yellow Fever Certificate of vacinnation is often required as a condition of entry depending on which country you are arriving from, or that you have travelled or transitted through recently (including connecting flights with stopovers of over 12 hours). You can view this US CDC information about where the virus is present and follow the links to further information detailing which countries need you to have a Yellow Fever vaccination as part of their entry requirements. Please ensure you have this certificate organised in advance and with you and to hand during the trip.

Please inform us of any pre-existing conditions such as diabetes or asthma and any prescription medicine you may be taking. We also need to know about any food allergies or physical disabilities that you may have.
If you are travelling on an Overland tour or your trip includes wildlife safaris then please bear in mind that you may be travelling on bumpy roads and/or rough ground for several hours at a time. This can be very uncomfortable or painful if you have a bad back, and make such conditions worse. Please contact us if you have any concerns.

Health Declaration: As many of our Africa tours travel through very remote regions, where medical facilities are limited, we are asking all of our travellers 65 years and over who are joining one of our Africa Overland Adventures to complete the attached medical questionnaire. The information provided to Encounters Travel and our local operational partners will be held to the strictest confidence and will be used only to the extent to provide necessary emergency medical care and/or evaluate physical health and fitness for travel.

We will request this from you approximately 30 days before your trip starts, so that your GP can sign your form based on your current health conditions. Please don't submit this several months in advance, as it is important for us to know you are fit for travel just before the trip departs.

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13 Passports and Visas

Passports should be valid for at least six months after your departure from the country. Please do not bring an almost full or almost expired passport. Visa arrangements are the responsibility of the traveller, and requirements are subject to change by the local authorities. Encounters Travel will not be held responsible if travellers are denied entry because they are not in possession of the relevant visas. We therefore recommend you re-check requirements with the relevant embassy/consulate around 4 weeks before travel.

You should also be in possession of a valid onward or return flight ticket, or proof of other means of transport enabling you to leave the country that your tour passes through or finishes in. In addition you should carry proof of sufficient funds to cover you during your time in the country (eg. credit card).

Should your tour be re-entering a country, please ensure that you have a multiple entry visa that allows this. Some countries have a visa on arrival service which can be more convenient and cheaper. However, for peace of mind and to speed up the border crossing process, Encounters Travel advises that you to get your visas prior to your trip if possible.

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14 Tipping

In general tipping in restaurants is expected and is around 10% for good service, more if you have received exceptional service, and, feel free not to tip at all if you received poor service. Tipping taxi drivers etc is really at your own discretion and not always expected. If in doubt please ask your guides. It is expected to tip porters and car guards etc. Ask your guides how much is appropriate in local currency. The recommended amount for Serengeti and Masai Mara guides is around USD5-7 per client per day.

Our guides do work hard but they are also paid at (and often above) industry levels for this work. Our Crew can be tipped if you feel that they have done a good job and/or gone above and beyond the call of duty. The best way to arrange tips is to elect one person in the group to collect the money. On Small Group & Shoestring tours we recommend around USD 3-5 per person per day per guide as a fair tip. On longer Overland tours we recommend USD1-2 per day per person, per guide as a fair tip. So if you have 2-crew on a tour, we would recommend that 2 envelopes are used and each crew member's name written on one. Place what you feel is fair into each envelope and the elected person can give these to the crew at the end of the tour. If you do not feel that the crew deserve a tip, please, do not tip them. You must remember that tipping is only for exceptional service and is not at all compulsory or expected.

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15 International Flights and Airport Transfers

International Flights: We want to give you as much flexibility as possible when it comes to booking your holiday with us. So, to take account of people living in different places and with varying travel plans, except on some Escorted Tours and package promotions, we don't include your international flights in the main tour price. We are however very happy to suggest flights to go with the tour. Please contact us with your preferred dates and departure airport and we'll give you a selection of airlines, times and fares to choose from.

The vast majority of our tours are designed such that you can arrive and depart at any time on the first and last days of the set tour itinerary, with your arrival and departure airport transfers included in the tour price. However, on our **Overland tours,** you should not arrange your onward international flights or other travel for the day the tour is due to end (unless the final day does not involve any travelling and finishes after breakfast). Similarly, many of our Overland tours depart their first port of call on the first morning, and you will therefore need to plan for any flights to arrive at least one day beforehand.

Airport Transfers:

Arrival and departure airport transfers are included on most of our Small Group, Shoestring (excluding the 5 & 6-

day Garden Route tours where Airport Transfers are not included, however a pickup from a Central Cape Town location is included on day 1 of the tour) and Tailor-made tours but available as extra options on all our African Overland tours, as long as you have accommodation booked with us on that day. If you add extra accommodation before and/or after the tour that you do not book with us, then you will also need to arrange your own airport transfers.

On our **Sebatana Package**, airport transfers for arrival and departure are included, however these transfers operate on a schedule, so a short wait may be required after landing before the transfer departs to the accommodation. To coincide with the transfer departures, your arrival flight should land in Johannesburg before 11am on day 1 and depart after 6pm on day 8. If your flights arrive/depart outside of these times, we would recommend adding an additional night to your trip.

Departure Taxes: Various countries may require that you pay an Airport Departure Tax when departing on an international flight. Please note that all departure taxes must be paid in hard cash currency and US Dollars are normally the best currency to use for this. Departure taxes can vary from US$10 - US$60 depending on the departure point.

Flight inclusive packages: We do also sometimes advertise flight inclusive packages from selected airports. Where these are shown on our website, prices are correct at the time of quoting, but are subject to continued availability of the fare used. Prices will be reconfirmed at the time of booking, and we will also provide the flight times and airline details before tickets are issued.
Flight inclusive prices are based on the cheapest Economy ticket class available which is generally non-refundable and non-changeable unless the flight is cancelled for reasons such as Covid-19, in which case the airlines are more flexible. More flexible ticket options, as well as Premium Economy and Business Class tickets are available on request for an additional supplement. Any changes made to flight inclusive bookings will be subject to the airline rules on your ticket.

Flight CO2 Emissions:

Traveling by air is an amazing way to explore the world, but flights also contribute to carbon dioxide (CO2) emissions that impact the environment. By considering the airline's CO2 emissions when you choose your flight, you can help minimize your travel footprint.

When selecting your international flights and airline, we do therefore recommend that you try and also take into account the flight CO2 emissions. Some airlines and flight search websites (eg. Google Flights, Skyscanner) do publish this information, so you can compare between your flight options and make an informed decision. Thankfully, many airlines are working towards sustainability efforts, and choosing a greener option allows you to contribute to positive change while still enjoying your incredible adventure.

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16 What to take

LUGGAGE ALLOWANCES: Most international airlines restrict you to between 20kg and 23kg per person of luggage to go in the hold of the plane. Domestic flights often have smaller allowances around 15kg. As airline rules vary we recommend that you take no more than 20kg of luggage if your tour just includes international flights, and no more than 15kg if there are any domestic flights included in your itinerary. Please ask us for details if you are unsure about luggage allowances on your tour. Any excess baggage fees will be your responsibility to cover. Most

airlines allow between 5kg and 10kg for hand luggage so we suggest that you take no more than 5kg unless you have confirmed that your airline(s) will allow more than this.

OVERLAND AND SAFARI TOURS: Please keep in mind that these are adventure tours in an adventure vehicle (truck or 4x4) and luggage should not include any solid Samsonite style suitcases. On our accommodated overland tours most of our trucks have lockers for the luggage (locker sizes: 37,5 cm high, 32 cm wide, 80 cm deep). Only a soft bag will fit in these lockers. A suitcase is far more difficult to store and make secure in our vehicle and this is part of the reason we ask for a backpack or tote bag to be used as your luggage. The other reason is that you need to walk from the truck to the accommodation and often over sand or uneven terrain. Your luggage on our Overland tours is limited to ONE backpack and ONE daypack weighing no more than 20kg. As a general rule, if you cannot lift your own luggage - you've got too much stuff! Most people make the mistake of bringing too many clothes. A quick reminder - **suitcases are not suitable on our overland tours** – especially huge Samsonite-style cases! **Small** wheeled cases are OK for safari tours.

SUGGESTED PACKING LIST: Kit for all weather conditions including: • 2/3 shorts/skirts • 1 jacket/anorak • Tracksuit/pullover • 2 pairs of long pants/jeans • 2 pairs of walking shoes/boots/trainers • 1 pair of sandals • 3 or 4 T-shirts/short sleeve shirts or sundresses • 2/3 Long Sleeve Shirts • Smart casual change of clothes • Swimwear • Underwear & socks • Sun Hat – preferably that covers the back of your neck. • Raincoat • Kikoi/sarong

Your clothing should be easy to wash and dry and should preferably not need ironing. Avoid synthetics, which can be very uncomfortable in hot weather. Many people underestimate how cold Africa can be – remember that jersey/jacket! There are also nights that are warm but you must still wear clothes that cover arms and legs from mosquitoes. Take a set of casual but smart clothes for the occasional evening out in a restaurant or club. If you wear glasses (or contacts) it is also advisable to bring a spare pair.

While on wildlife safaris it is important to wear dull coloured clothing - olive, mushroom, brown, khaki, stone are ideal.
You should avoid white (stands out too much), black or blue (attracts tsetse flies), and camouflage (illegal in many countries for civilians)

Additional Items: • Towel & facecloth • Baby wipes/ Wet Wipes • Personal toiletries • Sleeping bag • Torch & enough spare batteries • Camera & spare batteries and memory cards • Water bottle. (A 2-litre Coke bottle works well...) • Penknife • Insect and Mosquito repellent • Suntan lotion, sun block & after sun lotion • Sunglasses • Watch • Biodegradable laundry detergent • Passport (plus a copy of your passport & visas) • Extra passport photos • Vaccination certificate • Money • Travel plug • Neck pillow • Small sewing kit • Plastic bags • Clothes line and pegs • Small scrubbing brush • a small padlock for your luggage locker in the truck • Small basic First Aid kit (painkillers, band aids, after-sun lotion, eye drops, anti-diarrhoea tablets etc.)

DAY PACKS: Please check the itinerary for your specific tour if you will need a little daypack. For example on our Cape Town to Vic Falls overland tour you will need a smaller bag, big enough to bring basic equipment (toiletries and clothes) for 2 nights. The daypack is for your Okavango Delta Excursion, where you cannot bring your entire luggage.

17 Meals on Overland tours

Due to the nature of the overland trip, the majority of your meals will be cooked by our crew and eaten beside the vehicle. Meals will not normally be eaten within the accommodation. The reason we run our trips in this way is that we feel it fits in better with this type of trip and it also helps to keep our prices competitive with other companies offering similar tours.

Breakfast: As breakfast is served very early in the morning (if there is driving or activities to be done) it is a simple but filling breakfast: Tea and coffee, breads and spreads, cereals, yoghurts, fruits and on occasion, when there is time for a later breakfast, we'll will serve a hot breakfast of scrambled eggs, porridge, bacon or beans.

Lunch: Lunch is generally served at a picnic spot next to the road en route to a destination. As the tour leaders only have approximately 45 minutes to get everyone off the truck, prepare lunch and then get everyone back on the truck again, lunches consist of sandwiches and salads (rice salad, pasta salad, tuna salad and green salad) which are quick and easy to prepare but which are quite filling. They do have meal plans which they should stick to, to ensure that there is variety on a day to day basis.

Dinner: This is when your crew get time to prepare a delicious meal and they focus on a substantial protein, vegetable and carbohydrate dinner. We serve traditional cuisine consisting of braais (BBQ), potjie (stew), bobotie (mince), spaghetti and fish and chicken dishes. All meals (on both accommodated and camping tours) that are included in the itinerary are prepared at the full service adventure truck. This is a unique adventure in itself where you get to dine under the stars with your new found friends and experience the real sights and sounds of Africa!